THE NCS™

THE NATIONAL COMMUNITY SURVEY™

Montgomery County, MD

The National Community Survey

Report of Results
2024

Report by:

National Research Center

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About The NCS™

The National Community Survey™ (The NCS™) report is about the "livability" of Montgomery County. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents' opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 761 residents of the County of Montgomery County collected from August 19th, 2024 to September 30th, 2024. The margin of error around any reported percentage is 4% for all respondents and the response rate for the 2024 survey was 13%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Montgomery County.

How the results are reported

For the most part, the percentages presented in the following tabs represent the "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data." However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Montgomery County's results are noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark, meaning that the average rating given by Montgomery County residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Montgomery County's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Montgomery County's average rating was more than 20 points different when compared to the benchmark.

Trends over time

Trend data for Montgomery County represent important comparison data and should be examined for improvements or declines.[1] Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than five percentage points between the 2021 and 2024 surveys, the change is statistically significant.

1. In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within Montgomery County were eligible to participate in the survey. A list of all households within the zip codes serving Montgomery County was purchased from Polco's mailing vendor, Go-Dog Direct, based on updated listings from the United States Postal Service. Since some of the zip codes that serve Montgomery County households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the County boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within a specific Council District as well as Regional Service Area. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

Conducting the survey

The 6,000 randomly selected households received mailings beginning on August 19th, 2024 and data collection for the survey remained open for 6 weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. The final mailing was a reiminder postcard inviting the household one final time to participate in the survey. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so, and those who had already done so to refrain from completing the survey again.

The survey was available in English, Spanish, Simplified Chinese, Korean, French, Vietnamese, Farsi, and Amharic. All mailings contained paragraphs in all languages instructing participants on how to complete the survey in their preferred language.

Of the 6,000 households that received the invitations to participate, 761 completed the survey, providing an overall response rate of 13%. The response rate was calculated using AAPOR's response rate #2 for mailed surveys of unnamed persons.[2]

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the County of Montgomery County survey is no greater than plus or minus four percentage points around any given percent reported for all respondents (761 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open-participation survey was publicized by the County of Montgomery County. The open-participation survey was identical to the random sample survey, with two small updates; it asked a question to confirm the respondent was a resident of Montgomery County and also a question about where they heard about the survey. The open-participation survey was open to all county residents and became available on September 12th, 2024. The survey remained open for 3 weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open-participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a "key and verify" method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the

original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2020 Census and 2022 American Community Survey estimates for adults in the County of Montgomery County. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.[3] The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target [4]
Age	18-34	**6%**	**26%**	**26%**
	35-54	**29%**	**36%**	**36%**
	55+	**64%**	**38%**	**38%**
Hispanic origin	No, not of Hispanic, Latino/a/x, or Spanish origin	**90%**	**82%**	**82%**
	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin	**10%**	**18%**	**18%**
Housing tenure	Own	**78%**	**66%**	**66%**
	Rent	**22%**	**34%**	**34%**
Housing type	Attached	**42%**	**52%**	**52%**
	Detached	**58%**	**48%**	**48%**
Race & Hispanic origin	Not white alone	**40%**	**56%**	**56%**
	White alone, not Hispanic or Latino	**60%**	**44%**	**44%**
Sex	Man	**45%**	**48%**	**48%**
	Woman	**55%**	**52%**	**52%**

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data". However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

Montgomery County funded this research. Please contact The Montgomery County Office of Management and Budget, CountyStat Team at CountyStat.Montgomery@montgomerycountymd.gov if you have questions about the survey.

Study Limitations

All public opinion research is subject to unmeasured error. While the methodologies employed for this survey were designed to minimize this error as much as possible, these other sources of potential error should be acknowledged. **Non-response error** arises when those who were selected to participate in the survey did not do so, and may have different opinions or experiences than those who did respond. **Coverage error** refers to the possibility that some respondents that should have been included in the surveyed population were not (e.g., for a general resident survey, USPS mailing lists may exclude certain types of housing units, such as multi-family buildings where mail is delivered to a common area rather than to a specific unit (though this is rare), or where mail is received at a PO box instead of the at household's physical location. Finally, **recall bias** occurs when respondents may not perfectly remember their experiences in the past year (such as participation in social or civic events), and **social desirability bias** may cause respondents to answer in ways they think cast their responses in a more favorable light.

Survey Validity

See the Polco Knowledge Base article on survey validity at https://info.polco.us/knowledge/statistical-vali

2. See AAPOR's Standard Definitions for more information at https://aapor.org/standards-and-ethics/standard-definitions/

3. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf

4. Targets come from the 2020 Census and 2022 American Community Survey

Key Findings

Highest-performing areas:

- Residents offered high marks for the job the county does at attracting and valuing residents from diverse backgrounds, as well as the openness and acceptance toward people of diverse backgrounds. Each of these items ranked higher or much higher than the national benchmark average.
- The overall facet of education, arts, and culture, as well as opportunities to attend cultural/arts/music activities both ranked higher than national averages.
- Parks and recreation opportunities and services were rated positively by most residents, with 8 in 10 respondents giving praise to County parks and the overall quality of parks and recreation opportunities.
- Overall economic sentiment remained strong, and while some items experienced a downward trend since 2021, higher-than-average ratings were provided for the variety of businesses and service establishments, shopping opportunities, and employment opportunities.

Potential areas of focus:

- While overall ratings remained high, many items in the facet of the economy saw a decline since 2021, including employment opportunities, shopping opportunities, the overall quality of business and service establishments, and overall economic health.
- K-12 education and adult educational opportunities experienced statistically significant downward trends since 2021, though both remained similar to the benchmark average.
- Residents provided lower ratings for some items related to community design. Among others, declining ratings were seen for well-planned residential and commercial growth, well-designed neighborhoods, variety of housing options, and overall quality of new development.

Other notable results:

- Around 65% of residents indicated that affordable housing has gotten somewhat or much worse in the past two years, while 12% of respondents indicated it has gotten much or somewhat better.
- Approximately half of respondents indicated they believed crime has gotten worse in the past two years, while 16% of respondents believe it has gotten better.
- Just over half of residents indicated they believed traffic has gotten worse in the past two years, potentially influencing the downward trend seen on ratings for both traffic enforcement (from 59% positive in 2021 to 53% in 2024) and traffic signal timing (57% to 51%). Still, sentiment towards ease of travel by car remained consistent with 2021 results, with 6 in 10 residents providing positive ratings.
- When considering sources of information for County services, activities, and events, residents were most likely to utilize the County website, followed by word of mouth, local newspapers, Alert Montgomery, local television, publications from County government or elected officials, and radio.

National Benchmark Comparisons:

Of the 123 evaluative questions included in the survey, 111 were considered similar to national benchmark averages. 1 was considered much higher*, 9 were considered higher, and 2 were considered lower.

**A rating is considered similar if it is within 10 pts of the benchmark average, higher/lower if it is more than 10 pts different from the average, and much higher/lower if it is more than 20 pts different from the average.*

Areas of greatest change since 2021:

Of the 123 evaluative questions included on both the 2021 and current survey iterations, 46 were statistically similar to previous results, while 77 ratings decreased since 2021. Changes are considered statistically significant if the 2024 rating was +/- 5% from the previous survey effort. The most significant of those trends are listed below.

Decreases

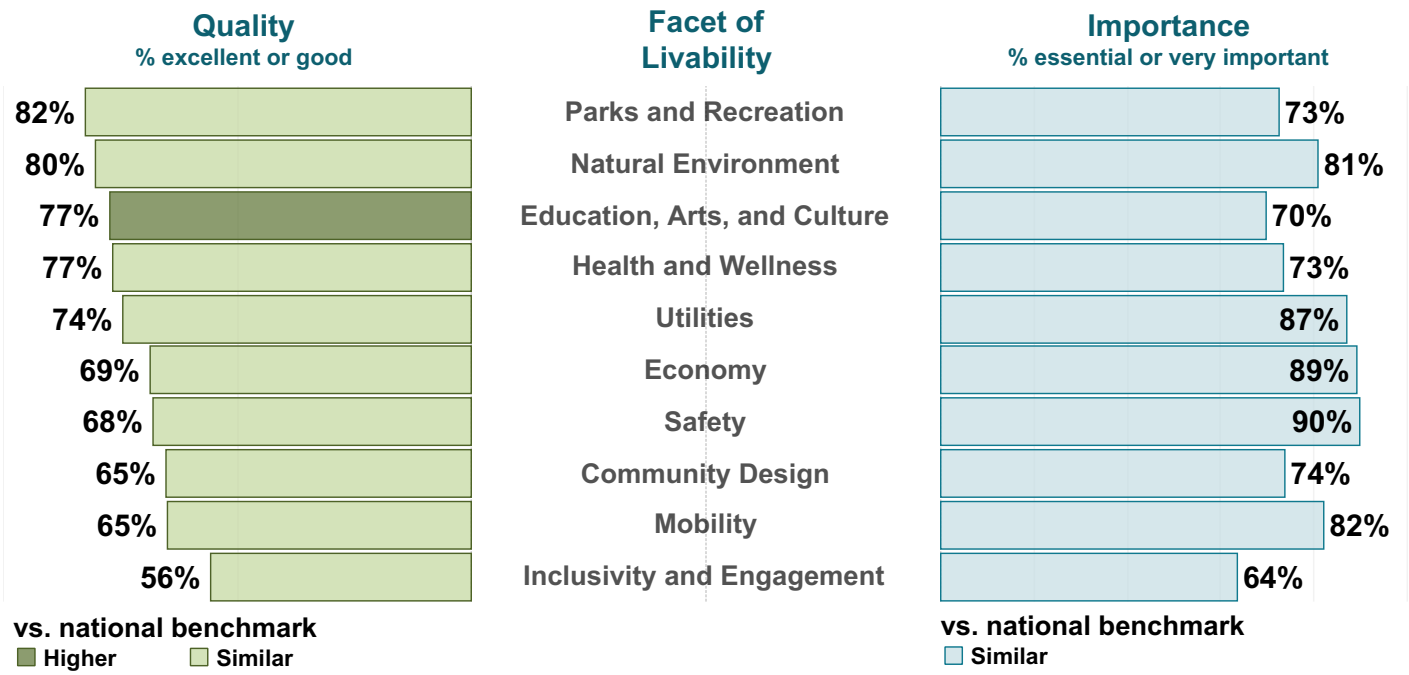
- Code enforcement (-16%)
- Montgomery County informing residents about issues (-14%)
- Employment opportunities (-13%)
- Variety of housing options (-13%)
- Availability of affordable quality childcare/preschool (-13%)
- K-12 education (-13%)

Facets of livability

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

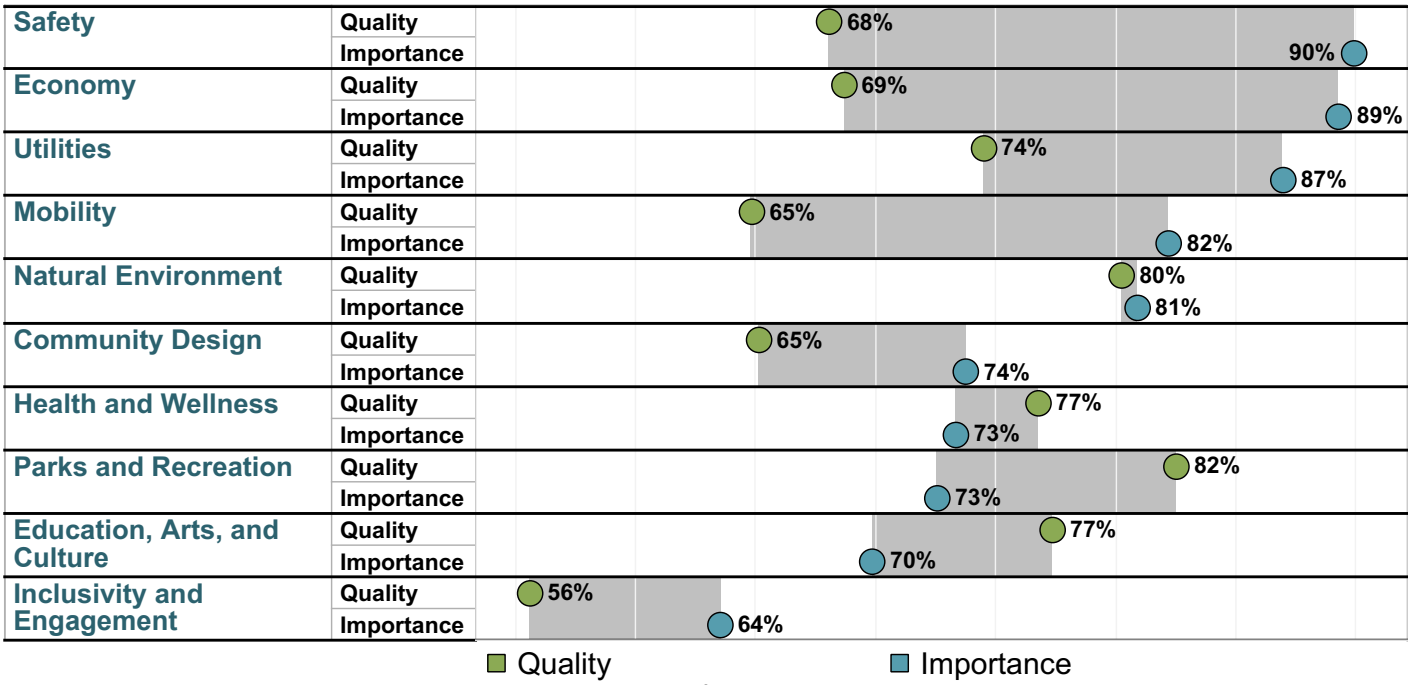
Quality and Importance by the Numbers

The table below shows the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local quality ratings were lower, similar, or higher than communities across the country (the national benchmark).



Quality/Importance Gap Analysis

The gap analysis chart below shows the same data as above; however, this chart more clearly illustrates the comparative differences in quality and importance ratings for each facet, as well as the absolute ratings for each.



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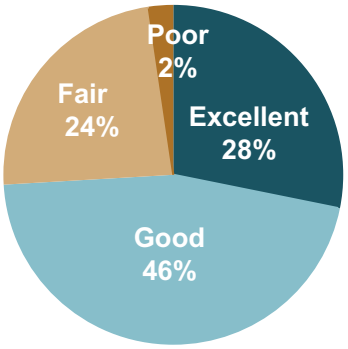
Quality of Life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

The overall quality of life in Montgomery County, 2024



Please rate each of the following aspects of quality of life in Montgomery County.
(% excellent or good)

	2018	2020	2022	2024	vs. benchmark[8]
Montgomery County as a place to live	90%	90%		**84%**	Similar
The overall quality of life	85%	86%		**74%**	Similar

Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)

	2018	2020	2022	2024	
Recommend living in Montgomery County to someone who asks	88%	89%		**84%**	Similar
Remain in Montgomery County for the next five years	84%	86%		**84%**	Similar

Please rate each of the following in the Montgomery County community.
(% excellent or good)

	2018	2020	2022	2024	
Overall image or reputation	84%	82%		**76%**	Similar

8. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

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Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

Overall confidence in Montgomery County government, 2024

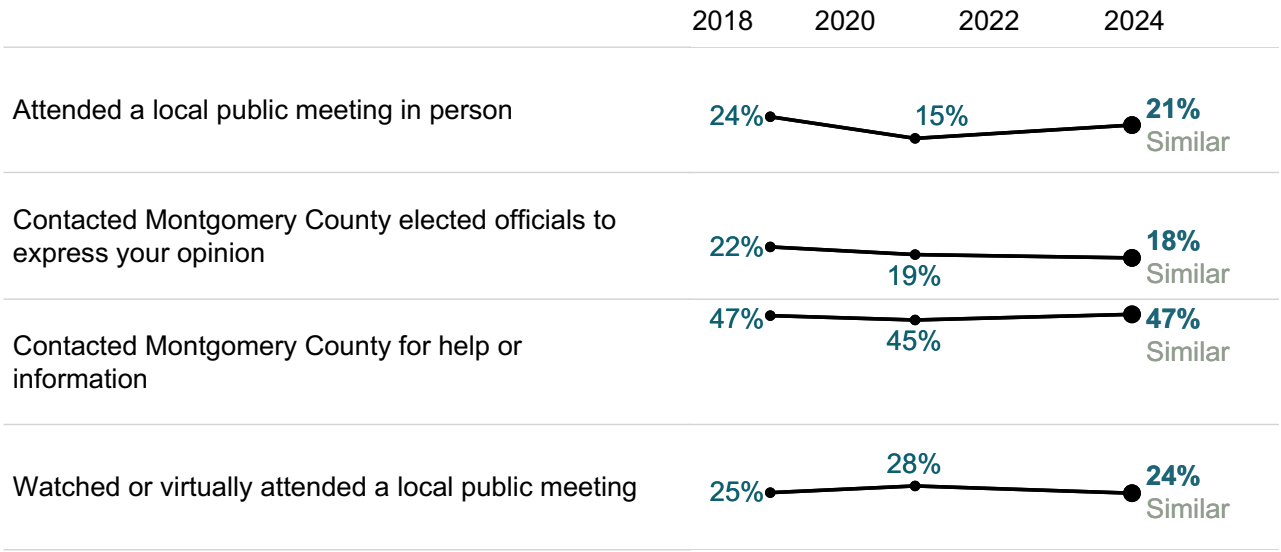
Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)

	2018	2020	2022	2024	
Public information services	82%		76%	**73%**	Similar vs. benchmark[9]
Overall customer service by Montgomery County employees	77%		78%	**75%**	Similar

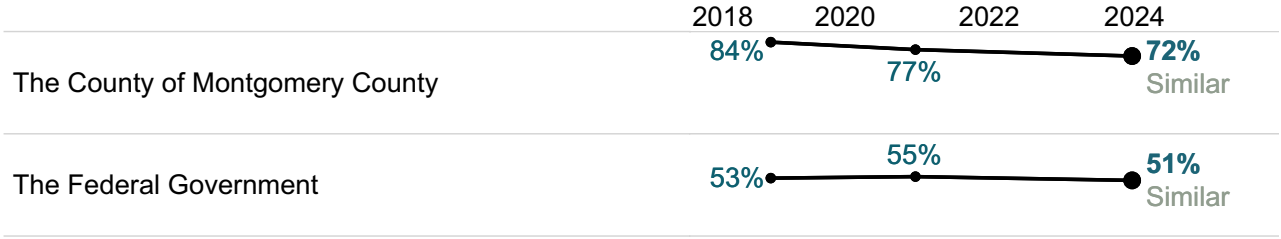
Please rate the following categories of Montgomery County government performance.
(% excellent or good)

	2018	2020	2022	2024	
The value of services for the taxes paid to Montgomery County	57%		53%	**46%**	Similar
The overall direction that Montgomery County is taking	57%		57%	**55%**	Similar
The job County government does at welcoming resident involvement	57%		61%	**52%**	Similar
Overall confidence in Montgomery County government	62%		63%	**56%**	Similar
Generally acting in the best interest of the community	61%		63%	**57%**	Similar
Being honest	59%		64%	**52%**	Similar
Being open and transparent to the public			61%	**51%**	Similar
Informing residents about issues facing the community			63%	**49%**	Similar
Treating all residents fairly	55%		66%	**60%**	Similar
Treating residents with respect			71%	**69%**	Similar

Please indicate whether or not you have done each of the following in the last 12 months.
(% excellent or good)



Overall, how would you rate the quality of the services provided by each of the following?
(% excellent or good)



9. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

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Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

Overall economic health of Montgomery County, 2024

Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)

	2018	2020	2022	2024	
Overall economic health	78%		75%	**69%**	Similar vs. benchmark[10]

Please rate each of the following aspects of quality of life in Montgomery County.
(% excellent or good)

	2018	2020	2022	2024	
Montgomery County as a place to work	80%		84%	**77%**	Similar
Montgomery County as a place to visit	70%		72%	**65%**	Similar

Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)

	2018	2020	2022	2024	
Economic development	62%		64%	**57%**	Similar

Please rate each of the following in the Montgomery County community.
(% excellent or good)

	2018	2020	2022	2024	
Overall quality of business and service establishments	75%		86%	**77%**	Similar
Variety of business and service establishments			84%	**79%**	Higher

Vibrancy of downtown/commercial area	
Employment opportunities	
Shopping opportunities	
Cost of living	

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
(% very or somewhat positive)

	2018	2020	2022	2024
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:				

10. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

Overall quality of the transportation system in Montgomery County, 2024

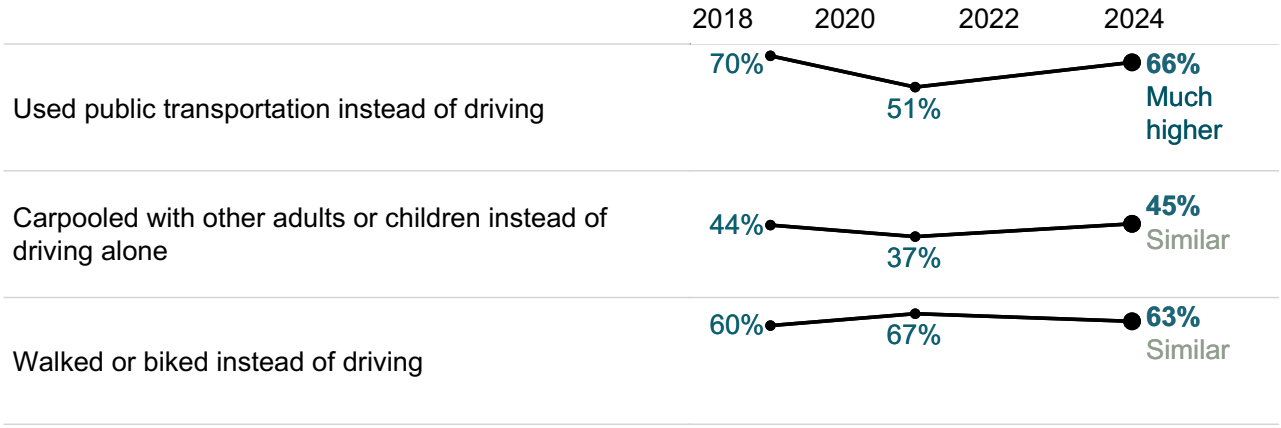
Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)

	2018	2020	2022	2024
Overall quality of the transportation system		64%		**65%** Similar vs. benchmark[11]

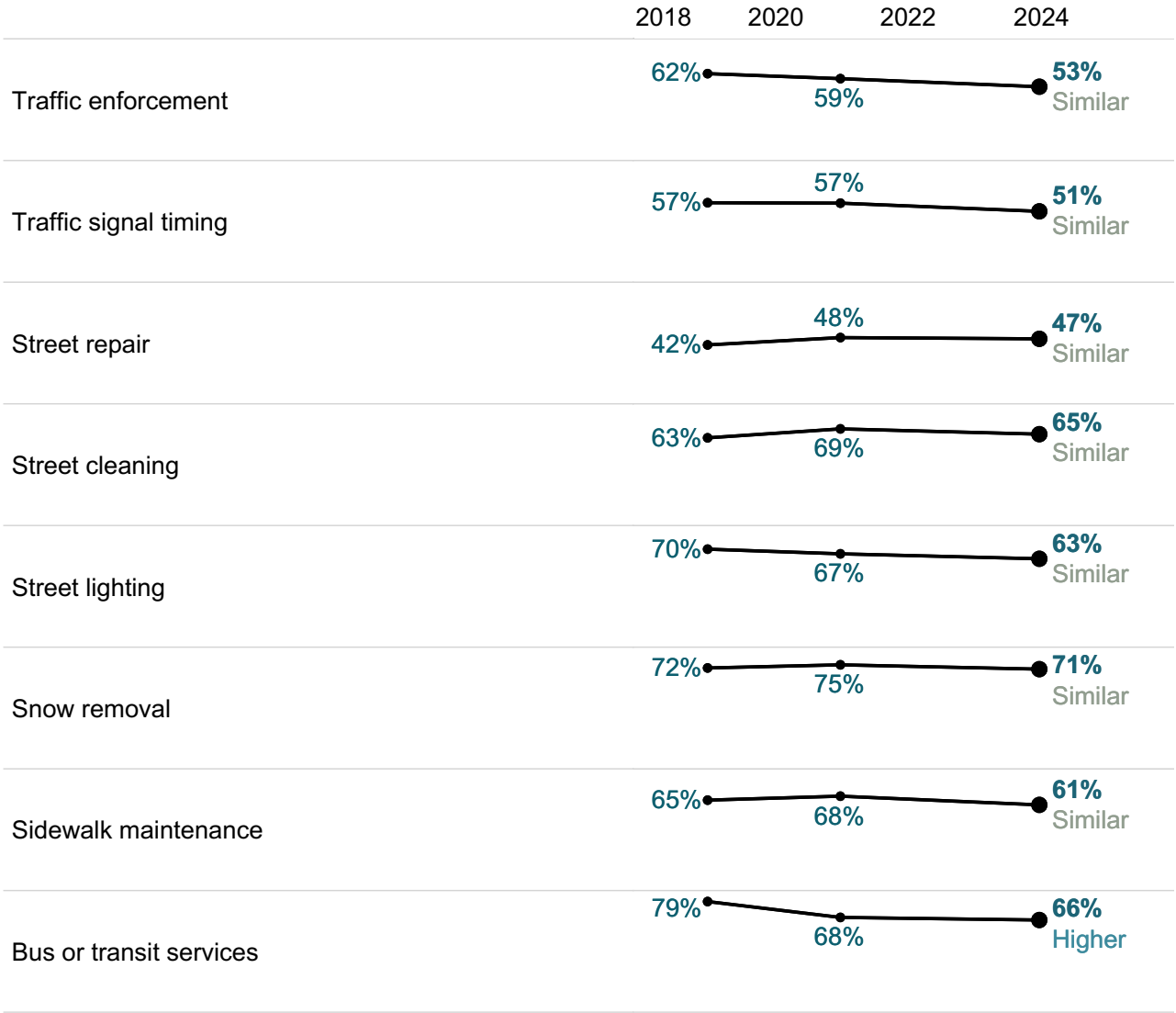
Please also rate each of the following in the Montgomery County community.
(% excellent or good)

	2018	2020	2022	2024
Traffic flow on major streets	32%	38%		**38%** Similar
Ease of public parking	49%	49%		**47%** Similar
Ease of travel by car	48%		62%	**62%** Similar
Ease of travel by public transportation	51%		51%	**53%** Higher
Ease of travel by bicycle	43%	47%		**44%** Similar
Ease of walking	58%		60%	**52%** Similar

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)



Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)



11. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

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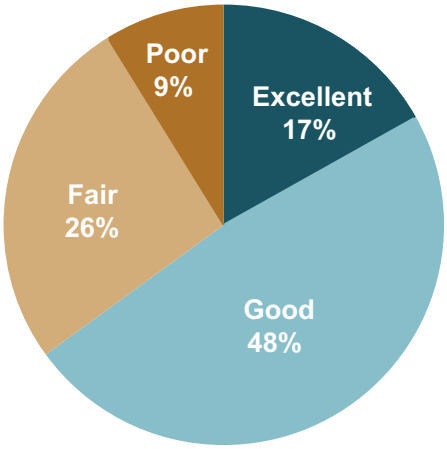
Community Design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

Overall design or layout of Montgomery County's residential and commercial areas, 2024



Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)

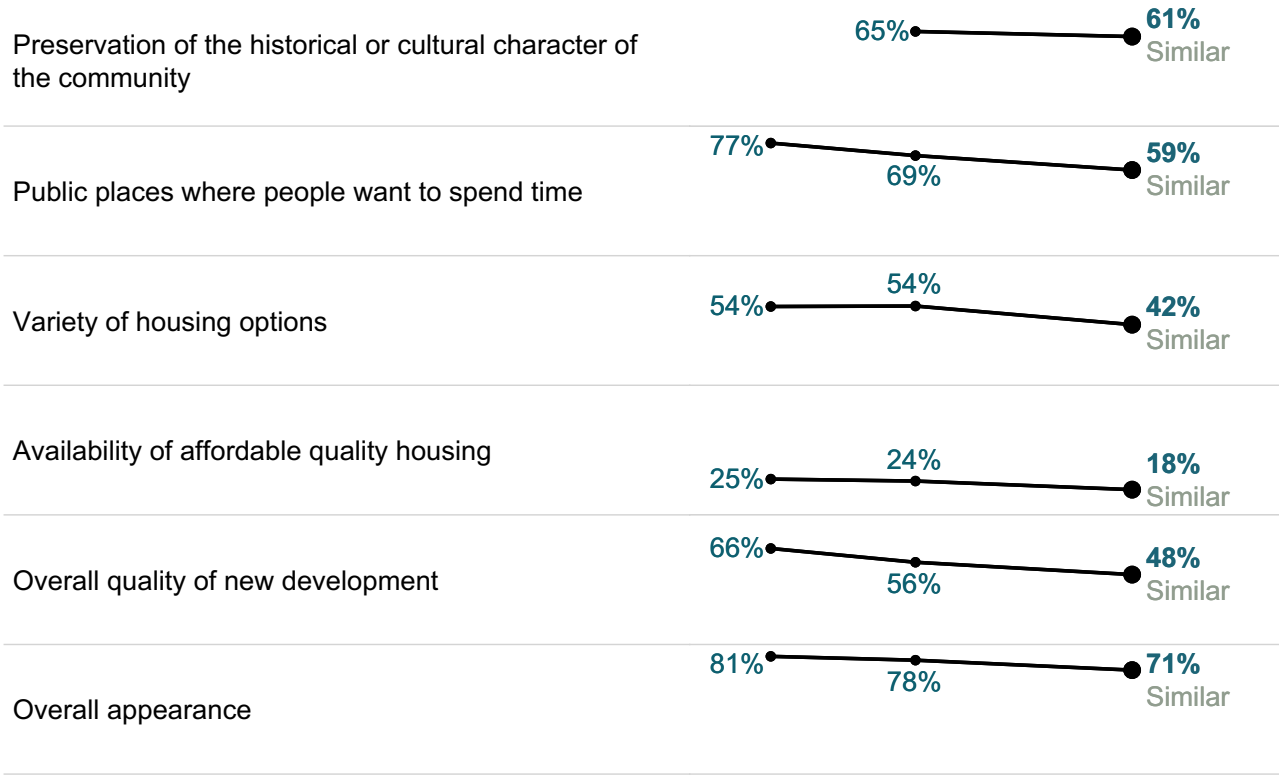
	2018	2020	2022	2024	
Overall design or layout of residential and commercial areas	71%		67%	**65%**	**Similar** vs. benchmark[12]

Please rate each of the following aspects of quality of life in Montgomery County.
(% excellent or good)

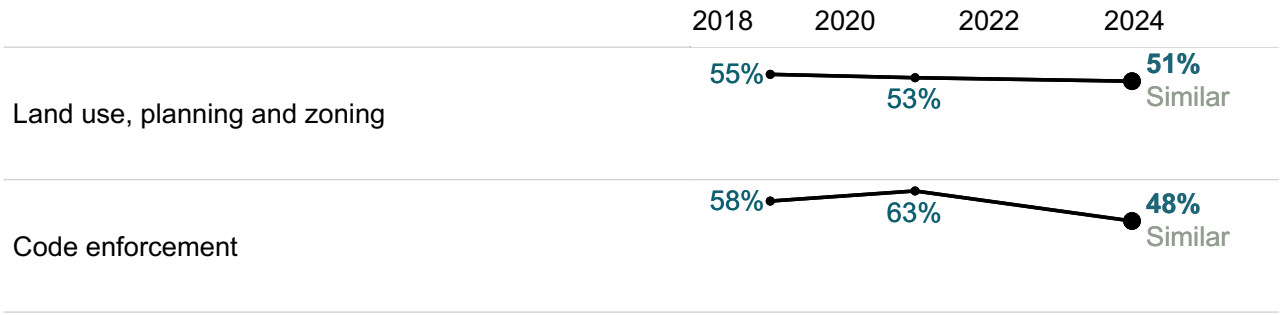
	2018	2020	2022	2024	
Your neighborhood as a place to live	87%		90%	**85%**	**Similar**

Please also rate each of the following in the Montgomery County community.
(% excellent or good)

	2018	2020	2022	2024	
Well-planned residential growth		50%		**45%**	**Similar**
Well-planned commercial growth		55%		**47%**	**Similar**
Well-designed neighborhoods		62%		**53%**	**Similar**



Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)

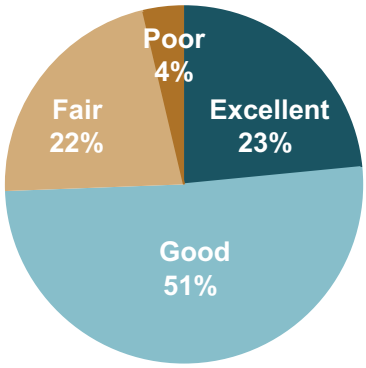


12. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Overall quality of the utility infrastructure in Montgomery County, 2024



Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)

	2018	2020	2022	2024	
Overall quality of the utility infrastructure		81%		**74%**	Similar vs. benchmark[13]

Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)

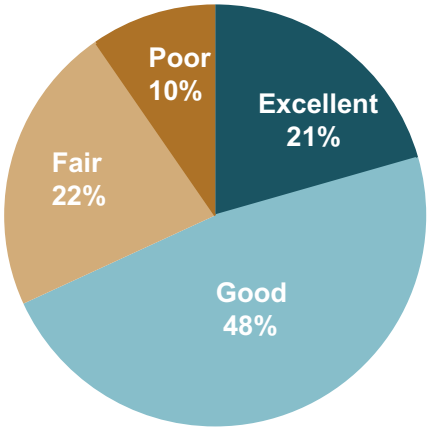
	2018	2020	2022	2024	
Affordable high-speed internet access		65%		**62%**	Similar
Garbage collection	86%	88%		**80%**	Similar
Drinking water	78%	81%		**76%**	Similar
Sewer services	87%	88%		**84%**	Similar
Storm water management	75%	82%		**80%**	Similar
Power (electric and/or gas) utility	83%	81%		**77%**	Similar
Utility billing	70%	72%		**61%**	Similar

13. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

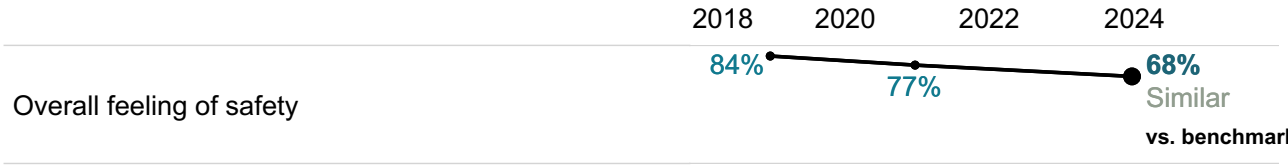
Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

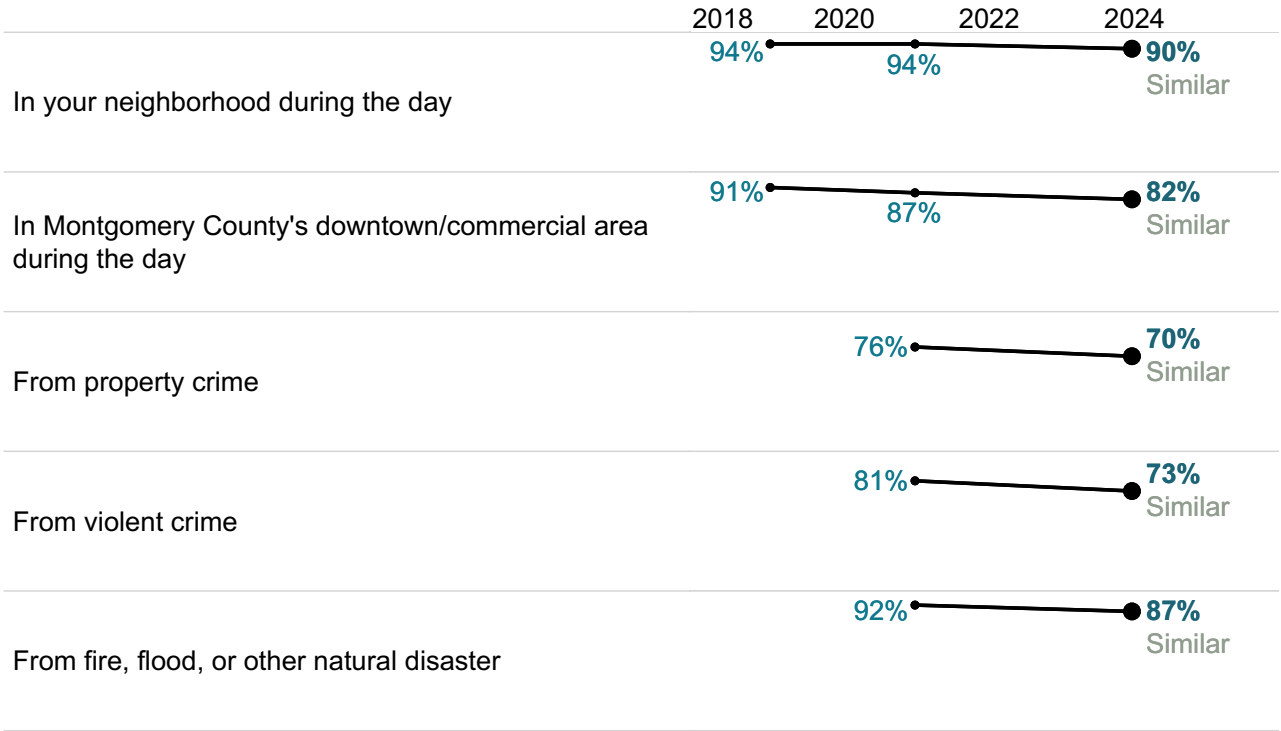
Overall feeling of safety in Montgomery County, 2024



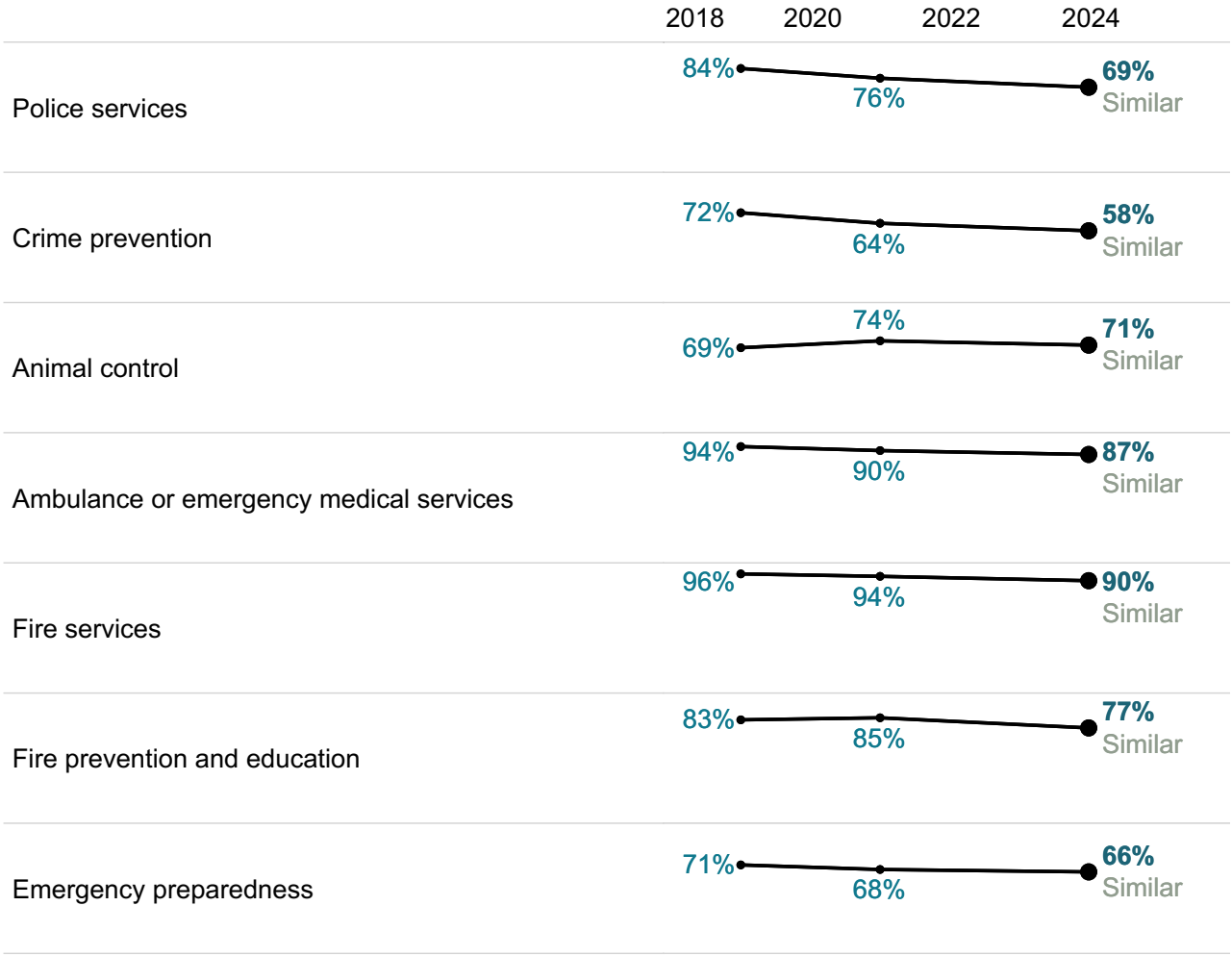
Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)



Please rate how safe or unsafe you feel:
(% very or somewhat safe)



Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)



14. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Polco

Natural Environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

Overall quality of natural environment in Montgomery County, 2024

Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)

	2018	2020	2022	2024	
Overall quality of natural environment	82%	80%		**80%**	Similar **vs. benchmark[15]**

Please also rate each of the following in the Montgomery County community.
(% excellent or good)

	2018	2020	2022	2024	
Cleanliness	78%	77%		**71%**	Similar
Water resources			66%	**59%**	Similar
Air quality	71%	80%		**73%**	Similar

Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)

	2018	2020	2022	2024	
Preservation of natural areas	69%	70%		**71%**	Similar
Quality of Montgomery County open space	67%	73%		**73%**	Similar
Recycling	86%	80%		**75%**	Similar
Yard waste pick-up	85%	84%		**78%**	Similar

15. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

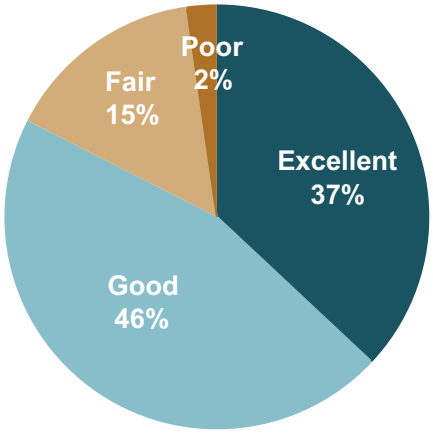
Polco

Parks and Recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

- National Recreation and Park Association

Overall quality of parks and recreation opportunities, 2024



Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)

	2018	2020	2022	2024	
Overall quality of parks and recreation opportunities		85%		82%	Similar vs. benchmark[16]

Please also rate each of the following in the Montgomery County community.
(% excellent or good)

	2018	2020	2022	2024	
Availability of paths and walking trails	66%	80%		75%	Similar
Fitness opportunities	74%	78%		74%	Similar
Recreational opportunities	77%	80%		75%	Similar

Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)

	2018	2020	2022	2024	
Montgomery County parks	90%	88%		82%	Similar
Recreation programs or classes	86%	84%		75%	Similar
Recreation centers or facilities	85%	87%		77%	Similar

16. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Polco

Health and Wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

Overall health and wellness opportunities in Montgomery County, 2024

Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)

	2018	2020	2022	2024	vs. benchmark[17]
Overall health and wellness opportunities	82%	81%		77%	Similar

Please also rate each of the following in the Montgomery County community.
(% excellent or good)

	2018	2020	2022	2024	vs. benchmark[17]
Availability of affordable quality food	72%	65%		54%	Similar
Availability of affordable quality health care	64%	65%		57%	Similar
Availability of preventive health services	72%	72%		62%	Similar
Availability of affordable quality mental health care	53%	52%		47%	Similar

Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)

	2018	2020	2022	2024	vs. benchmark[17]
Health services	77%	78%		70%	Similar

Please rate your overall health.
(% excellent or very good)

	2018	2020	2022	2024	vs. benchmark[17]
Please rate your overall health.	66%	73%		70%	Similar

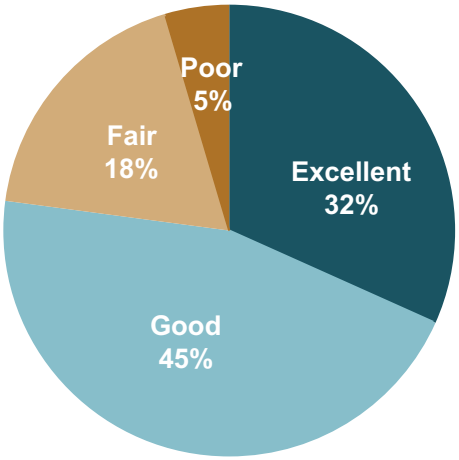
17. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Polco

Education, Arts, and Culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

Overall opportunities for education, culture and the arts, 2024



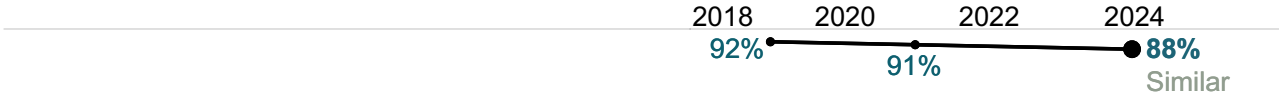
Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)

	2018	2020	2022	2024	
Overall opportunities for education, culture, and the arts	85%		81%		**77%** Higher **vs. benchmark[18]**

Please also rate each of the following in the Montgomery County community.
(% excellent or good)

	2018	2020	2022	2024	
Opportunities to attend cultural/arts/music activities	76%		75%		**71%** Higher
Community support for the arts			77%		**70%** Similar
Availability of affordable quality childcare/preschool	44%		51%		**39%** Similar
K-12 education	82%		81%		**68%** Similar
Adult educational opportunities	76%		77%		**65%** Similar
Opportunities to attend special events and festivals	74%		72%		**68%** Similar

Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)



Public library services

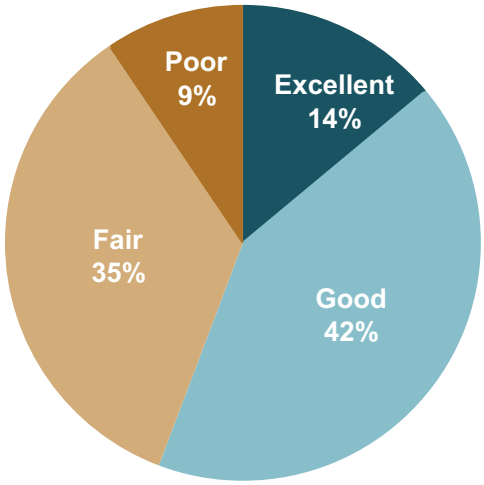
18. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Polco

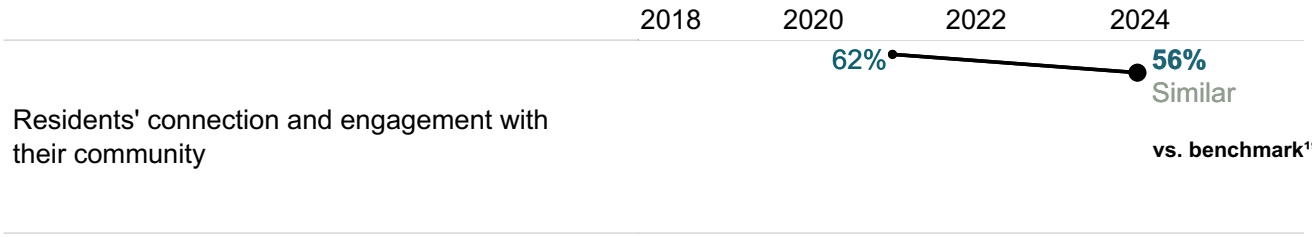
Inclusivity and Engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.

Residents' connection and engagement with their community, 2024



Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)



Residents' connection and engagement with their community

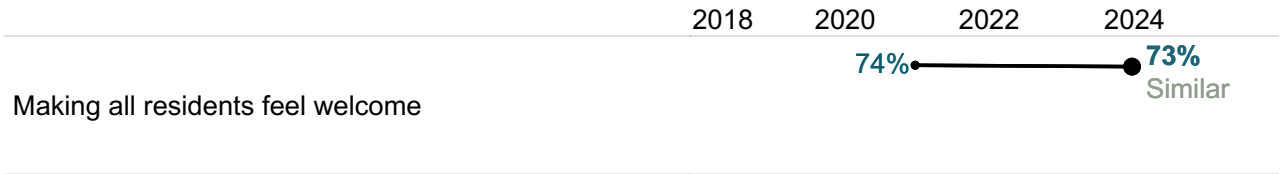
Please rate each of the following aspects of quality of life in Montgomery County.
(% excellent or good)

Montgomery County as a place to raise children

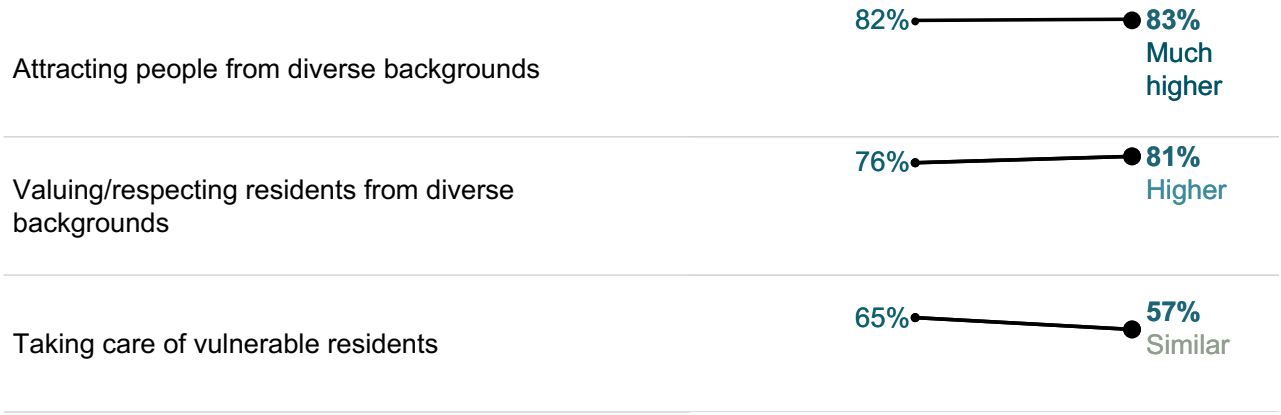
Montgomery County as a place to retire

Sense of community

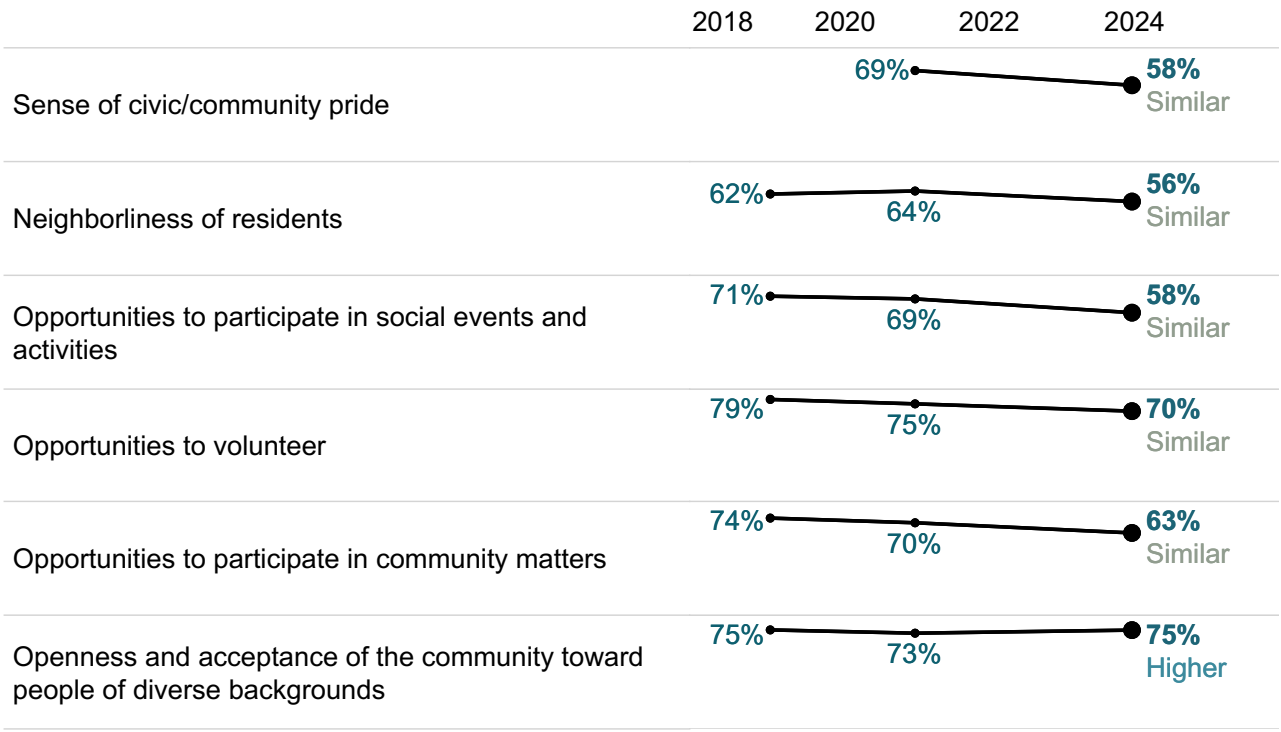
Please rate the job you feel the Montgomery County community does at each of the following.
(% excellent or good)



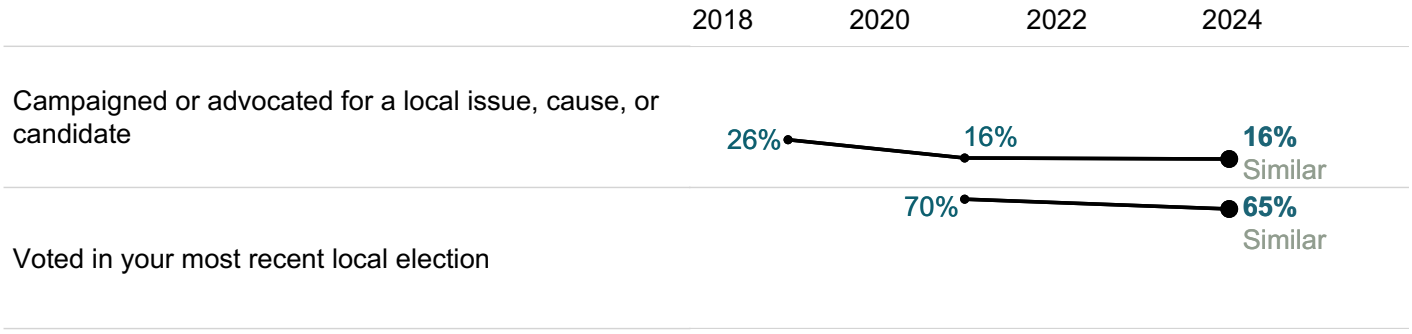
Making all residents feel welcome



Please also rate each of the following in the Montgomery County community.
(% excellent or good)



Please indicate whether or not you have done each of the following in the last 12 months.
(% excellent or good)



19. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Custom questions

Below are the complete set of responses to each custom question on the survey. By default, “don’t know” responses are excluded.

Please rate the quality of each of the following services in Montgomery County.	**MC311 non-emergency services and information line**	Excellent	**27%** N=113
		Good	**43%** N=181
		Fair	**25%** N=104
		Poor	**5%** N=19
	Services for seniors	Excellent	**19%** N=66
		Good	**46%** N=156
		Fair	**25%** N=84
		Poor	**10%** N=35
	Services for youth	Excellent	**18%** N=68
		Good	**51%** N=192
		Fair	**22%** N=84
		Poor	**8%** N=32
	Election/voter services	Excellent	**37%** N=210
		Good	**45%** N=255
		Fair	**15%** N=89
		Poor	**3%** N=19
	Permitting services	Excellent	**20%** N=68
		Good	**41%** N=139
		Fair	**27%** N=93
		Poor	**12%** N=42

Please rate the quality of each of the following services in Montgomery County.	**Consumer protection**	Excellent	**17%** N=59
		Good	**43%** N=148
		Fair	**29%** N=98
		Poor	**11%** N=38
	Alcohol sales	Excellent	**12%** N=57
		Good	**42%** N=210
		Fair	**28%** N=140
		Poor	**18%** N=87
Overall, how would you rate the quality of the services provided by each of the following?	**The State of Maryland**	Excellent	**14%** N=98
		Good	**51%** N=349
		Fair	**26%** N=174
		Poor	**9%** N=59
Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.	**Affordable housing**	Much better	**4%** N=27
		Somewhat better	**8%** N=49
		Stayed about the same	**22%** N=133
		Somewhat worse	**38%** N=224
		Much worse	**27%** N=163
	Crime	Much better	**3%** N=21
		Somewhat better	**13%** N=82
		Stayed about the same	**35%** N=226
		Somewhat worse	**31%** N=203
		Much worse	**18%** N=116
	The environment	Much better	**5%** N=36

Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.	**The environment**	Somewhat better	**16%** N=106
		Stayed about the same	**65%** N=425
		Somewhat worse	**10%** N=67
		Much worse	**4%** N=23
	The pace of growth	Much better	**5%** N=33
		Somewhat better	**23%** N=140
		Stayed about the same	**46%** N=284
		Somewhat worse	**16%** N=96
		Much worse	**9%** N=57
	Public schools (K-12)	Much better	**9%** N=44
		Somewhat better	**17%** N=78
		Stayed about the same	**36%** N=171
		Somewhat worse	**25%** N=117
		Much worse	**13%** N=59
	Social services for those in need	Much better	**6%** N=23
		Somewhat better	**18%** N=70
		Stayed about the same	**48%** N=185
		Somewhat worse	**19%** N=74
		Much worse	**8%** N=32
	Traffic	Much better	**3%** N=23
		Somewhat better	**10%** N=68
		Stayed about the same	**34%** N=237
		Somewhat worse	**33%** N=230

Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.	**Traffic**	Much worse	**19%** N=134
	Job growth	Much better	**4%** N=16
		Somewhat better	**21%** N=96
		Stayed about the same	**45%** N=203
		Somewhat worse	**21%** N=94
		Much worse	**9%** N=39
	Business growth	Much better	**5%** N=26
		Somewhat better	**26%** N=128
		Stayed about the same	**44%** N=221
		Somewhat worse	**16%** N=80
		Much worse	**9%** N=45
	Quality of life opportunities (recreation, libraries, arts and culture)	Much better	**6%** N=39
		Somewhat better	**28%** N=175
		Stayed about the same	**59%** N=373
		Somewhat worse	**4%** N=27
		Much worse	**3%** N=17
	Equity	Much better	**7%** N=34
		Somewhat better	**25%** N=124
		Stayed about the same	**51%** N=254
		Somewhat worse	**9%** N=46
		Much worse	**8%** N=39
	Please select the statement that best describes your opinion.	I am satisfied with the current level of taxes and services.	**29%** N=209
		I am willing to pay more taxes to get more services.	**11%** N=83

	Please select the statement that best describes your opinion.	I feel that I pay too much for the services I receive.	**42%** N=306
		I am willing to accept service reductions if it means lower taxes.	**7%** N=49
		My opinion is different from the ones listed here.	**3%** N=20
		I don't have an opinion/no preference.	**9%** N=63
	Have you needed the County government to resolve an issue or problem in the past two years?	Yes	**19%** N=141
		No	**81%** N=591
Considering the issue(s) from the previous question, please indicate how easy or hard it was to do each of the following.	**Communicate the issue/problem**	Very easy	**31%** N=43
		Somewhat easy	**33%** N=46
		Somewhat hard	**19%** N=26
		Very hard	**18%** N=25
	Resolve the issue/problem	Very easy	**17%** N=25
		Somewhat easy	**22%** N=31
		Somewhat hard	**22%** N=31
		Very hard	**39%** N=56
How many times, if any, have you interacted with a Montgomery County Police Department (MCPD) employee WITHIN THE LAST TWO YEARS.	**In person**	0 times	**66%** N=314
		1-2 times	**28%** N=133
		3-5 times	**3%** N=15
		6-8 times	**0%** N=2
		9 or more times	**3%** N=12
	On the phone	0 times	**72%** N=338
		1-2 times	**19%** N=88
		3-5 times	**5%** N=24
		6-8 times	**1%** N=6

How many times, if any, have you interacted with a Montgomery County Police Department (MCPD) employee WITHIN THE LAST TWO YEARS.	**On the phone**	9 or more times	**2%** N=11
	Online	0 times	**92%** N=418
		1-2 times	**5%** N=24
		3-5 times	**2%** N=7
		9 or more times	**1%** N=5
	To what extent do you agree or disagree that the MCPD employee(s) you interacted with treated you fairly?	Strongly agree	**52%** N=204
		Somewhat agree	**37%** N=145
		Somewhat disagree	**5%** N=22
		Strongly disagree	**6%** N=22
Please rate each of the following aspects of the MCPD employee(s) with whom you personally had contact:	**Professionalism**	Excellent	**46%** N=189
		Good	**39%** N=161
		Fair	**12%** N=49
		Poor	**3%** N=13
	Approachability	Excellent	**41%** N=166
		Good	**38%** N=155
		Fair	**16%** N=65
		Poor	**6%** N=23
	Responsiveness	Excellent	**40%** N=162
		Good	**31%** N=127
		Fair	**20%** N=79
		Poor	**9%** N=38
Please rate each of the following aspects of Montgomery County K-12 public schools.	**Class size**	Excellent	**14%** N=49
		Good	**36%** N=127

Please rate each of the following aspects of Montgomery County K-12 public schools.	**Class size**	Fair	**29%** N=105
		Poor	**21%** N=76
	Teacher/student ratio	Excellent	**16%** N=57
		Good	**31%** N=112
		Fair	**27%** N=97
		Poor	**26%** N=91
	Student safety	Excellent	**18%** N=64
		Good	**33%** N=118
		Fair	**36%** N=128
		Poor	**14%** N=50
	School facilities	Excellent	**19%** N=70
		Good	**43%** N=161
		Fair	**26%** N=97
		Poor	**13%** N=49
	Food/cafeteria	Excellent	**10%** N=33
		Good	**29%** N=97
		Fair	**27%** N=88
		Poor	**34%** N=112
	Accessibility of teachers and administrators	Excellent	**27%** N=93
		Good	**42%** N=145
		Fair	**22%** N=76
		Poor	**10%** N=35
	Diversity of race/ethnicity of the student body	Excellent	**41%** N=153

Please rate each of the following aspects of Montgomery County K-12 public schools.	**Diversity of race/ethnicity of the student body**	Good	**37%** N=140
		Fair	**15%** N=56
		Poor	**7%** N=25
	Virtual/remote instruction (when needed)	Excellent	**18%** N=50
		Good	**36%** N=101
		Fair	**26%** N=74
		Poor	**20%** N=57
	Overall quality of education	Excellent	**21%** N=83
		Good	**40%** N=159
		Fair	**29%** N=117
		Poor	**11%** N=43
	Which, if any, apply to your current connection to Montgomery County Public Schools (MCPS)? (Mark all that apply.)	One or more of my children is currently enrolled in a Montgomery County Public School	**23%** N=172
		One or more of my children was enrolled in MCPS in the past	**23%** N=166
		My grandchild(ren) or other relatives are currently enrolled in MCPS	**6%** N=45
		I am a current MCPS employee	**3%** N=24
		I am a past MCPS employee	**3%** N=21
		I am a current or former school or MCPS volunteer	**6%** N=46
		None of the above	**50%** N=368
	To what extent do you agree or disagree that Montgomery County Public Schools (MCPS) should consider adjusting school boundaries in order to increase student diversity and better utilize capacity in its schools?	Strongly agree	**18%** N=132
		Somewhat agree	**23%** N=167
		Somewhat disagree	**9%** N=63
		Strongly disagree	**17%** N=125
		Don't know/No opinion	**34%** N=248

Which of the following best describe your current child care arrangement for your child(ren) under age 5? (Mark all that apply.)	Not applicable to me/our household	**83%** N=592
	Licensed child care center	**6%** N=46
	Licensed child care affiliated with a faith-based organization	**2%** N=15
	Licensed family child care program (in a home setting)	**3%** N=20
	Part-day Public Pre-K/Early Head Start/Head Start Program	**1%** N=6
	Nanny/nanny share	**1%** N=11
	Relative (e.g. grandparent, aunt/uncle)	**5%** N=36
	Non-relative friend or neighbor	**1%** N=7
	I/My spouse/partner provides care for our child(ren) due to preference	**5%** N=34
	I/My spouse/partner stopped working to care for our children due to the cost of childcare	**2%** N=13
Please indicate which of the following potential sources for information, if any, that you use to get information about County services, activities, and events. (Please mark all that apply.)	County website (www.montgomerycountymd.gov)	**51%** N=363
	MC311	**15%** N=107
	Local newspapers and/or their websites	**27%** N=189
	Radio (e.g., WTOP, WAMU, etc.)	**19%** N=139
	"Montgomery al Día" radio program	**0%** N=3
	Local television stations	**21%** N=146
	County cable television (Verizon ch. 30, Comcast and RCN ch. 6)	**3%** N=20
	Civic association, homeowners' association newsletters, or community listservs	**13%** N=94
	Nextdoor app or website	**13%** N=92
	The County's social network sites (e.g., Facebook, X/Twitter, YouTube, etc.)	**12%** N=89
	Alert Montgomery	**22%** N=158
	Blog websites	**4%** N=30
	Publications from County government or elected officials	**21%** N=153

Please indicate which of the following potential sources for information, if any, that you use to get information about County services, activities, and events. (Please mark all that apply.)	Town hall meetings or other public meetings		**4%** N=30
	Word of mouth		**31%** N=224

Survey Instrument

1. Please rate each of the following aspects of quality of life in Montgomery County.

	Excellent	Good	Fair	Poor	Don't know
Montgomery County as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Montgomery County as a place to raise children	1	2	3	4	5
Montgomery County as a place to work	1	2	3	4	5
Montgomery County as a place to visit	1	2	3	4	5
Montgomery County as a place to retire	1	2	3	4	5
The overall quality of life in Montgomery County	1	2	3	4	5
Sense of community	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Montgomery County as a whole.

	Excellent	Good	Fair	Poor	Don't know
Overall economic health of Montgomery County	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Montgomery County	1	2	3	4	5
Overall design or layout of Montgomery County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Montgomery County (water, sewer, storm water, electric/gas, broadband)	1	2	3	4	5
Overall feeling of safety in Montgomery County	1	2	3	4	5
Overall quality of natural environment in Montgomery County	1	2	3	4	5
Overall quality of parks and recreation opportunities	1	2	3	4	5
Overall health and wellness opportunities in Montgomery County	1	2	3	4	5
Overall opportunities for education, culture, and the arts	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	Very likely	Somewhat likely	Somewhat unlikely	Very unlikely	Don't know
Recommend living in Montgomery County to someone who asks	1	2	3	4	5
Remain in Montgomery County for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	Very safe	Somewhat safe	Neither safe nor unsafe	Somewhat unsafe	Very unsafe	Don't know
In your neighborhood during the day	1	2	3	4	5	6
In Montgomery County's downtown/commercial area during the day	1	2	3	4	5	6
From property crime	1	2	3	4	5	6
From violent crime	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Montgomery County community does at each of the following.

	Excellent	Good	Fair	Poor	Don't know
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	1	2	3	4	5

6. Please rate each of the following in the Montgomery County community.

	Excellent	Good	Fair	Poor	Don't know
Overall quality of business and service establishments in Montgomery County	1	2	3	4	5
Variety of business and service establishments in Montgomery County	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Montgomery County	1	2	3	4	5
Overall image or reputation of Montgomery County	1	2	3	4	5

7. Please also rate each of the following in the Montgomery County community.

	Excellent	Good	Fair	Poor	Don't know
Traffic flow on major streets	1	2	3	4	5
Ease of public parking	1	2	3	4	5
Ease of travel by car in Montgomery County	1	2	3	4	5
Ease of travel by public transportation in Montgomery County	1	2	3	4	5
Ease of travel by bicycle in Montgomery County	1	2	3	4	5
Ease of walking in Montgomery County	1	2	3	4	5
Well-planned residential growth	1	2	3	4	5
Well-planned commercial growth	1	2	3	4	5
Well-designed neighborhoods	1	2	3	4	5
Preservation of the historical or cultural character of the community	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options	1	2	3	4	5
Availability of affordable quality housing	1	2	3	4	5
Overall quality of new development in Montgomery County	1	2	3	4	5
Overall appearance of Montgomery County	1	2	3	4	5
Cleanliness of Montgomery County	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.)	1	2	3	4	5
Air quality	1	2	3	4	5
Availability of paths and walking trails	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)	1	2	3	4	5
Recreational opportunities	1	2	3	4	5
Availability of affordable quality food	1	2	3	4	5
Availability of affordable quality health care	1	2	3	4	5
Availability of preventive health services	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Community support for the arts	1	2	3	4	5
Availability of affordable quality childcare/preschool	1	2	3	4	5
K-12 education	1	2	3	4	5
Adult educational opportunities	1	2	3	4	5
Sense of civic/community pride	1	2	3	4	5
Neighborliness of residents in Montgomery County	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Opportunities to attend special events and festivals	1	2	3	4	5
Opportunities to volunteer	1	2	3	4	5
Opportunities to participate in community matters	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	No	Yes
Contacted Montgomery County (in-person, phone, email, or web) for help or information	1	2
Contacted Montgomery County elected officials (in-person, phone, email, or web) to express your opinion	1	2
Attended a local public meeting in person (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	1	2
Watched or virtually attended (online or on television) a local public meeting	1	2
Volunteered your time to some group/activity in Montgomery County	1	2
Campaigned or advocated for a local issue, cause, or candidate	1	2
Voted in your most recent local election	1	2
Used bus, rail, subway, or other public transportation instead of driving	1	2
Carpooled with other adults or children instead of driving alone	1	2
Walked or biked instead of driving	1	2

9. Please rate the quality of each of the following services in Montgomery County.

	Excellent	Good	Fair	Poor	Don't know
Public information services	1	2	3	4	5
Economic development	1	2	3	4	5
Traffic enforcement	1	2	3	4	5
Traffic signal timing	1	2	3	4	5
Street repair	1	2	3	4	5
Street cleaning	1	2	3	4	5
Street lighting	1	2	3	4	5
Snow removal	1	2	3	4	5
Sidewalk maintenance	1	2	3	4	5
Bus or transit services	1	2	3	4	5
Land use, planning, and zoning	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Affordable high-speed internet access	1	2	3	4	5
Garbage collection	1	2	3	4	5
Drinking water	1	2	3	4	5
Sewer services	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.)	1	2	3	4	5
Power (electric and/or gas) utility	1	2	3	4	5
Utility billing	1	2	3	4	5
Police services	1	2	3	4	5
Crime prevention	1	2	3	4	5
Animal control	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Fire services	1	2	3	4	5
Fire prevention and education	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts)	1	2	3	4	5
Quality of Montgomery County open space	1	2	3	4	5
Recycling	1	2	3	4	5
Yard waste pick-up	1	2	3	4	5
Montgomery County parks	1	2	3	4	5
Recreation programs or classes	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Health services	1	2	3	4	5
Public library services	1	2	3	4	5
Overall customer service by Montgomery County employees (police, receptionists, planners, etc.)	1	2	3	4	5
MC311 non-emergency services and information line	1	2	3	4	5
Services for seniors	1	2	3	4	5
Services for youth	1	2	3	4	5
Election/voter services	1	2	3	4	5
Permitting services	1	2	3	4	5
Consumer protection	1	2	3	4	5
Alcohol sales	1	2	3	4	5

10. Please rate the following categories of Montgomery County government performance.

	Excellent	Good	Fair	Poor	Don't know
The value of services for the taxes paid to Montgomery County	1	2	3	4	5
The overall direction that Montgomery County is taking	1	2	3	4	5
The job County government does at welcoming resident involvement	1	2	3	4	5
Overall confidence in Montgomery County government	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest	1	2	3	4	5
Being open and transparent to the public	1	2	3	4	5
Informing residents about issues facing the community	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5
Treating residents with respect	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	Excellent	Good	Fair	Poor	Don't know
Montgomery County	1	2	3	4	5
The Federal Government	1	2	3	4	5
The State of Maryland	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.

	Essential	Very important	Somewhat important	Not at all important
Overall economic health of Montgomery County	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Montgomery County	1	2	3	4
Overall design or layout of Montgomery County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
Overall quality of the utility infrastructure in Montgomery County (water, sewer, storm water, electric/gas, broadband)	1	2	3	4
Overall feeling of safety in Montgomery County	1	2	3	4
Overall quality of natural environment in Montgomery County	1	2	3	4
Overall quality of parks and recreation opportunities	1	2	3	4
Overall health and wellness opportunities in Montgomery County	1	2	3	4
Overall opportunities for education, culture, and the arts	1	2	3	4
Residents' connection and engagement with their community	1	2	3	4

13. Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.

	Much better	Somewhat better	Stayed about the same	Somewhat worse	Much worse	Don't know
Affordable housing	1	2	3	4	5	6
Crime	1	2	3	4	5	6
The environment	1	2	3	4	5	6
The pace of growth	1	2	3	4	5	6
Public schools (K-12)	1	2	3	4	5	6
Social services for those in need	1	2	3	4	5	6
Traffic	1	2	3	4	5	6
Job growth	1	2	3	4	5	6
Business growth	1	2	3	4	5	6
Quality of life opportunities (recreation, libraries, arts and culture)	1	2	3	4	5	6
Equity	1	2	3	4	5	6

14. Please select the statement that best describes your opinion.

- ❍ I am satisfied with the current level of taxes and services.
- ❍ I am willing to pay more taxes to get more services.
- ❍ I feel that I pay too much for the services I receive.
- ❍ I am willing to accept service reductions if it means lower taxes.
- ❍ My opinion is different from the ones listed here.
- ❍ I don't have an opinion/no preference.

15. Have you needed the County government to resolve an issue or problem in the past two years?

❍ Yes → Go to question 16 ❍ No → Go to question 17

16. Please indicate how easy or hard it was to do each of the following.

	Very easy	Somewhat easy	Somewhat hard	Very hard
Communicate the issue/problem	1	2	3	4
Resolve the issue/problem	1	2	3	4

17. How many times, if any, have you interacted with a Montgomery County Police Department (MCPD) employee within the last two years?

	0 times	1-2 times	3-5 times	6-8 times	9 or more times
In person	1	2	3	4	5
On the phone	1	2	3	4	5
Online	1	2	3	4	5

17a. To what extent do you agree or disagree that the MCPD employee(s) you interacted with treated you fairly?

❍ Strongly agree ❍ Somewhat agree ❍ Somewhat disagree ❍ Strongly disagree ❍ Don't know

17b. Please rate each of the following aspects of the MCPD employee(s) with whom you personally had contact:

	Excellent	Good	Fair	Poor	Don't know
Professionalism	1	2	3	4	5
Approachability	1	2	3	4	5
Responsiveness	1	2	3	4	5

18. Please rate each of the following aspects of Montgomery County K-12 public schools.

	Excellent	Good	Fair	Poor	Don't know
Class size	1	2	3	4	5
Teacher/student ratio	1	2	3	4	5
Student safety	1	2	3	4	5
School facilities	1	2	3	4	5
Food/cafeteria	1	2	3	4	5
Accessibility of teachers and administrators	1	2	3	4	5
Diversity of race/ethnicity of the student body	1	2	3	4	5
Virtual/remote instruction (when needed)	1	2	3	4	5
Overall quality of education	1	2	3	4	5

19. Which, if any, apply to your current connection to Montgomery County Public Schools (MCPS)? (Mark all that apply.)

❍ One or more of my children is currently enrolled in a Montgomery County Public School
❍ One or more of my children was enrolled in MCPS in the past
❍ My grandchild(ren) or other relatives are currently enrolled in MCPS
❍ I am a current MCPS employee
❍ I am a past MCPS employee
❍ I am a current or former school or MCPS volunteer
❍ None of the above

20. To what extent do you agree or disagree that Montgomery County Public Schools (MCPS) should consider adjusting school boundaries in order to increase student diversity and better utilize capacity in its schools?

❍ Strongly agree ❍ Somewhat agree ❍ Somewhat disagree ❍ Strongly disagree ❍ Don't know/No opinion

21. Which of the following best describe your current child care arrangement for your child(ren) under age 5? (Mark all that apply.)

❍ Not applicable to me/our household
❍ Licensed child care center
❍ Licensed child care affiliated with a faith-based organization
❍ Licensed family child care program (in a home setting)
❍ Part-day Public Pre-K/Early Head Start/Head Start Program
❍ Nanny/nanny share
❍ Relative (e.g. grandparent, aunt/uncle)
❍ Non-relative friend or neighbor
❍ I/My spouse/partner provides care for our child(ren) due to preference
❍ I/My spouse/partner stopped working to care for our children due to the cost of childcare

22. Please indicate which of the following potential sources for information, if any, that you use to get information about County services, activities, and events. (Please mark all that apply.)

❍ County website (www.montgomerycountymd.gov)
❍ MC311
❍ Local newspapers and/or their websites
❍ Radio (e.g., WTOP, WAMU, etc.)
❍ "Montgomery al Día" radio program
❍ Local television stations
❍ County cable television (Verizon ch. 30, Comcast and RCN ch. 6)
❍ Civic association, homeowners' association newsletters, or community listservs
❍ Nextdoor app or website
❍ The County's social network sites (e.g., Facebook, X/Twitter, YouTube, etc.)
❍ Alert Montgomery
❍ Blog websites
❍ Publications from County government or elected officials (mailings, publications, online newsletters, Montgomery County Update Newsletter)
❍ Town hall meetings or other public meetings
❍ Word of mouth

Our last questions are about you and your household.
Again, all of your responses to this survey are confidential, and no identifying information will be shared.

D1. In general, how many times do you:

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone	1	2	3	4	5	6
Visit social media sites such as Facebook, X (formerly Twitter), Nextdoor, etc.	1	2	3	4	5	6
Use or check email	1	2	3	4	5	6
Share your opinions online	1	2	3	4	5	6
Shop online	1	2	3	4	5	6

D2. Please rate your overall health.

❍ Excellent ❍ Very good ❍ Good ❍ Fair ❍ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

❍ Very positive ❍ Somewhat positive ❍ Neutral ❍ Somewhat negative ❍ Very negative

D4. How many years have you lived in Montgomery County?

❍ Less than 2 years
❍ 2-5 years
❍ 6-10 years
❍ 11-20 years
❍ More than 20 years

D5. Which best describes the building you live in?

❍ Single-family detached home
❍ Townhouse or duplex (may share walls but no units above or below you)
❍ Condominium or apartment (have units above or below you)
❍ Mobile home
❍ Other

D6. Do you rent or own your home?

❍ Rent
❍ Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

❍ Less than $300
❍ $300 to $599
❍ $600 to $999
❍ $1,000 to $1,499
❍ $1,500 to $2,499
❍ $2,500 to $3,999
❍ $4,000 to $6,999
❍ $7,000 to $9,999
❍ $10,000 or more

D8. Do any children 17 or under live in your household?

❍ No ❍ Yes

D9. Are you or any other members of your household aged 65 or older?

❍ No ❍ Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

❍ Less than $25,000
❍ $25,000 to $49,999
❍ $50,000 to $74,999
❍ $75,000 to $99,999
❍ $100,000 to $149,999
❍ $150,000 to $199,999
❍ $200,000 to $299,999
❍ $300,000 or more

D11. Are you of Hispanic, Latino/a/x, or Spanish origin?

❍ No ❍ Yes

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

❑ American Indian or Alaska Native
❑ Asian
❑ Black or African American
❑ Native Hawaiian or Other Pacific Islander
❑ White
❑ A race not listed

D13. In which category is your age?

❍ 18-24 years
❍ 25-34 years
❍ 35-44 years
❍ 45-54 years
❍ 55-64 years
❍ 65-74 years
❍ 75 years or older

D14. What is your gender?

❍ Woman
❍ Man
❍ Identify in another way

Thank you! Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

Survey Communications

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페이지 넘기기

Lật sang trang tiếp theo

ورق را برگردانید

Dear Montgomery County Resident:

You have been selected at random to participate in the 2024 Montgomery County Resident Survey. Please take a few minutes to complete the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. **If you already responded, please do not respond twice.**

A few things to remember:

- **Your responses are completely confidential.**
- In order to hear from a diverse group of residents, an adult 18 years or older in your household should complete this survey.
- **Please return the survey by mail in the enclosed postage-paid envelope, or you may complete the survey online at the following link using the access code listed below:**

https://polco.us/XXXXXXX Access code: XXYYZZ

If you have any questions about the survey, please call 311 or 240-777-0311, Monday-Friday anytime 7am-7pm. Thank you for your time and participation!

Estimado Residente del Condado de Montgomery:

Usted ha sido seleccionado al azar para participar en la Encuesta de residentes del Condado de Montgomery 2024. Dedique unos minutos a contestar la encuesta. **Es muy importante su participación en esta encuesta** – especialmente debido a que el suyo es uno de los pocos hogares que se están encuestando.

Algunas cosas para recordar:

- **Sus respuestas son totalmente confidenciales.**
- A fin de conocer la opinión de un grupo diverso de residentes, debe contestar esta encuesta el adulto de 18 años o mayor en su casa que más recientemente haya tenido un cumpleaños.
- **Puede contestar la encuesta en línea usando el enlace siguiente y el código de acceso que se indican a continuación:**

https://polco.us/XXXXXXX Código de acceso: XXYYZZ

Si tiene alguna pregunta sobre la encuesta, llame al 311 o al 240-777-0311, de lunes a viernes a cualquier hora de 7 a.m. a 7 p.m. ¡Agradecemos su tiempo y participación!

亲爱的蒙哥马利县居民：

您已被随机选中参加 2024 年蒙哥马利县居民调查。请花几分钟的时间填写此调查。**您的参与至关重要**－特别是您的家庭是少数接受调查的家庭之一。

需要记住的一些事项：

- **您的回答是完全保密的。**
- 为了听取来自不同居民群体的意见，您家里最近刚过完生日的 18 岁或以上的成年人可填写此调查。
- **您可以使用下面列出的访问代码通过以下链接在线填写调查：**

https://polco.us/XXXXXXXX 访问代码：XXYYZZ

如果您对调查有任何疑问，请在周一至周五上午 7 点至晚 7 点的任何时间致电 311 或 240-777-0311。感谢您的时间和参与！

Cher/Chère habitant(e) du comté de Montgomery:

Vous avez été choisi(e) de façon aléatoire pour participer au sondage 2024 auprès des habitants du comté de Montgomery. Nous vous serions reconnaissants de prendre quelques minutes pour répondre à ce sondage. **Votre participation à ce sondage est très importante**, en particulier car votre foyer est l'un des rares à y participer.

Quelques points à retenir :

- **Vos réponses sont entièrement confidentielles.**
- Pour obtenir des réponses d'un groupe d'habitants varié, nous demandons que la dernière personne de votre foyer âgée de plus de 18 ans qui a fêté son anniversaire réponde au sondage.
- **Vous pouvez y répondre en ligne à l'adresse suivante en utilisant le code d'accès ci-après:**

https://polco.us/XXXXXXX Code d'accès: XXYYZZ

Pour toute question relative au sondage, appelez le 311 ou le 240-777-0311, du lundi au vendredi, entre 7 h et 19 h. Merci de votre attention et de votre participation!

몽고메리 카운티 주민 여러분,

귀하는 2024 년 몽고메리 카운티 주민 설문조사에 참여하도록 무작위로 선택되었습니다. 몇 분 동안 시간을 내어 설문조사를 완료해 주시기 바랍니다. **이 설문조사에 참여하는 것은 매우 중요합니다**. 특히 귀하의 가구는 설문조사 대상이 되는 소수의 가구 중 하나이기 때문에 더욱 그렇습니다.

유의해야 할 몇 가지 사항은 다음과 같습니다.

- **귀하의 답변은 완전한 비밀로 유지됩니다.**
- 다양한 주민들 그룹의 의견을 듣기 위해, 가장 최근에 생일을 맞았던 18 세 이상의 성인이 이 설문조사서를 작성해야 합니다.
- **아래에 나열된 액세스 코드를 사용하여 다음 링크에서 온라인으로 설문조사를 작성하실 수 있습니다.**

https://polco.us/XXXXXXX 액세스 코드: XXYYZZ

설문조사에 대해 질문이 있으시면 월~금요일 오전 7 시~오후 7 시 사이에 311 또는 240-777-0311 번으로 전화 주십시오. 시간을 내어 참여해주셔서 감사합니다!

Thân gởi Cư Dân Quận Montgomery:

Quý vị được chọn ngẫu nhiên để tham gia cuộc Khảo Sát Cư Dân Quận Montgomery năm 2024. Xin quý vị dành vài phút để điền bản khảo sát sau đây. **Góp phần tham gia vào khảo sát này là điều rất quan trọng** - nhất là khi gia hộ của quý vị chỉ là một trong vài gia hộ được khảo sát.

Một vài điều cần nhớ:

- **Tất cả các câu trả lời đều được giữ kín đáo.**
- Để có ý kiến từ nhiều nhóm dân cư, chúng tôi xin mời người trưởng thành trong gia hộ (18 tuổi trở lên, có ngày sinh nhật vào thời điểm gần đây nhất) trả lời khảo sát.
- **Quý vị có thể điền bản khảo sát trực tuyến tại đường nối sau đây bằng cách nhập mã truy cập dưới đây:**

https://polco.us/XXXXXXX Mã truy cập: XXYYZZ

Nếu có thắc mắc về cuộc khảo sát, xin gọi số 311 hoặc 240-777-0311, Thứ Hai - Thứ Sáu vào bất cứ lúc nào từ 7:00 sáng đến 7:00 tối. Xin cảm ơn quý vị đã dành thì giờ góp phần tham gia!

ساکن گرامی شهرستان مونتگومری:

شما به صورت تصادفی برای شرکت در نظرسنجی سال 2024 ساکنین شهرستان مونتگومری انتخاب شده‌اید. لطفا چند دقیقه وقت صرف کنید تا این نظرسنجی را تکمیل کنید. **شرکت شما در این نظرسنجی بسیار مهم است** – به‌ویژه از آنجا که خانوار شما یکی از خانوارهای انگشت‌شمار است که مورد نظرسنجی واقع می‌شوند.

چند چیز را به خاطر بسپارید:

- **پاسخ‌های شما کاملا محرمانه هستند.**
- برای آگاهی از نظرات یک گروه متنوع از ساکنین، افراد بزرگسال 18 ساله یا بالاتر در خانوارتان که اخیرا سالگرد تولدشان بود باید این نظرسنجی را تکمیل کنند.
- **می‌توانید نظرسنجی را به صورت آنلاین در لینک زیر و با استفاده از کد دسترسی زیر تکمیل کنید:**

https://polco.us/XXXXXXXX :کد دسترسی XXYYZZ

اگر پرسشی درباره نظرسنجی دارید، لطفا با شماره 311 یا 240-777-0311، دوشنبه تا جمعه از 7 صبح تا 7 عصر تماس بگیرید. از وقت و مشارکت شما سپاسگزاریم!

ውድ የሞንትጎምሬ ካውንቲ ነዋሪ፡-

በ2024 የሞንትጎምሬ ካውንቲ ነዋሪ የጥናት ተሳታፊ እንዲሆኑ ያለምንም የተለየ መስፈርት ተመርጠዋል። እባክዎን ጥቂት ደቂቃዎች ወስደው ይህንን ጥናት ይሙሉ። **በዚህ ጥናት መሳተፍዎ እጅግ አስፈላጊ ነው፡-** ምክንያቱም በጥናቱ ከተካተቱ እጅግ ጥቂት ቤተሰቦች መካከል የእርስዎ አንዱ ነው።

የሚያስታውሷቸው ጥቂት ነጥቾ፡-

- **የሚጧቸው ምላሾች ሙሉ በሙሉ በምሥጢር ይያዛሉ።**
- ከበርካታ ነዋሪዎች ምላሽ ለማግኘት እንድንችል፣ በቅርብ ጊዜ ልደቱን/ቷን ያከበረ/ች 18 ዓመት ወይም ከዚያ በላይ ዕድሜ ያለው/ያለት ሁሉም የቤተሰብ አባል ጥናቱን መሙላት ይገባዋል/ ይገባታል።
- **ይህንን ጥናት ከዚህ በማስተል የሚገኘውን ኮድ በመጠቀም ከዚህ በታች ባለው ሊንክ ኦንላይን ሊሞሉ ይችላሉ፡-**

https://polco.us/XXXXXXXX የመዳረሻ ኮድ፡ XXYYZZ

ስለጥናቱ ማንኛውም ጥያቄ ካለዎት እባክዎን በስልክ ቁጥር 311 ወይም 240-777-0311፣ ከሰኞ እስከ ዓርብ ከ7am-7pm በማንኛውም ሰዓት ይደውሉ። ለጊዜዎ እና ስለተሳተፉ እናመሰግናን

Marc Elrich

County Executive/Ejecutivo del Condado/县长/ Ex é cutif du comt é /카운티장/ Viên Chức Điều Hành Quận /

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Dear Montgomery County Resident:

Your voice matters! We're eager to hear your thoughts to help shape the vibrant future of Montgomery County. You have been selected at random to participate in the 2024 Montgomery County Resident Survey. Please take a few minutes to complete the confidential survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed.

- In order to hear from a diverse group of residents, an adult 18 years or older in your household should complete this survey.
- **You may complete the survey online at the following link using the access code listed below:**

https://polco.us/XXXXXXX Access code: XXYYZZ

You may also wait a few days for a paper survey to arrive in the mail. If you have any questions about the survey, please call 311 or 240-777-0311, Monday-Friday between 7am-7pm. Thank you for your time and participation!

Estimado Residente del Condado de Montgomery:

Usted ha sido seleccionado al azar para participar en la Encuesta de residentes del Condado de Montgomery 2024. Dedique unos minutos a contestar la encuesta. **Es muy importante su participación en esta encuesta** – especialmente debido a que el suyo es uno de los pocos hogares que se están encuestando.

- A fin de conocer la opinión de un grupo diverso de residentes, debe contestar esta encuesta el adulto de 18 años o mayor en su casa que más recientemente haya tenido un cumpleaños.
- **Puede contestar la encuesta en línea usando el enlace siguiente y el código de acceso que se indican a continuación:**

https://polco.us/ XXXXXXX Código de acceso: XXYYZZ

Si tiene alguna pregunta sobre la encuesta, llame al 311 o al 240-777-0311, de lunes a viernes a cualquier hora de 7 a.m. a 7 p.m. ¡Agradecemos su tiempo y participación!

亲爱的蒙哥马利县居民：

您已被随机选中参加 2024 年蒙哥马利县居民调查。请花几分钟的时间填写此调查。**您的参与至关重要** - 特别是您的家庭是少数接受调查的家庭之一。

- 为了听取来自不同居民群体的意见，您家里最近刚过完生日的 18 岁或以上的成年人可填写此调查。
- **您可以使用下面列出的访问代码通过以下链接在线填写调查：**

https://polco.us/XXXXXXX 访问代码：XXYYZZ

如果您对调查有任何疑问，请在周一至周五上午 7 点至晚 7 点的任何时间致电 311 或 240-777-0311。感谢您的时间和参与！

Cher/Chère habitant(e) du comté de Montgomery:

Vous avez été choisi(e) de façon aléatoire pour participer au sondage 2024 auprès des habitants du comté de Montgomery. Nous vous serions reconnaissants de prendre quelques minutes pour répondre à ce sondage. **Votre participation à ce sondage est très importante**, en particulier car votre foyer est l'un des rares à y participer.

- Pour obtenir des réponses d'un groupe d'habitants varié, nous demandons que la dernière personne de votre foyer âgée de plus de 18 ans qui a fêté son anniversaire réponde au sondage.
- **Vous pouvez y répondre en ligne à l'adresse suivante en utilisant le code d'accès ci-après:**

https://polco.us/ XXXXXXX Code d'accès: XXYYZZ

Pour toute question relative au sondage, appelez le 311 ou le 240-777-0311, du lundi au vendredi, entre 7 h et 19 h. Merci de votre attention et de votre participation!

몽고메리 카운티 주민 여러분,

귀하는 2024 년 몽고메리 카운티 주민 설문조사에 참여하도록 무작위로 선택되었습니다. 몇 분 동안 시간을 내어 설문조사를 완료해 주시기 바랍니다. **이 설문조사에 참여하는 것은 매우 중요합니다**. 특히 귀하의 가구는 설문조사 대상이 되는 소수의 가구 중 하나이기 때문에 더욱 그렇습니다.

- 다양한 주민들 그룹의 의견을 듣기 위해, 가장 최근에 생일을 맞았던 18 세 이상의 성인이 이 설문조사서를 작성해야 합니다.
- **아래에 나열된 액세스 코드를 사용하여 다음 링크에서 온라인으로 설문조사를 작성하실 수 있습니다.**

https://polco.us/XXXXXXX 액세스 코드: XXYYZZ

설문조사에 대해 질문이 있으시면 월~금요일 오전 7 시~오후 7 시 사이에 311 또는 240-777-0311 번으로 전화 주십시오. 시간을 내어 참여해주셔서 감사합니다!

Thân gởi Cư Dân Quận Montgomery:

Quý vị được chọn ngẫu nhiên để tham gia cuộc Khảo Sát Cư Dân Quận Montgomery năm 2024. Xin quý vị dành vài phút để điền bản khảo sát sau đây. **Góp phần tham gia vào khảo sát này là điều rất quan trọng** - nhất là khi gia hộ của quý vị chỉ là một trong vài gia hộ được khảo sát.

- Để có ý kiến từ nhiều nhóm dân cư, chúng tôi xin mời người trưởng thành trong gia hộ (18 tuổi trở lên, có ngày sinh nhật vào thời điểm gần đây nhất) trả lời khảo sát.
- **Quý vị có thể điền bản khảo sát trực tuyến tại đường nối sau đây bằng cách nhập mã truy cập dưới đây:**

https://polco.us/XXXXXXX Mã truy cập: XXYYZZ

Nếu có thắc mắc về cuộc khảo sát, xin gọi số 311 hoặc 240-777-0311, Thứ Hai - Thứ Sáu vào bất cứ lúc nào từ 7:00 sáng đến 7:00 tối. Xin cảm ơn quý vị đã dành thì giờ góp phần tham gia!

ساکن گرامی شهرستان مونتگومری:

شما به صورت تصادفی برای شرکت در نظرسنجی سال 2024 ساکنین شهرستان مونتگومری انتخاب شده‌اید. لطفا چند دقیقه وقت صرف کنید تا این نظرسنجی را تکمیل کنید. **شرکت شما در این نظرسنجی بسیار مهم است** – به‌ویژه از آنجا که خانوار شما یکی از خانوارهای انگشت‌شمار است که مورد نظرسنجی واقع می‌شوند.

- برای آگاهی از نظرات یک گروه متنوع از ساکنین، افراد بزرگسال 18 ساله یا بالاتر در خانوارتان که اخیرا سالگرد تولدشان بود باید این نظرسنجی را تکمیل کنند.
- **می‌توانید نظرسنجی را به صورت آنلاین در لینک زیر و یا استفاده از کد دسترسی زیر تکمیل کنید:**

https://polco.us/XXXXXXX کد دسترسی: XXYYZZ

اگر پرسشی درباره نظرسنجی دارید، لطفا با شماره 311 یا 240-777-0311، دوشنبه تا جمعه از 7 صبح تا 7 عصر تماس بگیرید. از وقت و مشارکت شما سپاسگزاریم!

ውድ የሞንትጎምሬ ካውንቲ ነዋሪ፡-

በ2024 የሞንትጎምሬ ካውንቲ ነዋሪ የጥናት ተሳታፊ እንዲሆኑ ያለምንም የተለየ መስፈርት ተመርጠዋል። እባክዎን ጥቂት ደቂቃዎች ወስደው ይህንን ጥናት ይሙሉ። **በዚህ ጥናት መሳተፍዎ እጅግ አስፈላጊ ነው፡-** ምክንያቱም በጥናቱ ከተካተቱ እጅግ ጥቂት ቤተሰቦች መካከል የእርስዎ አንዱ ነው።

- ከበርካታ ነዋሪዎች ምላሽ ለማግኘት እንድንችል፣ በቅርብ ጊዜ ልደቱን/ቷን ያከበረ/ች 18 ዓመት ወይም ከዚያ በላይ ዕድሜ ያለው/ያላት ሁሉም የቤተሰብ አባል ጥናቱን መሙላት ይገባዋል/ ይገባታል።
- **ይህንን ጥናት ከዚህ በማስተል የሚገኘውን ኮድ በመጠቀም ከዚህ በታች ባለው ሊንክ አንላይን ሊሞሉ ይችላሉ፡-**

https://polco.us/ XXXXXXX የመዳረሻ ኮድ፡ XXYYZZ

ስለጥናቱ ማንኛውም ጥያቄ ካለዎት እባክዎን በስልክ ቁጥር 311 ወይም 240-777-0311፣ ከሰኞ እስከ ዓርብ ከ7am-7pm በማንኛውም ሰዓት ይደውሉ። ለጊዜዎ እና ስለተሳተፉ እናመሰግናን!

Marc Elrich

County Executive/Ejecutivo del Condado/县长/ Ex é cutif du comt é /카운티장/ Viên Chức Điều Hành Quận /

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Dear Montgomery County Resident:

Final reminder! We're eager to hear your thoughts to help shape the vibrant future of Montgomery County. You have been selected at random to participate in the 2024 Montgomery County Resident Survey. Please take a few minutes to complete the survey. **Your participation in this survey is very important** – especially since your household is one of only a small number of households being surveyed. **If you already responded online or to the paper survey sent previously, please do not respond twice.**

- In order to hear from a diverse group of residents, an adult 18 years or older in your household should complete this survey.
- **You may complete the survey online at the following link using the access code listed below:**

https://polco.us/XXXXXXX Access code: XXYYZZ

If you have any questions about the survey, please call 311 or 240-777-0311, Monday-Friday between 7am-7pm. Thank you for your time and participation!

Estimado Residente del Condado de Montgomery:

¡Recordatorio final! Usted ha sido seleccionado al azar para participar en la Encuesta de residentes del Condado de Montgomery 2021. Dedique unos minutos a contestar la encuesta. **Es muy importante su participación en esta encuesta** – especialmente debido a que el suyo es uno de los pocos hogares que se están encuestando. **Si ya contestó en línea o usando la encuesta impresa enviada previamente, no conteste dos veces.**

- A fin de conocer la opinión de un grupo diverso de residentes, debe contestar esta encuesta el adulto de 18 años o mayor en su casa que más recientemente haya tenido un cumpleaños.
- **Puede contestar la encuesta en línea usando el enlace siguiente y el código de acceso que se indican a continuación:**

https://polco.us/ XXXXXXX Código de acceso: XXYYZZ

Si tiene alguna pregunta sobre la encuesta, llame al 311 o al 240-777-0311, de lunes a viernes a cualquier hora de 7 a.m. a 7 p.m. ¡Agradecemos su tiempo y participación!

亲爱的蒙哥马利县居民：

最后提醒！您已被随机选中参加 2021 年蒙哥马利县居民调查。请花几分钟的时间填写此调查。**您的参与至关重要**－特别是您的家庭是少数接受调查的家庭之一。**如果您已在线或在之前寄送的纸质调查中做出了回答，请不要回答两次。**

- 为了听取来自不同居民群体的意见，您家里最近刚过完生日的 18 岁或以上的成年人可填写此调查。
- **您可以使用下面列出的访问代码通过以下链接在线填写调查：**

https://polco.us/XXXXXXX 访问代码：XXYYZZ

如果您对调查有任何疑问，请在周一至周五上午 7 点至晚 7 点的任何时间致电 311 或 240-777-0311。感谢您的时间和参与！

Cher/Chère habitant(e) du comté de Montgomery:

Dernier rappel! Vous avez été choisi(e) de façon aléatoire pour participer au sondage 2021 auprès des habitants du comté de Montgomery. Nous vous serions reconnaissants de prendre quelques minutes pour répondre à ce sondage. **Votre participation à ce sondage est très importante**, en particulier car votre foyer est l'un des rares à y participer. **Si vous avez déjà répondu en ligne ou sur le sondage papier envoyé précédemment, merci de ne pas y répondre une deuxième fois.**

- Pour obtenir des réponses d'un groupe d'habitants varié, nous demandons que la dernière personne de votre foyer âgée de plus de 18 ans qui a fêté son anniversaire réponde au sondage.
- **Vous pouvez y répondre en ligne à l'adresse suivante en utilisant le code d'accès ci-après:**

https://polco.us/XXXXXXX Code d'accès: XXYYZZ

Pour toute question relative au sondage, appelez le 311 ou le 240-777-0311, du lundi au vendredi, entre 7 h et 19 h. Merci de votre attention et de votre participation!

몽고메리 카운티 주민 여러분,

마지막 알림! 귀하는 2021 년 몽고메리 카운티 주민 설문조사에 참여하도록 무작위로 선택되었습니다. 몇 분 동안 시간을 내어 설문조사를 완료해 주시기 바랍니다. **이 설문조사에 참여하는 것은 매우 중요합니다**. 특히 귀하의 가구는 설문조사 대상이 되는 소수의 가구 중 하나이기 때문에 더욱 그렇습니다. **온라인에서 이미 응답하였거나 전에 보내드렸던 종이 설문지를 이미 작성하신 경우, 두 번 응답하지 마십시오.**

- 다양한 주민들 그룹의 의견을 듣기 위해, 가장 최근에 생일을 맞았던 18 세 이상의 성인이 이 설문조사서를 작성해야 합니다.
- **아래에 나열된 액세스 코드를 사용하여 다음 링크에서 온라인으로 설문조사를 작성하실 수 있습니다.**

https://polco.us/XXXXXXX 액세스 코드: XXYYZZ

설문조사에 대해 질문이 있으시면 월~금요일 오전 7 시~오후 7 시 사이에 311 또는 240-777-0311 번으로 전화 주십시오. 시간을 내어 참여해주셔서 감사합니다!

Thân gởi Cư Dân Quận Montgomery:

Lời nhắc sau cùng! Quý vị được chọn ngẫu nhiên để tham gia cuộc Khảo Sát Cư Dân Quận Montgomery năm 2021. Xin quý vị dành vài phút để điền bản khảo sát sau đây. **Góp phần tham gia vào khảo sát này là điều rất quan trọng** - nhất là khi gia hộ của quý vị chỉ là một trong vài gia hộ được khảo sát. **Nếu quý vị đã điền khảo sát trực tuyến hoặc bản khảo sát giấy gởi trước đó thì không cần phải điền nữa.**

- Để có ý kiến từ nhiều nhóm dân cư, chúng tôi xin mời người trưởng thành trong gia hộ (18 tuổi trở lên, có ngày sinh nhật vào thời điểm gần đây nhất) trả lời khảo sát.
- **Quý vị có thể điền bản khảo sát trực tuyến tại đường nối sau đây bằng cách nhập mã truy cập dưới đây:**

https://polco.us/XXXXXXX Mã truy cập: XXYYZZ

Nếu có thắc mắc về cuộc khảo sát, xin gọi số 311 hoặc 240-777-0311, Thứ Hai - Thứ Sáu vào bất cứ lúc nào từ 7:00 sáng đến 7:00 tối. Xin cảm ơn quý vị đã dành thì giờ góp phần tham gia!

ساکن گرامی شهرستان مونتگومری:

یادآوری پایانی! شما به صورت تصادفی برای شرکت در نظرسنجی سال 2021 ساکنین شهرستان مونتگومری انتخاب شده‌اید. لطفا چند دقیقه وقت صرف کنید تا این نظرسنجی را تکمیل کنید. **شرکت شما در این نظرسنجی بسیار مهم است** – به‌ویژه از آنجا که خانوار شما یکی از خانوارهای انگشت‌شمار است که مورد نظرسنجی واقع می‌شوند. **اگر قبلا به صورت آنلاین پاسخ داده‌اید یا نظرسنجی کاغذی را قبلا فرستاده‌اید، لطفا دوباره پاسخ ندهید.**

- برای آگاهی از نظرات یک گروه متنوع از ساکنین، افراد بزرگسال 18 ساله یا بالاتر در خانوارتان که اخیرا سالگرد تولدشان بود باید این نظرسنجی را تکمیل کنند.
- **می‌توانید نظرسنجی را به صورت آنلاین در لینک زیر و با استفاده از کد دسترسی زیر تکمیل کنید:**

https://polco.us/XXXXXXX کد دسترسی: XXYYZZ

اگر پرسشی درباره نظرسنجی دارید، لطفا با شماره 311 یا 240-777-0311، دوشنبه تا جمعه از 7 صبح تا 7 عصر تماس بگیرید. از وقت و مشارکت شما سپاسگزاریم!

ውድ የሞንትጎምሬ ካውንቲ ነዋሪ፡-

የመጨረሻ ማስታወሻ! በ2021 የሞንትጎምሬ ካውንቲ ነዋሪ የጥናት ተሳታፊ እንዲሆኑ ያለምንም የተለየ መስፈርት ተመርጠዋል። እባክዎን ጥቂት ደቂቃዎች ወስደው ይህንን ጥናት ይሙሉ። **በዚህ ጥናት መሳተፍዎ እጅግ አስፈላጊ ነው፡-** ምክንያቱም በጥናቱ ከተካተቱ እጅግ ጥቂት ቤተሰቦች መካከል የእርስዎ አንዱ ነው። **ለዚህ ጥናት በኦንላይን ዘዴ ወይም ከዚህ ቀደም ተልኮ ለነበረው ወረቀት ምላሽ ሰጥተው ከነበረ፣ እባክዎን ለሁለተኛ ጊዜ ምላሽ አይስጡ።**

- ከበርካታ ነዋሪዎች ምላሽ ለማግኘት እንድንችል፣ በቅርብ ጊዜ ልደቱን/ቷን ያከበረ/ች 18 ዓመት ወይም ከዚያ በላይ ዕድሜ ያለው/ያላት ሁሉም የቤተሰብ አባል ጥናቱን መሙላት ይገባዋል/ ይገባታል።
- **ይህንን ጥናት ከዚህ በማስተል የሚገኘውን ኮድ በመጠቀም ከዚህ በታች ባለው ሊንክ ኦንላይን ሊሞሉ ይችላሉ፡-**

https://polco.us/ XXXXXXX የመዳረሻ ኮድ፡ XXYYZZ

ስለጥናቱ ማንኛውም ጥያቄ ካለዎት እባክዎን በስልክ ቁጥር 311 ወይም 240-777-0311፣ ከሰኞ እስከ ዓርብ ከ7am-7pm በማንኛውም ሰዓት ይደውሉ። ለጊዜዎ እና ስለተሳተፉ እናመሰግናን!

Marc Elrich

County Executive/Ejecutivo del Condado/县长/ Ex é cutif du comt é /카운티장/ Viên Chức Điều Hành Quận /

National Benchmark Tables

This table contains the comparisons of Montgomery County's results to those from other communities. The first column shows the comparison of Montgomery County's rating to the benchmark. Montgomery County's results are noted as being “higher”, “lower” or “similar” to the benchmark, meaning that the average rating given by Montgomery County residents is statistically similar to or different than the benchmark. The second column is Montgomery County's “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Montgomery County's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Montgomery County's result -- that is what percent of surveyed communities had a lower rating than Montgomery County.

				% positive	Rank	Number of communities	Percentile
Quality of Life	**Please rate each of the following aspects of quality of life in Montgomery County.**	Montgomery County as a place to live	Similar	84%	187	361	46%
		The overall quality of life in Montgomery County	Similar	74%	219	380	40%
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Montgomery County to someone who asks	Similar	84%	171	319	46%
		Remain in Montgomery County for the next five years	Similar	84%	150	322	53%
	Please rate each of the following in the Montgomery County community.	Overall image or reputation of Montgomery County	Similar	76%	149	357	56%
Governance	**Please indicate whether or not you have done each of the following in the last 12 months.**	Contacted Montgomery County (in-person, phone, email, or web) for help or information	Similar	47%	160	329	51%
		Contacted Montgomery County elected officials (in-person, phone, email, or web) to express your opinion	Similar	18%	102	305	66%
		Attended a local public meeting in person (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	Similar	21%	131	308	57%
		Watched or virtually attended (online or on television) a local public meeting	Similar	24%	132	300	56%
	Please rate the quality of each of the following services in Montgomery County.	Public information services	Similar	73%	84	323	74%
		Overall customer service by Montgomery County employees (police, receptionists, planners, etc.)	Similar	75%	230	359	33%
	Please rate the following categories of Montgomery County government performance.	The value of services for the taxes paid to Montgomery County	Similar	46%	206	370	42%
		The overall direction that Montgomery County is taking	Similar	55%	179	340	46%
		The job County government does at welcoming resident involvement	Similar	52%	160	335	52%

Governance	**Please rate the following categories of Montgomery County government performance.**	Overall confidence in Montgomery County government	Similar	56%	132	312	58%
		Generally acting in the best interest of the community	Similar	57%	141	317	55%
		Being honest	Similar	52%	173	308	44%
		Being open and transparent to the public	Similar	51%	161	292	45%
		Informing residents about issues facing the community	Similar	49%	143	295	51%
		Treating all residents fairly	Similar	60%	158	314	50%
		Treating residents with respect	Similar	69%	123	289	57%
	Overall, how would you rate the quality of the services provided by each of the following?	Montgomery County	Similar	72%	161	360	54%
		The Federal Government	Similar	51%	9	302	97%
Economy	**Please rate each of the following aspects of quality of life in Montgomery County.**	Montgomery County as a place to work	Similar	77%	80	357	77%
		Montgomery County as a place to visit	Similar	65%	152	323	52%
	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall economic health of Montgomery County	Similar	69%	139	318	56%
	Please rate each of the following in the Montgomery County community.	Overall quality of business and service establishments in Montgomery County	Similar	77%	92	319	71%
		Variety of business and service establishments in Montgomery County	Higher	79%	22	287	92%
		Vibrancy of downtown/commercial area	Similar	70%	85	303	72%
		Employment opportunities	Higher	59%	62	331	81%
		Shopping opportunities	Higher	74%	34	322	89%
		Cost of living in Montgomery County	Lower	16%	269	310	13%

Economy	**Please rate the quality of each of the following services in Montgomery County.**	Economic development	Similar	57%	112	313	64%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two ..	Overall economic health of Montgomery County	Similar	89%	114	298	61%
		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	26%	71	303	76%
Mobility	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall quality of the transportation system (auto, bicycle, foot, bus) in Montgomery County	Similar	65%	63	296	78%
	Please also rate each of the following in the Montgomery County community.	Traffic flow on major streets	Similar	38%	239	341	28%
		Ease of public parking	Similar	47%	203	305	33%
		Ease of travel by car in Montgomery County	Similar	62%	231	328	29%
		Ease of travel by public transportation in Montgomery County	Higher	53%	31	307	90%
		Ease of travel by bicycle in Montgomery County	Similar	44%	216	327	33%
		Ease of walking in Montgomery County	Similar	52%	231	331	29%
	Please indicate whether or not you have done each of the following in the last 12 months.	Used bus, rail, subway, or other public transportation instead of driving	Much higher	66%	12	293	96%
		Carpooled with other adults or children instead of driving alone	Similar	45%	151	303	50%
		Walked or biked instead of driving	Similar	63%	119	304	61%
	Please rate the quality of each of the following services in Montgomery County.	Traffic enforcement	Similar	53%	240	351	29%
		Traffic signal timing	Similar	51%	160	309	48%
		Street repair	Similar	47%	158	357	55%
		Street cleaning	Similar	65%	166	322	48%
		Street lighting	Similar	63%	157	343	52%

Mobility	**Please rate the quality of each of the following services in Montgomery County.**	Snow removal	Similar	71%	119	280	56%
		Sidewalk maintenance	Similar	61%	130	321	59%
		Bus or transit services	Higher	66%	36	304	88%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two ..	Overall quality of the transportation system (auto, bicycle, foot, bus) in Montgomery County	Similar	82%	30	285	89%
Community Design	**Please rate each of the following aspects of quality of life in Montgomery County.**	Your neighborhood as a place to live	Similar	85%	166	331	49%
	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall design or layout of Montgomery County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Similar	65%	116	310	62%
	Please also rate each of the following in the Montgomery County community.	Well-planned residential growth	Similar	45%	137	289	52%
		Well-planned commercial growth	Similar	47%	108	288	62%
		Well-designed neighborhoods	Similar	53%	160	289	44%
		Preservation of the historical or cultural character of the community	Similar	61%	150	285	47%
		Public places where people want to spend time	Similar	59%	147	305	52%
		Variety of housing options	Similar	42%	156	318	50%
		Availability of affordable quality housing	Similar	18%	237	337	29%
		Overall quality of new development in Montgomery County	Similar	48%	157	325	51%
		Overall appearance of Montgomery County	Similar	71%	161	335	50%
	Please rate the quality of each of the following services in Montgomery County.	Land use, planning, and zoning	Similar	51%	107	325	67%
		Code enforcement (weeds, abandoned buildings, etc.)	Similar	48%	142	347	57%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two ..	Overall design or layout of Montgomery County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Similar	74%	199	298	33%

Utilities	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall quality of the utility infrastructure in Montgomery County (water, sewer, storm water, electric/gas, broadband)	Similar	74%	76	286	73%
	Please rate the quality of each of the following services in Montgomery County.	Affordable high-speed internet access	Similar	62%	79	284	72%
		Garbage collection	Similar	80%	179	331	45%
		Drinking water	Similar	76%	138	324	57%
		Sewer services	Similar	84%	121	316	61%
		Storm water management (storm drainage, dams, levees, etc.)	Similar	80%	89	333	73%
		Power (electric and/or gas) utility	Similar	77%	120	283	57%
		Utility billing	Similar	61%	202	300	32%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two ..	Overall quality of the utility infrastructure in Montgomery County (water, sewer, storm water, electric/gas, broadband)	Similar	87%	184	285	35%
Safety	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall feeling of safety in Montgomery County	Similar	68%	241	345	28%
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	90%	239	330	26%
		In Montgomery County's downtown/commercial area during the day	Similar	82%	250	321	21%
		From property crime	Similar	70%	205	296	30%
		From violent crime	Similar	73%	228	296	23%
		From fire, flood, or other natural disaster	Similar	87%	98	287	66%
	Please rate the quality of each of the following services in Montgomery County.	Police services	Similar	69%	272	374	24%
		Crime prevention	Similar	58%	258	350	23%
		Animal control	Similar	71%	161	327	49%

Safety	**Please rate the quality of each of the following services in Montgomery County.**	Ambulance or emergency medical services	Similar	87%	167	335	48%
		Fire services	Similar	90%	175	351	48%
		Fire prevention and education	Similar	77%	180	318	42%
		Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	Similar	66%	153	317	51%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two ..	Overall feeling of safety in Montgomery County	Similar	90%	106	298	64%
Parks and Recreation	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall quality of parks and recreation opportunities	Similar	82%	120	292	59%
	Please also rate each of the following in the Montgomery County community.	Availability of paths and walking trails	Similar	75%	150	333	54%
		Fitness opportunities (including exercise classes and paths or trails, etc.)	Similar	74%	139	308	55%
		Recreational opportunities	Similar	75%	123	325	62%
	Please rate the quality of each of the following services in Montgomery County.	Montgomery County parks	Similar	82%	129	337	62%
		Recreation programs or classes	Similar	75%	100	324	68%
		Recreation centers or facilities	Similar	77%	83	313	73%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two ..	Overall quality of parks and recreation opportunities	Similar	73%	239	286	16%
Inclusivity and Engagement	**Please rate each of the following aspects of quality of life in Montgomery County.**	Montgomery County as a place to raise children	Similar	78%	193	367	45%
		Montgomery County as a place to retire	Lower	37%	337	361	3%
		Sense of community	Similar	58%	203	336	38%
	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Residents' connection and engagement with their community	Similar	56%	134	289	53%
	Please rate the job you feel the Montgomery County community does at each of the following.	Making all residents feel welcome	Similar	73%	85	291	71%

Inclusivity and Engagement	**Please rate the job you feel the Montgomery County community does at each of the following.**	Attracting people from diverse backgrounds	Much higher	83%	8	288	97%
		Valuing/respecting residents from diverse backgrounds	Higher	81%	16	289	94%
		Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Similar	57%	132	285	54%
	Please also rate each of the following in the Montgomery County community.	Sense of civic/community pride	Similar	58%	176	285	38%
		Neighborliness of residents in Montgomery County	Similar	56%	222	306	27%
		Opportunities to participate in social events and activities	Similar	58%	174	314	44%
		Opportunities to volunteer	Similar	70%	139	312	55%
		Opportunities to participate in community matters	Similar	63%	130	311	58%
		Openness and acceptance of the community toward people of diverse backgrounds	Higher	75%	29	326	91%
	Please indicate whether or not you have done each of the following in the last 12 months.	Volunteered your time to some group/activity in Montgomery County	Similar	36%	106	310	66%
		Campaigned or advocated for a local issue, cause, or candidate	Similar	16%	164	300	45%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two ..	Residents' connection and engagement with their community	Similar	64%	241	298	19%
Demographic	**Please indicate whether or not you have done each of the following in the last 12 months.**	Voted in your most recent local election	Similar	65%	250	286	12%
	In general, how many times do you:	Access the internet from your home using a computer, laptop, or tablet computer	Similar	97%	70	283	75%
		Access the internet from your cell phone	Similar	96%	79	285	72%
		Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	Similar	73%	246	285	14%
		Use or check email	Similar	96%	177	286	38%
		Share your opinions online	Similar	26%	170	284	40%

Demographic	**In general, how many times do you:**	Shop online	Similar	**56%**	**128**	**283**	**55%**
Education, Arts, and Culture	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall opportunities for education, culture, and the arts	Higher	**77%**	**61**	**316**	**81%**
	Please also rate each of the following in the Montgomery County community.	Opportunities to attend cultural/arts/music activities	Higher	**71%**	**67**	**328**	**79%**
		Community support for the arts	Similar	**70%**	**80**	**285**	**72%**
		Availability of affordable quality childcare/preschool	Similar	**39%**	**173**	**315**	**45%**
		K-12 education	Similar	**68%**	**161**	**323**	**50%**
		Adult educational opportunities	Similar	**65%**	**75**	**309**	**75%**
		Opportunities to attend special events and festivals	Similar	**68%**	**139**	**309**	**55%**
	Please rate the quality of each of the following services in Montgomery County.	Public library services	Similar	**88%**	**131**	**332**	**60%**
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two ..	Overall opportunities for education, culture, and the arts	Similar	**70%**	**164**	**298**	**45%**
Health and Wellness	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall health and wellness opportunities in Montgomery County	Similar	**77%**	**104**	**313**	**66%**
	Please also rate each of the following in the Montgomery County community.	Availability of affordable quality food	Similar	**54%**	**150**	**304**	**50%**
		Availability of affordable quality health care	Similar	**57%**	**146**	**316**	**54%**
		Availability of preventive health services	Similar	**62%**	**115**	**301**	**62%**
		Availability of affordable quality mental health care	Similar	**47%**	**100**	**305**	**67%**
	Please rate the quality of each of the following services in Montgomery County.	Health services	Similar	**70%**	**116**	**300**	**61%**
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two ..	Overall health and wellness opportunities in Montgomery County	Similar	**73%**	**169**	**298**	**43%**
		Please rate your overall health.	Similar	**70%**	**134**	**299**	**55%**

Natural Environment	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall quality of natural environment in Montgomery County	Similar	80%	155	321	51%
	Please also rate each of the following in the Montgomery County community.	Cleanliness of Montgomery County	Similar	71%	197	329	40%
		Water resources (beaches, lakes, ponds, riverways, etc.)	Similar	59%	140	270	48%
		Air quality	Similar	73%	222	315	29%
	Please rate the quality of each of the following services in Montgomery County.	Preservation of natural areas (open space, farmlands, and greenbelts)	Similar	71%	92	306	70%
		Quality of Montgomery County open space	Similar	73%	74	303	75%
		Recycling	Similar	75%	108	334	67%
		Yard waste pick-up	Similar	78%	101	304	66%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two ..	Overall quality of natural environment in Montgomery County	Similar	81%	170	298	43%

Custom Benchmark Tables

This table contains the comparisons of Montgomery County's results to those from communities with similar median household income, have a population of over 500,000, or are located in Maryland or Virginia. The first column shows Montgomery County's rating compared to the benchmark: results are noted as “higher” or “lower” if the average rating given by Montgomery County residents is at least 10 points above or below the benchmark, and “similar” if it is within 10 points. The second column shows Montgomery County's “percent positive”, which is the combination of the most positive response options (e.g., excellent/good). The third column shows Montgomery County's ranking in comparison to other communities where a similar question was asked, and the fourth column shows the number of communities that asked that question. The fifth column shows the percentile for Montgomery County's result (the percent of communities that had a lower rating).

				% positive	Rank	Number of communities	Percentile
Quality of Life	Please rate each of the following aspects of quality of life in Montgomery County.	Montgomery County as a place to live	Similar	84%	107	150	26%
		The overall quality of life in Montgomery County	Similar	74%	117	160	24%
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Montgomery County to someone who asks	Similar	84%	99	135	27%
		Remain in Montgomery County for the next five years	Similar	84%	80	135	41%
	Please rate each of the following in the Montgomery County community.	Overall image or reputation of Montgomery County	Similar	76%	91	153	38%
Governance	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted Montgomery County (in-person, phone, email, or web) for help or information	Similar	47%	60	141	58%
		Contacted Montgomery County elected officials (in-person, phone, email, or web) to express your opinion	Similar	18%	45	130	66%
		Attended a local public meeting in person (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	Similar	21%	62	130	53%
		Watched or virtually attended (online or on television) a local public meeting	Similar	24%	46	127	64%
	Please rate the quality of each of the following services in Montgomery County.	Public information services	Similar	73%	56	135	59%
		Overall customer service by Montgomery County employees (police, receptionists, planners, etc.)	Similar	75%	116	153	22%
	Please rate the following categories of Montgomery County government performance.	The value of services for the taxes paid to Montgomery County	Similar	46%	102	154	32%
		The overall direction that Montgomery County is taking	Similar	55%	96	142	32%
		The job County government does at welcoming resident involvement	Similar	52%	90	140	35%
		Overall confidence in Montgomery County government	Similar	56%	75	132	43%
		Generally acting in the best interest of the community	Similar	57%	79	135	42%

Governance	**Please rate the following categories of Montgomery County government performance.**	Being honest	Similar	52%	88	131	33%
		Being open and transparent to the public	Similar	51%	80	119	33%
		Informing residents about issues facing the community	Similar	49%	76	119	36%
		Treating all residents fairly	Similar	60%	87	133	35%
		Treating residents with respect	Similar	69%	73	118	38%
	Overall, how would you rate the quality of the services provided by each of the following?	Montgomery County	Similar	72%	93	154	37%
		The Federal Government	Similar	51%	6	127	96%
Economy	**Please rate each of the following aspects of quality of life in Montgomery County.**	Montgomery County as a place to work	Similar	77%	55	151	62%
		Montgomery County as a place to visit	Similar	65%	70	135	47%
	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall economic health of Montgomery County	Similar	69%	91	136	33%
	Please rate each of the following in the Montgomery County community.	Overall quality of business and service establishments in Montgomery County	Similar	77%	54	136	60%
		Variety of business and service establishments in Montgomery County	Higher	79%	17	119	86%
		Vibrancy of downtown/commercial area	Similar	70%	45	126	65%
		Employment opportunities	Similar	59%	39	140	72%
		Shopping opportunities	Higher	74%	21	138	85%
		Cost of living in Montgomery County	Lower	16%	112	131	14%
	Please rate the quality of each of the following services in Montgomery County.	Economic development	Similar	57%	72	134	46%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the followin..	Overall economic health of Montgomery County	Similar	89%	51	126	60%
		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	26%	39	128	70%
Mobility	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall quality of the transportation system (auto, bicycle, foot, bus) in Montgomery County	Similar	65%	34	125	73%

Mobility	**Please also rate each of the following in the Montgomery County community.**	Traffic flow on major streets	Similar	38%	96	142	30%
		Ease of public parking	Similar	47%	92	129	28%
		Ease of travel by car in Montgomery County	Similar	62%	100	141	29%
		Ease of travel by public transportation in Montgomery County	Higher	53%	11	129	92%
		Ease of travel by bicycle in Montgomery County	Similar	44%	98	141	29%
		Ease of walking in Montgomery County	Similar	52%	108	143	23%
	Please indicate whether or not you have done each of the following in the last 12 months.	Used bus, rail, subway, or other public transportation instead of driving	Much higher	66%	7	124	95%
		Carpooled with other adults or children instead of driving alone	Similar	45%	65	127	49%
		Walked or biked instead of driving	Similar	63%	59	127	54%
	Please rate the quality of each of the following services in Montgomery County.	Traffic enforcement	Similar	53%	113	145	20%
		Traffic signal timing	Similar	51%	83	129	36%
		Street repair	Similar	47%	87	148	41%
		Street cleaning	Similar	65%	94	138	31%
		Street lighting	Similar	63%	84	144	40%
		Snow removal	Similar	71%	66	120	43%
		Sidewalk maintenance	Similar	61%	75	138	45%
		Bus or transit services	Higher	66%	19	129	86%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the followin..	Overall quality of the transportation system (auto, bicycle, foot, bus) in Montgomery County	Similar	82%	18	119	85%
Community Design	**Please rate each of the following aspects of quality of life in Montgomery County.**	Your neighborhood as a place to live	Similar	85%	98	142	31%
	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall design or layout of Montgomery County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Similar	65%	72	131	45%

Community Design	**Please also rate each of the following in the Montgomery County community.**	Well-planned residential growth	Similar	45%	79	122	35%
		Well-planned commercial growth	Similar	47%	59	121	52%
		Well-designed neighborhoods	Similar	53%	86	121	28%
		Preservation of the historical or cultural character of the community	Similar	61%	70	118	41%
		Public places where people want to spend time	Similar	59%	81	129	37%
		Variety of housing options	Similar	42%	84	136	38%
		Availability of affordable quality housing	Similar	18%	108	145	25%
		Overall quality of new development in Montgomery County	Similar	48%	85	134	36%
		Overall appearance of Montgomery County	Similar	71%	98	142	29%
	Please rate the quality of each of the following services in Montgomery County.	Land use, planning, and zoning	Similar	51%	63	136	54%
		Code enforcement (weeds, abandoned buildings, etc.)	Similar	48%	86	144	39%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the followin..	Overall design or layout of Montgomery County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Similar	74%	102	125	18%
Utilities	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall quality of the utility infrastructure in Montgomery County (water, sewer, storm water, electric/gas, broadband)	Similar	74%	48	119	60%
	Please rate the quality of each of the following services in Montgomery County.	Affordable high-speed internet access	Similar	62%	50	119	58%
		Garbage collection	Similar	80%	83	138	39%
		Drinking water	Similar	76%	66	135	51%
		Sewer services	Similar	84%	68	130	48%
		Storm water management (storm drainage, dams, levees, etc.)	Similar	80%	55	143	61%
		Power (electric and/or gas) utility	Similar	77%	61	116	48%
		Utility billing	Similar	61%	94	125	25%

Utilities	**Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the followin..**	Overall quality of the utility infrastructure in Montgomery County (water, sewer, storm water, electric/gas, broadband)	Similar	87%	88	119	26%
Safety	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall feeling of safety in Montgomery County	Lower	68%	121	146	16%
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	90%	114	139	18%
		In Montgomery County's downtown/commercial area during the day	Similar	82%	112	136	18%
		From property crime	Similar	70%	96	122	22%
		From violent crime	Lower	73%	106	122	13%
		From fire, flood, or other natural disaster	Similar	87%	48	118	60%
	Please rate the quality of each of the following services in Montgomery County.	Police services	Similar	69%	128	158	16%
		Crime prevention	Lower	58%	116	145	17%
		Animal control	Similar	71%	89	139	34%
		Ambulance or emergency medical services	Similar	87%	95	139	30%
		Fire services	Similar	90%	92	146	35%
		Fire prevention and education	Similar	77%	91	130	30%
		Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	Similar	66%	84	135	37%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the followin..	Overall feeling of safety in Montgomery County	Similar	90%	53	125	58%
Natural Environment	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall quality of natural environment in Montgomery County	Similar	80%	78	137	43%
	Please also rate each of the following in the Montgomery County community.	Cleanliness of Montgomery County	Similar	71%	109	138	21%
		Water resources (beaches, lakes, ponds, riverways, etc.)	Similar	59%	59	115	49%
		Air quality	Similar	73%	103	134	23%
	Please rate the quality of each of the following services in Montgomery County	Preservation of natural areas (open space, farmlands, and greenbelts)	Similar	71%	45	127	65%

Natural Environment	**Please rate the quality of each of the following services in Montgomery County.**	Quality of Montgomery County open space	Similar	73%	39	127	70%
		Recycling	Similar	75%	60	139	57%
		Yard waste pick-up	Similar	78%	59	124	53%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the followin..	Overall quality of natural environment in Montgomery County	Similar	81%	79	125	37%
Parks and Recreation	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall quality of parks and recreation opportunities	Similar	82%	69	121	43%
	Please also rate each of the following in the Montgomery County community.	Availability of paths and walking trails	Similar	75%	75	140	46%
		Fitness opportunities (including exercise classes and paths or trails, etc.)	Similar	74%	74	131	43%
		Recreational opportunities	Similar	75%	64	138	54%
	Please rate the quality of each of the following services in Montgomery County.	Montgomery County parks	Similar	82%	78	146	47%
		Recreation programs or classes	Similar	75%	64	140	54%
		Recreation centers or facilities	Similar	77%	55	134	59%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the followin..	Overall quality of parks and recreation opportunities	Similar	73%	104	119	13%
Health and Wellness	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall health and wellness opportunities in Montgomery County	Similar	77%	67	133	50%
	Please also rate each of the following in the Montgomery County community.	Availability of affordable quality food	Similar	54%	75	128	42%
		Availability of affordable quality health care	Similar	57%	81	134	40%
		Availability of preventive health services	Similar	62%	68	127	47%
		Availability of affordable quality mental health care	Similar	47%	61	127	52%
	Please rate the quality of each of the following services in Montgomery County.	Health services	Similar	70%	65	127	49%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the followin..	Overall health and wellness opportunities in Montgomery County	Similar	73%	53	125	58%
		Please rate your overall health.	Similar	70%	91	127	29%

Education, Arts, and Culture	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall opportunities for education, culture, and the arts	Similar	77%	38	134	72%
	Please also rate each of the following in the Montgomery County community.	Opportunities to attend cultural/arts/music activities	Similar	71%	33	139	76%
		Community support for the arts	Similar	70%	35	118	71%
		Availability of affordable quality childcare/preschool	Similar	39%	94	132	29%
		K-12 education	Similar	68%	97	139	30%
		Adult educational opportunities	Similar	65%	43	130	67%
		Opportunities to attend special events and festivals	Similar	68%	76	131	42%
	Please rate the quality of each of the following services in Montgomery County.	Public library services	Similar	88%	70	139	50%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the followin..	Overall opportunities for education, culture, and the arts	Similar	70%	66	126	48%
Inclusivity and Engagement	**Please rate each of the following aspects of quality of life in Montgomery County.**	Montgomery County as a place to raise children	Similar	78%	112	155	25%
		Montgomery County as a place to retire	Much lower	37%	142	152	4%
		Sense of community	Similar	58%	107	146	25%
	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Residents' connection and engagement with their community	Similar	56%	73	119	39%
	Please rate the job you feel the Montgomery County community does at each of the following.	Making all residents feel welcome	Similar	73%	58	120	52%
		Attracting people from diverse backgrounds	Higher	83%	7	119	94%
		Valuing/respecting residents from diverse backgrounds	Similar	81%	9	120	93%
		Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Similar	57%	75	118	37%
	Please also rate each of the following in the Montgomery County community.	Sense of civic/community pride	Similar	58%	92	118	22%
		Neighborliness of residents in Montgomery County	Similar	56%	108	129	17%
		Opportunities to participate in social events and activities	Similar	58%	91	132	31%

Inclusivity and Engagement	**Please also rate each of the following in the Montgomery County community.**	Opportunities to volunteer	Similar	70%	67	131	49%
		Opportunities to participate in community matters	Similar	63%	71	132	46%
		Openness and acceptance of the community toward people of diverse backgrounds	Similar	75%	18	142	87%
	Please indicate whether or not you have done each of the following in the last 12 months.	Volunteered your time to some group/activity in Montgomery County	Similar	36%	31	131	77%
		Campaigned or advocated for a local issue, cause, or candidate	Similar	16%	66	127	48%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the followin..	Residents' connection and engagement with their community	Similar	64%	91	126	28%
Demographic	**Please indicate whether or not you have done each of the following in the last 12 months.**	Voted in your most recent local election	Lower	65%	108	118	9%
	In general, how many times do you:	Access the internet from your home using a computer, laptop, or tablet computer	Similar	97%	50	116	57%
		Access the internet from your cell phone	Similar	96%	51	118	57%
		Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	Similar	73%	108	117	8%
		Use or check email	Similar	96%	97	118	18%
		Share your opinions online	Similar	26%	61	118	49%
		Shop online	Similar	56%	88	118	26%

Complete Set of Frequencies

This chart contains a complete set of responses to each question on the survey, including responses such as “don’t know” or “no opinion”. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

Please rate each of the following aspects of quality of life in Montgomery County.	**Montgomery County as a place to live**	Excellent	**38%** N=291
		Good	**46%** N=346
		Fair	**13%** N=99
		Poor	**3%** N=22
		Don't know	**0%** N=
	Your neighborhood as a place to live	Excellent	**40%** N=300
		Good	**45%** N=341
		Fair	**14%** N=104
		Poor	**2%** N=11
	Montgomery County as a place to raise children	Excellent	**29%** N=218
		Good	**36%** N=271
		Fair	**15%** N=110
		Poor	**4%** N=28
		Don't know	**17%** N=129
	Montgomery County as a place to work	Excellent	**25%** N=185
		Good	**39%** N=289
		Fair	**16%** N=118
		Poor	**4%** N=29
		Don't know	**17%** N=128
	Montgomery County as a place to visit	Excellent	**22%** N=162
		Good	**40%** N=297
		Fair	**26%** N=191
		Poor	**7%** N=55
		Don't know	**6%** N=43

Please rate each of the following aspects of quality of life in Montgomery County.	**Montgomery County as a place to retire**	Excellent	**10%** N=77
		Good	**19%** N=146
		Fair	**25%** N=191
		Poor	**25%** N=187
		Don't know	**21%** N=156
	The overall quality of life	Excellent	**28%** N=212
		Good	**46%** N=346
		Fair	**24%** N=178
		Poor	**2%** N=18
		Don't know	**0%** N=1
	Sense of community	Excellent	**17%** N=128
		Good	**38%** N=284
		Fair	**30%** N=222
		Poor	**10%** N=75
		Don't know	**5%** N=40
Please rate each of the following characteristics as they relate to Montgomery County as a whole.	**Overall economic health**	Excellent	**15%** N=113
		Good	**48%** N=364
		Fair	**23%** N=173
		Poor	**6%** N=45
		Don't know	**8%** N=63
	Overall quality of the transportation system	Excellent	**19%** N=146
		Good	**43%** N=324
		Fair	**24%** N=181
		Poor	**10%** N=76
		Don't know	**4%** N=27
	Overall design or layout of residential and commercial areas	Excellent	**17%** N=126
		Good	**48%** N=359

Please rate each of the following characteristics as they relate to Montgomery County as a whole.			
	Overall design or layout of residential and commercial areas	Fair	**26%** N=195
		Poor	**9%** N=66
		Don't know	**1%** N=10
	Overall quality of the utility infrastructure	Excellent	**23%** N=172
		Good	**50%** N=375
		Fair	**21%** N=161
		Poor	**4%** N=27
		Don't know	**3%** N=21
	Overall feeling of safety	Excellent	**20%** N=153
		Good	**47%** N=355
		Fair	**22%** N=166
		Poor	**10%** N=72
		Don't know	**0%** N=2
	Overall quality of natural environment	Excellent	**29%** N=221
		Good	**50%** N=377
		Fair	**17%** N=127
		Poor	**3%** N=24
		Don't know	**0%** N=4
	Overall quality of parks and recreation opportunities	Excellent	**36%** N=272
		Good	**44%** N=334
		Fair	**15%** N=112
		Poor	**2%** N=16
		Don't know	**3%** N=21
	Overall health and wellness opportunities	Excellent	**27%** N=200
		Good	**45%** N=338
		Fair	**19%** N=140
		Poor	**3%** N=22

Please rate each of the following characteristics as they relate to Montgomery County as a whole.	**Overall health and wellness opportunities**	Don't know	**7%** N=51
	Overall opportunities for education, culture, and the arts	Excellent	**30%** N=231
		Good	**44%** N=330
		Fair	**18%** N=133
		Poor	**4%** N=33
		Don't know	**4%** N=29
	Residents' connection and engagement with their community	Excellent	**13%** N=95
		Good	**38%** N=286
		Fair	**32%** N=238
		Poor	**9%** N=65
		Don't know	**9%** N=70
Please indicate how likely or unlikely you are to do each of the following.	**Recommend living in Montgomery County to someone who asks**	Very likely	**45%** N=343
		Somewhat likely	**37%** N=282
		Somewhat unlikely	**8%** N=58
		Very unlikely	**8%** N=63
		Don't know	**1%** N=9
	Remain in Montgomery County for the next five years	Very likely	**52%** N=391
		Somewhat likely	**30%** N=229
		Somewhat unlikely	**8%** N=62
		Very unlikely	**7%** N=51
		Don't know	**3%** N=21
Please rate how safe or unsafe you feel:	**In your neighborhood during the day**	Very safe	**67%** N=509
		Somewhat safe	**23%** N=174
		Neither safe nor unsafe	**5%** N=37
		Somewhat unsafe	**4%** N=28
		Very unsafe	**1%** N=10
	In Montgomery County's downtown/commercial area	Very safe	**39%** N=297

Please rate how safe or unsafe you feel:	**In Montgomery County's downtown/commercial area during the day**	Somewhat safe	**41%** N=308
		Neither safe nor unsafe	**10%** N=75
		Somewhat unsafe	**6%** N=48
		Very unsafe	**1%** N=7
		Don't know	**3%** N=20
	From property crime	Very safe	**24%** N=181
		Somewhat safe	**44%** N=333
		Neither safe nor unsafe	**13%** N=97
		Somewhat unsafe	**12%** N=90
		Very unsafe	**5%** N=36
		Don't know	**3%** N=21
	From violent crime	Very safe	**32%** N=242
		Somewhat safe	**40%** N=301
		Neither safe nor unsafe	**12%** N=88
		Somewhat unsafe	**11%** N=85
		Very unsafe	**3%** N=26
		Don't know	**2%** N=16
	From fire, flood, or other natural disaster	Very safe	**45%** N=342
		Somewhat safe	**38%** N=290
		Neither safe nor unsafe	**10%** N=79
		Somewhat unsafe	**1%** N=10
		Very unsafe	**1%** N=4
		Don't know	**4%** N=32
Please rate the job you feel the Montgomery County community does at each of the following.	**Making all residents feel welcome**	Excellent	**26%** N=197
		Good	**40%** N=305
		Fair	**19%** N=147
		Poor	**5%** N=38

Please rate the job you feel the Montgomery County community does at each of the following.	**Making all residents feel welcome**	Don't know	**9%** N=70
	Attracting people from diverse backgrounds	Excellent	**42%** N=314
		Good	**35%** N=269
		Fair	**13%** N=95
		Poor	**3%** N=24
		Don't know	**7%** N=55
	Valuing/respecting residents from diverse backgrounds	Excellent	**35%** N=263
		Good	**39%** N=295
		Fair	**14%** N=103
		Poor	**4%** N=34
		Don't know	**8%** N=61
	Taking care of vulnerable residents	Excellent	**15%** N=115
		Good	**30%** N=223
		Fair	**20%** N=153
		Poor	**14%** N=106
		Don't know	**21%** N=158
Please rate each of the following in the Montgomery County community.	**Overall quality of business and service establishments**	Excellent	**26%** N=193
		Good	**50%** N=377
		Fair	**18%** N=134
		Poor	**4%** N=31
		Don't know	**3%** N=20
	Variety of business and service establishments	Excellent	**30%** N=223
		Good	**48%** N=358
		Fair	**16%** N=118
		Poor	**5%** N=39
		Don't know	**2%** N=15
	Vibrancy of downtown/commercial area	Excellent	**19%** N=142

Please rate each of the following in the Montgomery County community.	**Vibrancy of downtown/commercial area**	Good	**47%** N=356
		Fair	**21%** N=160
		Poor	**8%** N=57
		Don't know	**5%** N=42
	Employment opportunities	Excellent	**14%** N=109
		Good	**32%** N=242
		Fair	**23%** N=172
		Poor	**9%** N=69
		Don't know	**22%** N=165
	Shopping opportunities	Excellent	**28%** N=211
		Good	**46%** N=344
		Fair	**20%** N=150
		Poor	**5%** N=41
		Don't know	**1%** N=6
	Cost of living	Excellent	**2%** N=18
		Good	**14%** N=103
		Fair	**41%** N=309
		Poor	**42%** N=318
		Don't know	**0%** N=3
	Overall image or reputation	Excellent	**26%** N=198
		Good	**47%** N=360
		Fair	**19%** N=141
		Poor	**5%** N=37
		Don't know	**3%** N=23
Please also rate each of the following in the Montgomery County community.	**Traffic flow on major streets**	Excellent	**5%** N=37
		Good	**33%** N=245
		Fair	**39%** N=291

Please also rate each of the following in the Montgomery County community.	**Traffic flow on major streets**	Poor	**23%** N=175
		Don't know	**0%** N=1
	Ease of public parking	Excellent	**12%** N=88
		Good	**34%** N=252
		Fair	**38%** N=288
		Poor	**13%** N=96
		Don't know	**4%** N=27
	Ease of travel by car	Excellent	**18%** N=138
		Good	**43%** N=320
		Fair	**29%** N=219
		Poor	**9%** N=66
		Don't know	**1%** N=6
	Ease of travel by public transportation	Excellent	**14%** N=103
		Good	**30%** N=224
		Fair	**29%** N=214
		Poor	**10%** N=74
		Don't know	**17%** N=127
	Ease of travel by bicycle	Excellent	**7%** N=51
		Good	**22%** N=167
		Fair	**21%** N=156
		Poor	**16%** N=122
		Don't know	**34%** N=253
	Ease of walking	Excellent	**13%** N=97
		Good	**37%** N=274
		Fair	**30%** N=221
		Poor	**15%** N=113
		Don't know	**5%** N=39

Please also rate each of the following in the Montgomery County community.	**Well-planned residential growth**	Excellent	**9%** N=69
		Good	**30%** N=224
		Fair	**28%** N=207
		Poor	**19%** N=145
		Don't know	**14%** N=106
	Well-planned commercial growth	Excellent	**9%** N=66
		Good	**29%** N=218
		Fair	**28%** N=207
		Poor	**16%** N=116
		Don't know	**18%** N=136
	Well-designed neighborhoods	Excellent	**11%** N=86
		Good	**37%** N=272
		Fair	**29%** N=217
		Poor	**13%** N=100
		Don't know	**9%** N=70
	Preservation of the historical or cultural character of the community	Excellent	**13%** N=94
		Good	**35%** N=264
		Fair	**22%** N=166
		Poor	**8%** N=59
		Don't know	**22%** N=161
	Public places where people want to spend time	Excellent	**19%** N=141
		Good	**37%** N=281
		Fair	**29%** N=219
		Poor	**10%** N=75
		Don't know	**5%** N=36
	Variety of housing options	Excellent	**10%** N=71
		Good	**29%** N=216

Please also rate each of the following in the Montgomery County community.	**Variety of housing options**	Fair	**34%** N=254
		Poor	**19%** N=143
		Don't know	**8%** N=60
	Availability of affordable quality housing	Excellent	**5%** N=34
		Good	**12%** N=86
		Fair	**30%** N=226
		Poor	**44%** N=326
		Don't know	**10%** N=74
	Overall quality of new development	Excellent	**9%** N=65
		Good	**30%** N=223
		Fair	**31%** N=229
		Poor	**11%** N=81
		Don't know	**20%** N=149
	Overall appearance	Excellent	**21%** N=162
		Good	**49%** N=371
		Fair	**26%** N=198
		Poor	**2%** N=17
		Don't know	**1%** N=5
	Cleanliness	Excellent	**22%** N=163
		Good	**49%** N=367
		Fair	**22%** N=168
		Poor	**6%** N=49
		Don't know	**1%** N=6
	Water resources	Excellent	**15%** N=114
		Good	**36%** N=273
		Fair	**28%** N=208
		Poor	**8%** N=59

Please also rate each of the following in the Montgomery County community.	**Water resources**	Don't know	**13%** N=100
	Air quality	Excellent	**19%** N=143
		Good	**51%** N=378
		Fair	**22%** N=166
		Poor	**4%** N=26
		Don't know	**5%** N=34
	Availability of paths and walking trails	Excellent	**28%** N=206
		Good	**44%** N=330
		Fair	**19%** N=143
		Poor	**5%** N=38
		Don't know	**4%** N=28
	Fitness opportunities	Excellent	**26%** N=197
		Good	**43%** N=322
		Fair	**20%** N=150
		Poor	**5%** N=35
		Don't know	**6%** N=48
	Recreational opportunities	Excellent	**22%** N=168
		Good	**49%** N=364
		Fair	**20%** N=147
		Poor	**3%** N=25
		Don't know	**6%** N=46
	Availability of affordable quality food	Excellent	**17%** N=131
		Good	**36%** N=267
		Fair	**34%** N=253
		Poor	**12%** N=87
		Don't know	**2%** N=13
	Availability of affordable quality health care	Excellent	**16%** N=122

Please also rate each of the following in the Montgomery County community.	**Availability of affordable quality health care**	Good	**36%** N=267
		Fair	**26%** N=196
		Poor	**12%** N=93
		Don't know	**9%** N=66
	Availability of preventive health services	Excellent	**17%** N=126
		Good	**36%** N=271
		Fair	**24%** N=183
		Poor	**8%** N=58
		Don't know	**15%** N=109
	Availability of affordable quality mental health care	Excellent	**7%** N=53
		Good	**23%** N=169
		Fair	**19%** N=143
		Poor	**14%** N=104
		Don't know	**37%** N=279
	Opportunities to attend cultural/arts/music activities	Excellent	**24%** N=176
		Good	**40%** N=294
		Fair	**22%** N=165
		Poor	**4%** N=31
		Don't know	**10%** N=78
	Community support for the arts	Excellent	**20%** N=147
		Good	**36%** N=264
		Fair	**20%** N=146
		Poor	**4%** N=29
		Don't know	**21%** N=152
	Availability of affordable quality childcare/preschool	Excellent	**6%** N=47
		Good	**15%** N=115
		Fair	**19%** N=142

Please also rate each of the following in the Montgomery County community.	**Availability of affordable quality childcare/preschool**	Poor	**16%** N=119
		Don't know	**43%** N=324
	K-12 education	Excellent	**18%** N=134
		Good	**30%** N=221
		Fair	**14%** N=104
		Poor	**8%** N=61
		Don't know	**30%** N=219
	Adult educational opportunities	Excellent	**12%** N=90
		Good	**33%** N=247
		Fair	**20%** N=146
		Poor	**5%** N=37
		Don't know	**30%** N=225
	Sense of civic/community pride	Excellent	**11%** N=84
		Good	**38%** N=283
		Fair	**25%** N=183
		Poor	**11%** N=82
		Don't know	**14%** N=107
	Neighborliness of residents	Excellent	**14%** N=103
		Good	**40%** N=297
		Fair	**30%** N=225
		Poor	**12%** N=86
		Don't know	**4%** N=31
	Opportunities to participate in social events and activities	Excellent	**15%** N=114
		Good	**37%** N=277
		Fair	**30%** N=225
		Poor	**7%** N=54
		Don't know	**10%** N=76

Please also rate each of the following in the Montgomery County community.	**Opportunities to attend special events and festivals**	Excellent	**24%** N=176
		Good	**38%** N=282
		Fair	**22%** N=161
		Poor	**7%** N=55
		Don't know	**10%** N=72
	Opportunities to volunteer	Excellent	**17%** N=130
		Good	**35%** N=259
		Fair	**18%** N=135
		Poor	**5%** N=36
		Don't know	**25%** N=187
	Opportunities to participate in community matters	Excellent	**15%** N=110
		Good	**35%** N=263
		Fair	**24%** N=179
		Poor	**6%** N=44
		Don't know	**20%** N=146
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent	**24%** N=180
		Good	**44%** N=326
		Fair	**17%** N=123
		Poor	**6%** N=42
		Don't know	**9%** N=67
Please indicate whether or not you have done each of the following in the last 12 months.	**Contacted Montgomery County for help or information**	No	**53%** N=393
		Yes	**47%** N=351
	Contacted Montgomery County elected officials to express your opinion	No	**82%** N=608
		Yes	**18%** N=132
	Attended a local public meeting in person	No	**80%** N=591
		Yes	**20%** N=152
	Watched or virtually attended a local public	No	**76%** N=560

Please indicate whether or not you have done each of the following in the last 12 months.	**Watched or virtually attended a local public meeting**	Yes	**24%** N=182
	Volunteered your time to some group/activity	No	**64%** N=473
		Yes	**36%** N=269
	Campaigned or advocated for a local issue, cause, or candidate	No	**84%** N=622
		Yes	**16%** N=117
	Voted in your most recent local election	No	**35%** N=259
		Yes	**65%** N=483
	Used public transportation instead of driving	No	**34%** N=252
		Yes	**66%** N=489
	Carpooled with other adults or children instead of driving alone	No	**55%** N=406
		Yes	**45%** N=335
	Walked or biked instead of driving	No	**37%** N=277
		Yes	**63%** N=465
Please rate the quality of each of the following services in Montgomery County.	**Public information services**	Excellent	**18%** N=133
		Good	**44%** N=323
		Fair	**18%** N=131
		Poor	**5%** N=34
		Don't know	**16%** N=119
	Economic development	Excellent	**12%** N=92
		Good	**32%** N=237
		Fair	**25%** N=185
		Poor	**8%** N=62
		Don't know	**22%** N=162
	Traffic enforcement	Excellent	**12%** N=86
		Good	**37%** N=274
		Fair	**26%** N=191
		Poor	**18%** N=130

Please rate the quality of each of the following services in Montgomery County.	**Traffic enforcement**	Don't know	**7%** N=55
	Traffic signal timing	Excellent	**12%** N=91
		Good	**37%** N=270
		Fair	**34%** N=251
		Poor	**14%** N=99
		Don't know	**3%** N=22
	Street repair	Excellent	**11%** N=81
		Good	**35%** N=255
		Fair	**35%** N=255
		Poor	**18%** N=130
		Don't know	**2%** N=16
	Street cleaning	Excellent	**15%** N=114
		Good	**47%** N=347
		Fair	**24%** N=180
		Poor	**8%** N=63
		Don't know	**5%** N=35
	Street lighting	Excellent	**17%** N=123
		Good	**46%** N=340
		Fair	**26%** N=191
		Poor	**10%** N=76
		Don't know	**1%** N=8
	Snow removal	Excellent	**19%** N=144
		Good	**45%** N=337
		Fair	**20%** N=148
		Poor	**6%** N=44
		Don't know	**9%** N=70
	Sidewalk maintenance	Excellent	**14%** N=100

Please rate the quality of each of the following services in Montgomery County.	**Sidewalk maintenance**	Good	**44%** N=325
		Fair	**26%** N=189
		Poor	**10%** N=77
		Don't know	**6%** N=45
	Bus or transit services	Excellent	**14%** N=105
		Good	**40%** N=294
		Fair	**20%** N=146
		Poor	**8%** N=59
		Don't know	**18%** N=131
	Land use, planning and zoning	Excellent	**8%** N=60
		Good	**29%** N=214
		Fair	**22%** N=160
		Poor	**14%** N=102
		Don't know	**27%** N=201
	Code enforcement	Excellent	**6%** N=47
		Good	**25%** N=180
		Fair	**24%** N=174
		Poor	**11%** N=78
		Don't know	**34%** N=248
	Affordable high-speed internet access	Excellent	**16%** N=121
		Good	**39%** N=288
		Fair	**23%** N=168
		Poor	**11%** N=80
		Don't know	**11%** N=78
	Garbage collection	Excellent	**31%** N=229
		Good	**43%** N=318
		Fair	**14%** N=105

Please rate the quality of each of the following services in Montgomery County.	**Garbage collection**	Poor	**4%** N=32
		Don't know	**7%** N=52
	Drinking water	Excellent	**28%** N=211
		Good	**44%** N=328
		Fair	**17%** N=127
		Poor	**7%** N=49
		Don't know	**4%** N=28
	Sewer services	Excellent	**28%** N=203
		Good	**46%** N=342
		Fair	**12%** N=89
		Poor	**2%** N=12
		Don't know	**12%** N=91
	Storm water management	Excellent	**24%** N=180
		Good	**45%** N=334
		Fair	**15%** N=107
		Poor	**3%** N=20
		Don't know	**13%** N=99
	Power (electric and/or gas) utility	Excellent	**28%** N=209
		Good	**47%** N=346
		Fair	**18%** N=136
		Poor	**4%** N=28
		Don't know	**2%** N=18
	Utility billing	Excellent	**17%** N=126
		Good	**41%** N=301
		Fair	**26%** N=193
		Poor	**11%** N=84
		Don't know	**4%** N=32

Please rate the quality of each of the following services in Montgomery County.	**Police services**	Excellent	**21%** N=155
		Good	**37%** N=275
		Fair	**20%** N=145
		Poor	**7%** N=53
		Don't know	**15%** N=108
	Crime prevention	Excellent	**13%** N=99
		Good	**34%** N=255
		Fair	**20%** N=149
		Poor	**15%** N=109
		Don't know	**17%** N=129
	Animal control	Excellent	**15%** N=109
		Good	**31%** N=226
		Fair	**14%** N=101
		Poor	**5%** N=40
		Don't know	**36%** N=264
	Ambulance or emergency medical services	Excellent	**26%** N=192
		Good	**34%** N=251
		Fair	**7%** N=54
		Poor	**1%** N=11
		Don't know	**31%** N=230
	Fire services	Excellent	**32%** N=236
		Good	**32%** N=234
		Fair	**6%** N=42
		Poor	**1%** N=7
		Don't know	**29%** N=217
	Fire prevention and education	Excellent	**19%** N=143
		Good	**30%** N=223

Please rate the quality of each of the following services in Montgomery County.	**Fire prevention and education**	Fair	**10%** N=75
		Poor	**5%** N=37
		Don't know	**35%** N=257
	Emergency preparedness	Excellent	**13%** N=99
		Good	**27%** N=199
		Fair	**16%** N=120
		Poor	**5%** N=37
		Don't know	**38%** N=278
	Preservation of natural areas	Excellent	**19%** N=139
		Good	**40%** N=287
		Fair	**17%** N=121
		Poor	**7%** N=49
		Don't know	**18%** N=129
	Quality of Montgomery County open space	Excellent	**24%** N=172
		Good	**40%** N=297
		Fair	**20%** N=148
		Poor	**4%** N=28
		Don't know	**12%** N=87
	Recycling	Excellent	**28%** N=204
		Good	**42%** N=311
		Fair	**18%** N=133
		Poor	**5%** N=38
		Don't know	**7%** N=54
	Yard waste pick-up	Excellent	**24%** N=180
		Good	**33%** N=240
		Fair	**13%** N=99
		Poor	**3%** N=22

Please rate the quality of each of the following services in Montgomery County.	**Yard waste pick-up**	Don't know	**27%** N=196
	Montgomery County parks	Excellent	**35%** N=256
		Good	**43%** N=313
		Fair	**16%** N=116
		Poor	**2%** N=11
		Don't know	**5%** N=37
	Recreation programs or classes	Excellent	**21%** N=156
		Good	**32%** N=238
		Fair	**15%** N=112
		Poor	**3%** N=23
		Don't know	**28%** N=210
	Recreation centers or facilities	Excellent	**24%** N=172
		Good	**38%** N=276
		Fair	**14%** N=105
		Poor	**4%** N=31
		Don't know	**20%** N=146
	Health services	Excellent	**16%** N=114
		Good	**37%** N=268
		Fair	**18%** N=134
		Poor	**4%** N=30
		Don't know	**25%** N=184
	Public library services	Excellent	**43%** N=317
		Good	**37%** N=271
		Fair	**10%** N=73
		Poor	**1%** N=7
		Don't know	**9%** N=65
	Overall customer service by Montgomery County	Excellent	**20%** N=150

Please rate the quality of each of the following services in Montgomery County.	**Overall customer service by Montgomery County employees**	Good	**40%** N=295
		Fair	**17%** N=125
		Poor	**4%** N=27
		Don't know	**19%** N=138
	MC311 non-emergency services and information line	Excellent	**15%** N=113
		Good	**25%** N=181
		Fair	**14%** N=104
		Poor	**3%** N=19
		Don't know	**43%** N=318
	Services for seniors	Excellent	**9%** N=66
		Good	**21%** N=156
		Fair	**11%** N=84
		Poor	**5%** N=35
		Don't know	**53%** N=391
	Services for youth	Excellent	**9%** N=68
		Good	**26%** N=192
		Fair	**11%** N=84
		Poor	**4%** N=32
		Don't know	**49%** N=358
	Election/voter services	Excellent	**29%** N=210
		Good	**35%** N=255
		Fair	**12%** N=89
		Poor	**3%** N=19
		Don't know	**22%** N=159
	Permitting services	Excellent	**9%** N=68
		Good	**19%** N=139
		Fair	**13%** N=93

Please rate the quality of each of the following services in Montgomery County.	**Permitting services**	Poor	**6%** N=42
		Don't know	**53%** N=387
	Consumer protection	Excellent	**8%** N=59
		Good	**20%** N=148
		Fair	**13%** N=98
		Poor	**5%** N=38
		Don't know	**53%** N=386
	Alcohol sales	Excellent	**8%** N=57
		Good	**29%** N=210
		Fair	**19%** N=140
		Poor	**12%** N=87
		Don't know	**33%** N=239
Please rate the following categories of Montgomery County government performance.	**The value of services for the taxes paid to Montgomery County**	Excellent	**12%** N=86
		Good	**31%** N=226
		Fair	**33%** N=241
		Poor	**17%** N=122
		Don't know	**9%** N=64
	The overall direction that Montgomery County is taking	Excellent	**13%** N=93
		Good	**35%** N=259
		Fair	**26%** N=192
		Poor	**14%** N=100
		Don't know	**12%** N=89
	The job County government does at welcoming resident involvement	Excellent	**11%** N=84
		Good	**25%** N=187
		Fair	**22%** N=164
		Poor	**12%** N=90
		Don't know	**28%** N=209

Please rate the following categories of Montgomery County government performance.	**Overall confidence in Montgomery County government**	Excellent	**13%** N=95
		Good	**39%** N=280
		Fair	**26%** N=185
		Poor	**15%** N=110
		Don't know	**8%** N=56
	Generally acting in the best interest of the community	Excellent	**16%** N=115
		Good	**35%** N=260
		Fair	**24%** N=179
		Poor	**14%** N=101
		Don't know	**11%** N=81
	Being honest	Excellent	**15%** N=108
		Good	**27%** N=201
		Fair	**24%** N=179
		Poor	**15%** N=107
		Don't know	**19%** N=137
	Being open and transparent to the public	Excellent	**10%** N=77
		Good	**30%** N=222
		Fair	**24%** N=178
		Poor	**15%** N=111
		Don't know	**20%** N=148
	Informing residents about issues facing the community	Excellent	**11%** N=80
		Good	**30%** N=218
		Fair	**28%** N=206
		Poor	**15%** N=110
		Don't know	**16%** N=119
	Treating all residents fairly	Excellent	**13%** N=95
		Good	**33%** N=243

Please rate the following categories of Montgomery County government performance.	**Treating all residents fairly**	Fair	**18%** N=132
		Poor	**13%** N=97
		Don't know	**23%** N=169
	Treating residents with respect	Excellent	**19%** N=136
		Good	**38%** N=278
		Fair	**16%** N=120
		Poor	**9%** N=63
		Don't know	**18%** N=135
Overall, how would you rate the quality of the services provided by each of the following?	**The County of Montgomery County**	Excellent	**21%** N=156
		Good	**47%** N=349
		Fair	**20%** N=150
		Poor	**7%** N=52
		Don't know	**4%** N=27
	The Federal Government	Excellent	**10%** N=74
		Good	**36%** N=269
		Fair	**28%** N=206
		Poor	**16%** N=121
		Don't know	**10%** N=71
	The State of Maryland	Excellent	**13%** N=98
		Good	**47%** N=349
		Fair	**23%** N=174
		Poor	**8%** N=59
		Don't know	**8%** N=63
Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.	**Overall economic health**	Essential	**48%** N=343
		Very important	**42%** N=301
		Somewhat important	**10%** N=73
		Not at all important	**1%** N=4

Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.			
	Overall quality of the transportation system	Essential	**42%** N=310
		Very important	**40%** N=296
		Somewhat important	**15%** N=109
		Not at all important	**3%** N=22
	Overall design or layout of residential and commercial areas	Essential	**29%** N=218
		Very important	**44%** N=327
		Somewhat important	**22%** N=163
		Not at all important	**4%** N=32
	Overall quality of the utility infrastructure	Essential	**47%** N=344
		Very important	**40%** N=299
		Somewhat important	**12%** N=91
		Not at all important	**1%** N=6
	Overall feeling of safety	Essential	**60%** N=442
		Very important	**30%** N=221
		Somewhat important	**9%** N=66
		Not at all important	**1%** N=9
	Overall quality of natural environment	Essential	**37%** N=276
		Very important	**43%** N=321
		Somewhat important	**18%** N=131
		Not at all important	**2%** N=11
	Overall quality of parks and recreation opportunities	Essential	**30%** N=223
		Very important	**42%** N=313
		Somewhat important	**25%** N=183
		Not at all important	**3%** N=19
	Overall health and wellness opportunities	Essential	**32%** N=235
		Very important	**42%** N=307
		Somewhat important	**23%** N=169

Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.	**Overall health and wellness opportunities**	Not at all important	**4%** N=28
	Overall opportunities for education, culture, and the arts	Essential	**32%** N=237
		Very important	**38%** N=279
		Somewhat important	**26%** N=189
		Not at all important	**4%** N=33
	Residents' connection and engagement with their community	Essential	**22%** N=160
		Very important	**42%** N=308
		Somewhat important	**31%** N=225
		Not at all important	**6%** N=43
Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.	**Affordable housing**	Much better	**4%** N=27
		Somewhat better	**7%** N=49
		Stayed about the same	**18%** N=133
		Somewhat worse	**30%** N=224
		Much worse	**22%** N=163
		Don't know	**19%** N=143
	Crime	Much better	**3%** N=21
		Somewhat better	**11%** N=82
		Stayed about the same	**30%** N=226
		Somewhat worse	**27%** N=203
		Much worse	**16%** N=116
		Don't know	**13%** N=93
	The environment	Much better	**5%** N=36
		Somewhat better	**15%** N=106
		Stayed about the same	**59%** N=425
		Somewhat worse	**9%** N=67
		Much worse	**3%** N=23
		Don't know	**9%** N=68

Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.	**The pace of growth**	Much better	**5%** N=33
		Somewhat better	**19%** N=140
		Stayed about the same	**39%** N=284
		Somewhat worse	**13%** N=96
		Much worse	**8%** N=57
		Don't know	**17%** N=126
	Public schools (K-12)	Much better	**6%** N=44
		Somewhat better	**11%** N=78
		Stayed about the same	**23%** N=171
		Somewhat worse	**16%** N=117
		Much worse	**8%** N=59
		Don't know	**36%** N=267
	Social services for those in need	Much better	**3%** N=23
		Somewhat better	**10%** N=70
		Stayed about the same	**25%** N=185
		Somewhat worse	**10%** N=74
		Much worse	**4%** N=32
		Don't know	**47%** N=347
	Traffic	Much better	**3%** N=23
		Somewhat better	**9%** N=68
		Stayed about the same	**32%** N=237
		Somewhat worse	**31%** N=230
		Much worse	**18%** N=134
		Don't know	**6%** N=41
	Job growth	Much better	**2%** N=16
		Somewhat better	**13%** N=96
		Stayed about the same	**28%** N=203

Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.	**Job growth**	Somewhat worse	**13%** N=94
		Much worse	**5%** N=39
		Don't know	**39%** N=287
	Business growth	Much better	**4%** N=26
		Somewhat better	**18%** N=128
		Stayed about the same	**30%** N=221
		Somewhat worse	**11%** N=80
		Much worse	**6%** N=45
		Don't know	**31%** N=225
	Quality of life opportunities (recreation, libraries, arts and culture)	Much better	**5%** N=39
		Somewhat better	**24%** N=175
		Stayed about the same	**51%** N=373
		Somewhat worse	**4%** N=27
		Much worse	**2%** N=17
		Don't know	**14%** N=103
	Equity	Much better	**5%** N=34
		Somewhat better	**17%** N=124
		Stayed about the same	**35%** N=254
		Somewhat worse	**6%** N=46
		Much worse	**5%** N=39
		Don't know	**32%** N=239
	Please select the statement that best describes your opinion.	I am satisfied with the current level of taxes and services.	**29%** N=209
		I am willing to pay more taxes to get more services.	**11%** N=83
		I feel that I pay too much for the services I receive.	**42%** N=306
		I am willing to accept service reductions if it means lower taxes.	**7%** N=49
		My opinion is different from the ones listed here.	**3%** N=20
		I don't have an opinion/no preference.	**9%** N=63

	Have you needed the County government to resolve an issue or problem in the past two years?	Yes	**19%** N=141
		No	**81%** N=591
Considering the issue(s) from the previous question, please indicate how easy or hard it was to do each of the following.	**Communicate the issue/problem**	Very easy	**31%** N=43
		Somewhat easy	**33%** N=46
		Somewhat hard	**19%** N=26
		Very hard	**18%** N=25
	Resolve the issue/problem	Very easy	**17%** N=25
		Somewhat easy	**22%** N=31
		Somewhat hard	**22%** N=31
		Very hard	**39%** N=56
How many times, if any, have you interacted with a Montgomery County Police Department (MCPD) employee WITHIN THE LAST TWO YEARS.	**In person**	0 times	**67%** N=474
		1-2 times	**27%** N=193
		3-5 times	**3%** N=19
		6-8 times	**0%** N=2
		9 or more times	**3%** N=21
	On the phone	0 times	**73%** N=507
		1-2 times	**18%** N=127
		3-5 times	**4%** N=28
		6-8 times	**2%** N=12
		9 or more times	**3%** N=20
	Online	0 times	**91%** N=608
		1-2 times	**6%** N=38
		3-5 times	**1%** N=10
		9 or more times	**2%** N=11
	To what extent do you agree or disagree that the MCPD employee(s) you interacted with treated you fairly?	Strongly agree	**30%** N=204
		Somewhat agree	**22%** N=145
		Somewhat disagree	**3%** N=22

	To what extent do you agree or disagree that the MCPD employee(s) you interacted with treated you fairly?	Strongly disagree	**3%** N=22
		Don't know	**41%** N=278
Please rate each of the following aspects of the MCPD employee(s) with whom you personally had contact:	**Professionalism**	Excellent	**29%** N=189
		Good	**24%** N=161
		Fair	**7%** N=49
		Poor	**2%** N=13
		Don't know	**38%** N=250
	Approachability	Excellent	**25%** N=166
		Good	**24%** N=155
		Fair	**10%** N=65
		Poor	**3%** N=23
		Don't know	**38%** N=248
	Responsiveness	Excellent	**25%** N=162
		Good	**19%** N=127
		Fair	**12%** N=79
		Poor	**6%** N=38
		Don't know	**38%** N=250
Please rate each of the following aspects of Montgomery County K-12 public schools.	**Class size**	Excellent	**7%** N=49
		Good	**18%** N=127
		Fair	**14%** N=105
		Poor	**11%** N=76
		Don't know	**51%** N=368
	Teacher/student ratio	Excellent	**8%** N=57
		Good	**15%** N=112
		Fair	**13%** N=97
		Poor	**13%** N=91
		Don't know	**51%** N=367

Please rate each of the following aspects of Montgomery County K-12 public schools.			
	Student safety	Excellent	**9%** N=64
		Good	**16%** N=118
		Fair	**18%** N=128
		Poor	**7%** N=50
		Don't know	**50%** N=358
	School facilities	Excellent	**10%** N=70
		Good	**22%** N=161
		Fair	**13%** N=97
		Poor	**7%** N=49
		Don't know	**48%** N=350
	Food/cafeteria	Excellent	**4%** N=33
		Good	**13%** N=97
		Fair	**12%** N=88
		Poor	**16%** N=112
		Don't know	**54%** N=395
	Accessibility of teachers and administrators	Excellent	**13%** N=93
		Good	**20%** N=145
		Fair	**10%** N=76
		Poor	**5%** N=35
		Don't know	**52%** N=377
	Diversity of race/ethnicity of the student body	Excellent	**21%** N=153
		Good	**20%** N=140
		Fair	**8%** N=56
		Poor	**3%** N=25
		Don't know	**48%** N=342
	Virtual/remote instruction (when needed)	Excellent	**7%** N=50
		Good	**14%** N=101

Please rate each of the following aspects of Montgomery County K-12 public schools.	**Virtual/remote instruction (when needed)**	Fair	**10%** N=74
		Poor	**8%** N=57
		Don't know	**61%** N=438
	Overall quality of education	Excellent	**11%** N=83
		Good	**22%** N=159
		Fair	**16%** N=117
		Poor	**6%** N=43
		Don't know	**44%** N=320
	Which, if any, apply to your current connection to Montgomery County Public Schools (MCPS)? (Mark all that apply.)	One or more of my children is currently enrolled in a Montgomery County Public ..	**23%** N=172
		One or more of my children was enrolled in MCPS in the past	**23%** N=166
		My grandchild(ren) or other relatives are currently enrolled in MCPS	**6%** N=45
		I am a current MCPS employee	**3%** N=24
		I am a past MCPS employee	**3%** N=21
		I am a current or former school or MCPS volunteer	**6%** N=46
		None of the above	**50%** N=368
	To what extent do you agree or disagree that Montgomery County Public Schools (MCPS) should consider adjusting school boundaries in order to increase student diversity and better utilize capacity in its schools?	Strongly agree	**18%** N=132
		Somewhat agree	**23%** N=167
		Somewhat disagree	**9%** N=63
		Strongly disagree	**17%** N=125
		Don't know/No opinion	**34%** N=248
	Which of the following best describe your current child care arrangement for your child(ren) under age 5? (Mark all that apply.)	Not applicable to me/our household	**83%** N=592
		Licensed child care center	**6%** N=46
		Licensed child care affiliated with a faith-based organization	**2%** N=15
		Licensed family child care program (in a home setting)	**3%** N=20
		Part-day Public Pre-K/Early Head Start/Head Start Program	**1%** N=6
		Nanny/nanny share	**1%** N=11
		Relative (e.g. grandparent, aunt/uncle)	**5%** N=36

	Which of the following best describe your current child care arrangement for your child(ren) under age 5? (Mark all that apply.)	Non-relative friend or neighbor	**1%** N=7
		I/My spouse/partner provides care for our child(ren) due to preference	**5%** N=34
		I/My spouse/partner stopped working to care for our children due to the cost of c..	**2%** N=13
	Please indicate which of the following potential sources for information, if any, that you use to get information about County services, activities, and events. (Please mark all that apply.)	County website (www.montgomerycountymd.gov)	**51%** N=363
		MC311	**15%** N=107
		Local newspapers and/or their websites	**27%** N=189
		Radio (e.g., WTOP, WAMU, etc.)	**19%** N=139
		"Montgomery al Día" radio program	**0%** N=3
		Local television stations	**21%** N=146
		County cable television (Verizon ch. 30, Comcast and RCN ch. 6)	**3%** N=20
		Civic association, homeowners' association newsletters, or community lis..	**13%** N=94
		Nextdoor app or website	**13%** N=92
		The County's social network sites (e.g., Facebook, X/Twitter, YouTube, etc.)	**12%** N=89
		Alert Montgomery	**22%** N=158
		Blog websites	**4%** N=30
		Publications from County government or elected officials (mailings, publications, o..	**21%** N=153
		Town hall meetings or other public meetings	**4%** N=30
		Word of mouth	**31%** N=224
In general, how many times do you:	**Access the internet from your home**	Several times a day	**84%** N=621
		Once a day	**9%** N=65
		A few times a week	**4%** N=29
		Every few weeks	**0%** N=3
		Less often or never	**3%** N=20
		Don't know	**0%** N=3
	Access the internet from your cell phone	Several times a day	**85%** N=624
		Once a day	**7%** N=49
		A few times a week	**4%** N=27

In general, how many times do you:			
	Access the internet from your cell phone	Every few weeks	0% N=4
		Less often or never	4% N=28
		Don't know	1% N=7
	Visit social media sites	Several times a day	50% N=363
		Once a day	11% N=80
		A few times a week	12% N=85
		Every few weeks	3% N=25
		Less often or never	23% N=167
		Don't know	1% N=9
	Use or check email	Several times a day	79% N=582
		Once a day	13% N=93
		A few times a week	4% N=27
		Every few weeks	1% N=9
		Less often or never	2% N=18
		Don't know	1% N=5
	Share your opinions online	Several times a day	10% N=75
		Once a day	4% N=27
		A few times a week	11% N=83
		Every few weeks	15% N=111
		Less often or never	58% N=423
		Don't know	2% N=14
	Shop online	Several times a day	12% N=89
		Once a day	6% N=43
		A few times a week	37% N=272
		Every few weeks	32% N=235
		Less often or never	11% N=78
		Don't know	2% N=15

Please rate your overall health.	Excellent	**29%** N=214
	Very good	**42%** N=311
	Good	**22%** N=163
	Fair	**7%** N=55
	Poor	**0%** N=3
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive	**7%** N=50
	Somewhat positive	**20%** N=145
	Neutral	**43%** N=320
	Somewhat negative	**24%** N=178
	Very negative	**6%** N=46
How many years have you lived in Montgomery County?	Less than 2 years	**10%** N=75
	2-5 years	**14%** N=102
	6-10 years	**18%** N=134
	11-20 years	**19%** N=143
	More than 20 years	**40%** N=297
Which best describes the building you live in?	Single-family detached home	**47%** N=353
	Townhouse or duplex (may share walls but no units above or below you)	**11%** N=85
	Condominium or apartment (have units above or below you)	**40%** N=301
	Other	**2%** N=12
Do you rent or own your home?	Rent	**34%** N=257
	Own	**66%** N=489
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than $300	**1%** N=8
	$300 to $599	**2%** N=16
	$600 to $999	**6%** N=42
	$1,000 to $1,499	**11%** N=77
	$1,500 to $2,499	**34%** N=249
	$2,500 to $3,999	**29%** N=213

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	$4,000 to $6,999	**12%** N=85
	$7,000 to $9,999	**3%** N=23
	$10,000 or more	**2%** N=12
Do any children 17 or under live in your household?	No	**67%** N=496
	Yes	**33%** N=245
Are you or any other members of your household aged 65 or older?	No	**70%** N=525
	Yes	**30%** N=226
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than $25,000	**6%** N=42
	$25,000 to $49,999	**8%** N=54
	$50,000 to $74,999	**12%** N=87
	$75,000 to $99,999	**12%** N=87
	$100,000 to $149,999	**19%** N=132
	$150,000 to $199,999	**16%** N=116
	$200,000 to $299,999	**13%** N=93
	$300,000 or more	**13%** N=93
Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin	**82%** N=596
	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin	**18%** N=132
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaska Native	**3%** N=25
	Asian	**22%** N=162
	Black or African American	**14%** N=103
	Native Hawaiian or Other Pacific Islander	**0%** N=2
	White	**55%** N=399
	A race not listed	**12%** N=90
In which category is your age?	18-24 years	**3%** N=19
	25-34 years	**24%** N=179
	35-44 years	**19%** N=139
	45-54 years	**17%** N=130

	In which category is your age?	55-64 years	**12%** N=88
		65-74 years	**15%** N=110
		75 years or older	**11%** N=79
	What is your gender?	Woman	**51%** N=382
		Man	**47%** N=353
		Identify in another way	**1%** N=10

Full Trends

This table contains the trends over time for the County of Montgomery County. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2021 and 2024 surveys is greater than five percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

			2007	2009	2017	2019	2021	2024
Quality of Life	Please rate each of the following aspects of quality of life in Montgomery County.	Montgomery County as a place to live	86%	88%	88%	90%	90%	84%
		The overall quality of life	79%	82%	82%	85%	86%	74%
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Montgomery County to someone who asks		89%	87%	88%	89%	84%
		Remain in Montgomery County for the next five years		85%	83%	84%	86%	84%
	Please rate each of the following in the Montgomery County community.	Overall image or reputation	84%	83%	80%	84%	82%	76%
Governance	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted Montgomery County for help or information		43%	47%	47%	45%	47%
		Contacted Montgomery County elected officials to express your opinion			20%	22%	19%	18%
		Attended a local public meeting in person		27%	25%	24%	15%	21%
		Watched or virtually attended a local public meeting			26%	25%	28%	24%
	Please rate the quality of each of the following services in Montgomery County.	Public information services	68%	70%	74%	82%	76%	73%
		Overall customer service by Montgomery County employees	71%	76%	70%	77%	78%	75%
	Please rate the following categories of Montgomery County government performance.	The value of services for the taxes paid to Montgomery County	54%	50%	49%	57%	53%	46%

Governance	**Please rate the following categories of Montgomery County government performance.**	The overall direction that Montgomery County is taking	52%	53%	58%	57%	57%	55%
		The job County government does at welcoming resident involvement			52%	57%	61%	52%
		Overall confidence in Montgomery County government			57%	62%	63%	56%
		Generally acting in the best interest of the community			57%	61%	63%	57%
		Being honest			59%	59%	64%	52%
		Being open and transparent to the public					61%	51%
		Informing residents about issues facing the community					63%	49%
		Treating all residents fairly			58%	55%	66%	60%
		Treating residents with respect					71%	69%
	Overall, how would you rate the quality of the services provided by each of the following?	The County of Montgomery County	77%	77%	81%	84%	77%	72%
		The Federal Government			48%	53%	55%	51%
Economy	**Please rate each of the following aspects of quality of life in Montgomery County.**	Montgomery County as a place to work	78%	76%	80%	80%	84%	77%
		Montgomery County as a place to visit			64%	70%	72%	65%
	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall economic health			78%	78%	75%	69%

Economy	**Please rate each of the following in the Montgomery County community.**	Overall quality of business and service establishments			68%	75%	86%	77%
		Variety of business and service establishments					84%	79%
		Vibrancy of downtown/commercial area			68%	75%	76%	70%
		Employment opportunities	69%	59%	62%	66%	73%	59%
		Shopping opportunities			77%	85%	85%	74%
		Cost of living			21%	22%	21%	16%
	Please rate the quality of each of the following services in Montgomery County.	Economic development			64%	62%	64%	57%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the comin..	Overall economic health			88%	91%	89%	89%
		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:		6%	32%	27%	25%	26%
Mobility	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall quality of the transportation system					64%	65%
	Please also rate each of the following in the Montgomery County community.	Traffic flow on major streets			26%	32%	38%	38%
		Ease of public parking			44%	49%	49%	47%
		Ease of travel by car	32%	35%	47%	48%	62%	62%
		Ease of travel by public transportation	60%	59%	45%	51%	51%	53%

Mobility	**Please also rate each of the following in the Montgomery County community.**	Ease of travel by bicycle	41%	43%	40%	43%	47%	44%
		Ease of walking			53%	58%	60%	52%
	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving			66%	70%	51%	66%
		Carpooled with other adults or children instead of driving alone			42%	44%	37%	45%
		Walked or biked instead of driving			58%	60%	67%	63%
	Please rate the quality of each of the following services in Montgomery County.	Traffic enforcement	55%	58%	58%	62%	59%	53%
		Traffic signal timing			50%	57%	57%	51%
		Street repair	51%	46%	41%	42%	48%	47%
		Street cleaning			57%	63%	69%	65%
		Street lighting			61%	70%	67%	63%
		Snow removal	65%	65%	60%	72%	75%	71%
		Sidewalk maintenance			57%	65%	68%	61%
		Bus or transit services	67%	68%	61%	79%	68%	66%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the comin..	Overall quality of the transportation system					83%	82%

Community Design	**Please rate each of the following aspects of quality of life in Montgomery County.**	Your neighborhood as a place to live	82%	81%	82%	87%	90%	85%
	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall design or layout of residential and commercial areas			64%	71%	67%	65%
	Please also rate each of the following in the Montgomery County community.	Well-planned residential growth					50%	45%
		Well-planned commercial growth					55%	47%
		Well-designed neighborhoods					62%	53%
		Preservation of the historical or cultural character of the community					65%	61%
		Public places where people want to spend time			72%	77%	69%	59%
		Variety of housing options		57%	52%	54%	54%	42%
		Availability of affordable quality housing	15%	23%	27%	25%	24%	18%
		Overall quality of new development			62%	66%	56%	48%
		Overall appearance	74%	74%	79%	81%	78%	71%
	Please rate the quality of each of the following services in Montgomery County.	Land use, planning and zoning	40%	44%	50%	55%	53%	51%
		Code enforcement	39%	41%	53%	58%	63%	48%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the comin..	Overall design or layout of residential and commercial areas			80%	80%	75%	74%

Utilities	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall quality of the utility infrastructure							81%	74%
	Please rate the quality of each of the following services in Montgomery County.	Affordable high-speed internet access							65%	62%
		Garbage collection	82%	87%	81%	86%	88%	80%
		Drinking water	69%	69%	75%	78%	81%	76%
		Sewer services			80%	87%	88%	84%
		Storm water management	73%	69%	73%	75%	82%	80%
		Power (electric and/or gas) utility			74%	83%	81%	77%
		Utility billing			61%	70%	72%	61%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the comin..	Overall quality of the utility infrastructure							86%	87%
Safety	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall feeling of safety			81%	84%	77%	68%
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	90%	90%	93%	94%	94%	90%
		In Montgomery County's downtown/commercial area during the day	84%	82%	88%	91%	87%	82%
		From property crime	57%	53%			76%	70%
		From violent crime	66%	63%			81%	73%

Safety	**Please rate how safe or unsafe you feel:**	From fire, flood, or other natural disaster					92%	87%
	Please rate the quality of each of the following services in Montgomery County.	Police services	81%	79%	85%	84%	76%	69%
		Crime prevention			70%	72%	64%	58%
		Animal control	66%	65%	70%	69%	74%	71%
		Ambulance or emergency medical services	90%	90%	94%	94%	90%	87%
		Fire services	94%	93%	95%	96%	94%	90%
		Fire prevention and education			80%	83%	85%	77%
		Emergency preparedness	54%	63%	64%	71%	68%	66%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the comin..	Overall feeling of safety			91%	89%	90%	90%
Parks and Recreation	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall quality of parks and recreation opportunities					85%	82%
	Please also rate each of the following in the Montgomery County community.	Availability of paths and walking trails			62%	66%	80%	75%
		Fitness opportunities			71%	74%	78%	74%
		Recreational opportunities	81%	80%	74%	77%	80%	75%
	Please rate the quality of each of the following services in Montgomery County.	Montgomery County parks	85%	87%	85%	90%	88%	82%

Parks and Recreation	**Please rate the quality of each of the following services in Montgomery County.**	Recreation programs or classes			79%	86%	84%	75%
		Recreation centers or facilities			79%	85%	87%	77%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the comin..	Overall quality of parks and recreation opportunities					73%	73%
Inclusivity and Engagement	**Please rate each of the following aspects of quality of life in Montgomery County.**	Montgomery County as a place to raise children	81%	86%	84%	86%	88%	78%
		Montgomery County as a place to retire	41%	48%	42%	43%	45%	37%
		Sense of community	59%	62%	55%	60%	62%	58%
	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Residents' connection and engagement with their community					62%	56%
	Please rate the job you feel the Montgomery County community does at each of the following.	Making all residents feel welcome					74%	73%
		Attracting people from diverse backgrounds					82%	83%
		Valuing/respecting residents from diverse backgrounds					76%	81%
		Taking care of vulnerable residents					65%	57%
	Please also rate each of the following in the Montgomery County community.	Sense of civic/community pride					69%	58%
		Neighborliness of residents			57%	62%	64%	56%
		Opportunities to participate in social events and activities			70%	71%	69%	58%

Inclusivity and Engagement	**Please also rate each of the following in the Montgomery County community.**	Opportunities to volunteer		83%	76%	79%	75%	70%
		Opportunities to participate in community matters			69%	74%	70%	63%
		Openness and acceptance of the community toward people of diverse backgrounds	71%	79%	75%	75%	73%	75%
	Please indicate whether or not you have done each of the following in the last 12 months.	Volunteered your time to some group/activity		45%	43%	40%	28%	36%
		Campaigned or advocated for a local issue, cause, or candidate			26%	26%	16%	16%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the comin..	Residents' connection and engagement with their community			72%	72%	63%	64%
Demographic	**Please indicate whether or not you have done each of the following in the last 12 months.**	Voted in your most recent local election					70%	65%
	In general, how many times do you:	Access the internet from your home					97%	97%
		Access the internet from your cell phone					94%	96%
		Visit social media sites					77%	73%
		Use or check email					98%	96%
		Share your opinions online					26%	26%
		Shop online					59%	56%
Education, Arts, and Culture	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall opportunities for education, culture, and the arts			84%	85%	81%	77%

Education, Arts, and Culture	**Please also rate each of the following in the Montgomery County community.**	Opportunities to attend cultural/arts/music activities	73%	81%	76%	76%	75%	71%
		Community support for the arts					77%	70%
		Availability of affordable quality childcare/preschool	21%	24%	49%	44%	51%	39%
		K-12 education	81%	82%	82%	82%	81%	68%
		Adult educational opportunities			71%	76%	77%	65%
		Opportunities to attend special events and festivals			69%	74%	72%	68%
	Please rate the quality of each of the following services in Montgomery County.	Public library services	85%	87%	86%	92%	91%	88%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the comin..	Overall opportunities for education, culture, and the arts			84%	84%	76%	70%
Health and Wellness	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall health and wellness opportunities			75%	82%	81%	77%
	Please also rate each of the following in the Montgomery County community.	Availability of affordable quality food			69%	72%	65%	54%
		Availability of affordable quality health care	35%	37%	66%	64%	65%	57%
		Availability of preventive health services			69%	72%	72%	62%
		Availability of affordable quality mental health care			57%	53%	52%	47%
	Please rate the quality of each of the following services in Montgomery County.	Health services	61%	64%	74%	77%	78%	70%

Health and Wellness	**Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the comin..**	Overall health and wellness opportunities			78%	81%	79%	73%
		Please rate your overall health.			69%	66%	73%	70%
Natural Environment	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall quality of natural environment		70%	78%	82%	80%	80%
	Please also rate each of the following in the Montgomery County community.	Cleanliness			76%	78%	77%	71%
		Water resources					66%	59%
		Air quality	48%	55%	73%	71%	80%	73%
	Please rate the quality of each of the following services in Montgomery County.	Preservation of natural areas		52%	59%	69%	70%	71%
		Quality of Montgomery County open space			61%	67%	73%	73%
		Recycling	85%	87%	80%	86%	80%	75%
		Yard waste pick-up			79%	85%	84%	78%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the comin..	Overall quality of natural environment			87%	88%	81%	81%

Methods (Open Participation)

As part of its participation in The National Community Survey™ (The NCS™), the County of Montgomery County conducted a survey of 761 residents. Survey invitations were mailed to randomly selected households and data were collected from August 19th, 2024 to September 30th, 2024. The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the County of Montgomery County. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all Montgomery County residents and became available on September 12th, 2024. The survey remained open for 3 weeks and there were 2,782 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2020 Census and 2022 American Community Survey estimates for adults in the County of Montgomery County. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, and housing tenure. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.[21] The results of the weighting scheme for the..

		Unweighted	Weighted	Target[22]
Age	18-34	4%	19%	26%
	35-54	33%	39%	36%
	55+	63%	42%	38%
Hispanic	No, not of Hispanic, Latino/a/x, or Spanish origin	94%	82%	82%
	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin	6%	18%	18%
Housing type	Attached	23%	52%	52%
	Detached	77%	48%	48%
Race/ethnic..	Not white alone	25%	58%	56%
	White alone, not Hispanic or Latino	75%	42%	44%
Sex	Man	35%	46%	48%
	Woman	65%	54%	52%
Sex/age	Man 18-34	2%	8%	13%
	Man 35-54	11%	19%	17%
	Man 55+	23%	19%	17%

	Woman 18-34	2%	11%	13%
	Woman 35-54	23%	20%	18%
	Woman 55+	40%	23%	21%
Tenure	Own	91%	66%	66%
	Rent	9%	34%	34%

20. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf
21. Targets come from the 2020 Census and 2022 American Community Survey.

Open Participation Survey Results

This table contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

Quality of Life	**Please rate each of the following aspects of quality of life in Montgomery County.**	Montgomery County as a place to live	Excellent	**24%** N=655
			Good	**45%** N=1245
			Fair	**24%** N=674
			Poor	**7%** N=190
		The overall quality of life	Excellent	**17%** N=470
			Good	**48%** N=1306
			Fair	**27%** N=737
			Poor	**8%** N=217
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Montgomery County to someone who asks	Very likely	**29%** N=799
			Somewhat likely	**38%** N=1020

Quality of Life	**Please indicate how likely or unlikely you are to do each of the following.**	Recommend living in Montgomery County to someone who asks	Somewhat unlikely	**15%** N=413
			Very unlikely	**18%** N=478
		Remain in Montgomery County for the next five years	Very likely	**47%** N=1214
			Somewhat likely	**27%** N=700
			Somewhat unlikely	**14%** N=362
			Very unlikely	**13%** N=331
	Please rate each of the following in the Montgomery County community.	Overall image or reputation	Excellent	**19%** N=511
			Good	**41%** N=1090
			Fair	**26%** N=702
			Poor	**14%** N=361
Governance	**Please rate the quality of each of the following services in Montgomery County.**	Public information services	Excellent	**18%** N=438
			Good	**47%** N=1118
			Fair	**24%** N=582

Governance	**Please rate the quality of each of the following services in Montgomery County.**	Public information services	Poor	**10%** N=245
		Overall customer service by Montgomery County employees	Excellent	**20%** N=470
			Good	**47%** N=1088
			Fair	**23%** N=528
			Poor	**10%** N=237
	Please rate the following categories of Montgomery County government performance.	The value of services for the taxes paid to Montgomery County	Excellent	**11%** N=277
			Good	**29%** N=740
			Fair	**30%** N=758
			Poor	**30%** N=767
		The overall direction that Montgomery County is taking	Excellent	**8%** N=193
			Good	**29%** N=724
			Fair	**26%** N=642
			Poor	**38%** N=956

Governance	**Please rate the following categories of Montgomery County government performance.**	The job County government does at welcoming resident involvement	Excellent	**12%** N=250
			Good	**31%** N=646
			Fair	**32%** N=671
			Poor	**26%** N=551
		Overall confidence in Montgomery County government	Excellent	**8%** N=212
			Good	**30%** N=780
			Fair	**26%** N=665
			Poor	**36%** N=913
		Generally acting in the best interest of the community	Excellent	**10%** N=254
			Good	**30%** N=770
			Fair	**26%** N=649
			Poor	**34%** N=865
		Being honest	Excellent	**11%** N=253

Governance	**Please rate the following categories of Montgomery County government performance.**	Being honest	Good	**27%** N=615
			Fair	**30%** N=685
			Poor	**32%** N=722
		Being open and transparent to the public	Excellent	**9%** N=217
			Good	**28%** N=643
			Fair	**27%** N=624
			Poor	**37%** N=853
		Informing residents about issues facing the community	Excellent	**11%** N=284
			Good	**30%** N=732
			Fair	**30%** N=755
			Poor	**28%** N=705
		Treating all residents fairly	Excellent	**12%** N=269
			Good	**30%** N=665

Governance	**Please rate the following categories of Montgomery County government performance.**	Treating all residents fairly	Fair	**24%** N=537
			Poor	**33%** N=729
		Treating residents with respect	Excellent	**15%** N=327
			Good	**36%** N=803
			Fair	**29%** N=644
			Poor	**21%** N=476
	Overall, how would you rate the quality of the services provided by each of the following?	The County of Montgomery County	Excellent	**16%** N=424
			Good	**41%** N=1056
			Fair	**28%** N=731
			Poor	**15%** N=385
		The Federal Government	Excellent	**6%** N=145
			Good	**37%** N=923
			Fair	**37%** N=909

Governance	**you rate the quality of the services provided by each of the following?**	The Federal Government	Poor	**20%** N=504
Economy	**Please rate each of the following aspects of quality of life in Montgomery County.**	Montgomery County as a place to work	Excellent	**20%** N=462
			Good	**44%** N=997
			Fair	**23%** N=526
			Poor	**13%** N=294
		Montgomery County as a place to visit	Excellent	**15%** N=387
			Good	**41%** N=1055
			Fair	**32%** N=817
			Poor	**12%** N=322
	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall economic health	Excellent	**12%** N=315
			Good	**42%** N=1097
			Fair	**30%** N=785
			Poor	**16%** N=425

Economy

Please rate each of the following in the Montgomery County community.	Overall quality of business and service establishments	Excellent	**19%** N=505
		Good	**50%** N=1333
		Fair	**24%** N=654
		Poor	**7%** N=199
	Variety of business and service establishments	Excellent	**24%** N=650
		Good	**42%** N=1112
		Fair	**23%** N=619
		Poor	**11%** N=285
	Vibrancy of downtown/commercial area	Excellent	**15%** N=384
		Good	**38%** N=984
		Fair	**33%** N=863
		Poor	**14%** N=371
	Employment opportunities	Excellent	**12%** N=260

Economy	**Please rate each of the following in the Montgomery County community.**	Employment opportunities	Good	**39%** N=843
			Fair	**31%** N=666
			Poor	**19%** N=415
		Shopping opportunities	Excellent	**22%** N=578
			Good	**45%** N=1197
			Fair	**26%** N=698
			Poor	**7%** N=178
		Cost of living	Excellent	**1%** N=24
			Good	**10%** N=268
			Fair	**33%** N=910
			Poor	**56%** N=1515
	Please rate the quality of each of the following services in Montgomery County.	Economic development	Excellent	**8%** N=183
			Good	**34%** N=750

Economy	**Please rate the quality of each of the following services in Montgomery County.**	Economic development	Fair	**33%** N=715
			Poor	**24%** N=531
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.	Overall economic health	Essential	**47%** N=1224
			Very important	**40%** N=1041
			Somewhat important	**11%** N=295
			Not at all important	**1%** N=36
		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive	**4%** N=111
			Somewhat positive	**14%** N=364
			Neutral	**44%** N=1166
			Somewhat negative	**29%** N=770
			Very negative	**9%** N=244
Mobility	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall quality of the transportation system	Excellent	**14%** N=380
			Good	**36%** N=959

Mobility	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall quality of the transportation system	Fair	**33%** N=889
			Poor	**16%** N=432
	Please also rate each of the following in the Montgomery County community.	Traffic flow on major streets	Excellent	**4%** N=95
			Good	**22%** N=591
			Fair	**37%** N=997
			Poor	**37%** N=1008
		Ease of public parking	Excellent	**9%** N=225
			Good	**32%** N=838
			Fair	**37%** N=971
			Poor	**22%** N=568
		Ease of travel by car	Excellent	**11%** N=296
			Good	**35%** N=926
			Fair	**32%** N=845

Mobility	**Please also rate each of the following in the Montgomery County community.**	Ease of travel by car	Poor	**21%** N=549
		Ease of travel by public transportation	Excellent	**10%** N=212
			Good	**34%** N=733
			Fair	**36%** N=776
			Poor	**21%** N=463
		Ease of travel by bicycle	Excellent	**7%** N=119
			Good	**26%** N=442
			Fair	**36%** N=594
			Poor	**31%** N=515
		Ease of walking	Excellent	**11%** N=268
			Good	**32%** N=803
			Fair	**34%** N=864
			Poor	**24%** N=605

Mobility

Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	No	32% N=872
		Yes	68% N=1830
	Carpooled with other adults or children instead of driving alone	No	51% N=1381
		Yes	49% N=1322
	Walked or biked instead of driving	No	37% N=1003
		Yes	63% N=1705
Please rate the quality of each of the following services in Montgomery County.	Traffic enforcement	Excellent	8% N=187
		Good	31% N=756
		Fair	30% N=730
		Poor	32% N=792
	Traffic signal timing	Excellent	7% N=185
		Good	31% N=784
		Fair	35% N=894

Mobility	**Please rate the quality of each of the following services in Montgomery County.**	Traffic signal timing	Poor	**27%** N=702
		Street repair	Excellent	**7%** N=194
			Good	**30%** N=779
			Fair	**36%** N=949
			Poor	**26%** N=683
		Street cleaning	Excellent	**13%** N=323
			Good	**44%** N=1067
			Fair	**28%** N=668
			Poor	**15%** N=352
		Street lighting	Excellent	**12%** N=323
			Good	**44%** N=1152
			Fair	**31%** N=805
			Poor	**12%** N=312

Mobility	**Please rate the quality of each of the following services in Montgomery County.**	Snow removal	Excellent	**19%** N=462
			Good	**50%** N=1199
			Fair	**25%** N=591
			Poor	**6%** N=143
		Sidewalk maintenance	Excellent	**12%** N=290
			Good	**41%** N=1025
			Fair	**34%** N=836
			Poor	**13%** N=332
		Bus or transit services	Excellent	**14%** N=300
			Good	**43%** N=905
			Fair	**30%** N=631
			Poor	**12%** N=253
	Please rate how important, if at all, you think it is for the	Overall quality of the transportation system	Essential	**40%** N=1041

Mobility	**Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.**	Overall quality of the transportation system	Very important	**36%** N=945
			Somewhat important	**20%** N=531
			Not at all important	**4%** N=100
Community Design	**Please rate each of the following aspects of quality of life in Montgomery County.**	Your neighborhood as a place to live	Excellent	**35%** N=947
			Good	**43%** N=1173
			Fair	**17%** N=460
			Poor	**6%** N=165
	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall design or layout of residential and commercial areas	Excellent	**8%** N=204
			Good	**40%** N=1075
			Fair	**36%** N=967
			Poor	**17%** N=467
	Please also rate each of the following in the Montgomery County community.	Well-planned residential growth	Excellent	**4%** N=104
			Good	**24%** N=574

Community Design	**Please also rate each of the following in the Montgomery County community.**	Well-planned residential growth	Fair	**31%** N=748
			Poor	**41%** N=973
		Well-planned commercial growth	Excellent	**5%** N=106
			Good	**28%** N=619
			Fair	**33%** N=741
			Poor	**34%** N=768
		Well-designed neighborhoods	Excellent	**6%** N=148
			Good	**33%** N=829
			Fair	**38%** N=944
			Poor	**24%** N=594
		Preservation of the historical or cultural character of the community	Excellent	**11%** N=250
			Good	**40%** N=878
			Fair	**31%** N=685

Community Design	**Please also rate each of the following in the Montgomery County community.**	Preservation of the historical or cultural character of the community	Poor	**18%** N=409
		Public places where people want to spend time	Excellent	**12%** N=317
			Good	**38%** N=986
			Fair	**35%** N=905
			Poor	**15%** N=386
		Variety of housing options	Excellent	**8%** N=204
			Good	**31%** N=779
			Fair	**30%** N=764
			Poor	**31%** N=798
		Availability of affordable quality housing	Excellent	**5%** N=117
			Good	**11%** N=256
			Fair	**24%** N=578
			Poor	**60%** N=1431

Community Design	**Please also rate each of the following in the Montgomery County community.**	Overall quality of new development	Excellent	**7%** N=167
			Good	**23%** N=512
			Fair	**39%** N=887
			Poor	**31%** N=687
		Overall appearance	Excellent	**15%** N=398
			Good	**44%** N=1162
			Fair	**32%** N=841
			Poor	**10%** N=256
	Please rate the quality of each of the following services in Montgomery County.	Land use, planning and zoning	Excellent	**5%** N=107
			Good	**22%** N=455
			Fair	**35%** N=722
			Poor	**38%** N=775
		Code enforcement	Excellent	**9%** N=155

Community Design	**Please rate the quality of each of the following services in Montgomery County.**	Code enforcement	Good	**29%** N=523
			Fair	**33%** N=591
			Poor	**30%** N=534
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	Essential	**32%** N=849
			Very important	**42%** N=1098
			Somewhat important	**21%** N=553
			Not at all important	**4%** N=116
Utilities	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall quality of the utility infrastructure	Excellent	**20%** N=525
			Good	**47%** N=1270
			Fair	**25%** N=680
			Poor	**8%** N=206
	Please rate the quality of each of the following services in Montgomery County.	Affordable high-speed internet access	Excellent	**21%** N=469
			Good	**37%** N=850

Utilities	**Please rate the quality of each of the following services in Montgomery County.**	Affordable high-speed internet access	Fair	**25%** N=564
			Poor	**17%** N=389
		Garbage collection	Excellent	**32%** N=788
			Good	**47%** N=1157
			Fair	**16%** N=379
			Poor	**5%** N=113
		Drinking water	Excellent	**26%** N=660
			Good	**45%** N=1130
			Fair	**19%** N=469
			Poor	**10%** N=255
		Sewer services	Excellent	**27%** N=626
			Good	**50%** N=1150
			Fair	**18%** N=421

Utilities	**Please rate the quality of each of the following services in Montgomery County.**	Sewer services	Poor	**4%** N=81
		Storm water management	Excellent	**22%** N=486
			Good	**50%** N=1127
			Fair	**21%** N=467
			Poor	**8%** N=169
		Power (electric and/or gas) utility	Excellent	**24%** N=630
			Good	**45%** N=1160
			Fair	**22%** N=570
			Poor	**8%** N=211
		Utility billing	Excellent	**12%** N=304
			Good	**38%** N=918
			Fair	**31%** N=759
			Poor	**19%** N=459

Utilities

Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Essential	**45%** N=1161
		Very important	**36%** N=950
		Somewhat important	**17%** N=440
		Not at all important	**2%** N=58

Safety

Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall feeling of safety	Excellent	**11%** N=306
		Good	**40%** N=1087
		Fair	**29%** N=792
		Poor	**20%** N=546
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe	**58%** N=1576
		Somewhat safe	**27%** N=734
		Neither safe nor unsafe	**5%** N=134
		Somewhat unsafe	**8%** N=208
		Very unsafe	**3%** N=85

Safety	**Please rate how safe or unsafe you feel:**	In Montgomery County's downtown/commercial area during the day	Very safe	**32%** N=848
			Somewhat safe	**35%** N=930
			Neither safe nor unsafe	**12%** N=328
			Somewhat unsafe	**13%** N=331
			Very unsafe	**8%** N=208
		From property crime	Very safe	**21%** N=576
			Somewhat safe	**37%** N=993
			Neither safe nor unsafe	**13%** N=339
			Somewhat unsafe	**19%** N=522
			Very unsafe	**10%** N=281
		From violent crime	Very safe	**28%** N=756
			Somewhat safe	**32%** N=857
			Neither safe nor unsafe	**12%** N=310

Safety	**Please rate how safe or unsafe you feel:**	From violent crime	Somewhat unsafe	**20%** N=533
			Very unsafe	**8%** N=218
		From fire, flood, or other natural disaster	Very safe	**44%** N=1193
			Somewhat safe	**40%** N=1080
			Neither safe nor unsafe	**11%** N=308
			Somewhat unsafe	**3%** N=77
			Very unsafe	**1%** N=29
	Please rate the quality of each of the following services in Montgomery County.	Police services	Excellent	**18%** N=437
			Good	**41%** N=977
			Fair	**27%** N=644
			Poor	**13%** N=308
		Crime prevention	Excellent	**9%** N=204
			Good	**29%** N=670

Safety	**Please rate the quality of each of the following services in Montgomery County.**	Crime prevention	Fair	**31%** N=714
			Poor	**32%** N=738
		Animal control	Excellent	**18%** N=314
			Good	**45%** N=771
			Fair	**27%** N=468
			Poor	**10%** N=175
		Ambulance or emergency medical services	Excellent	**38%** N=685
			Good	**44%** N=811
			Fair	**14%** N=258
			Poor	**4%** N=72
		Fire services	Excellent	**46%** N=877
			Good	**44%** N=844
			Fair	**8%** N=148

Safety	**Please rate the quality of each of the following services in Montgomery County.**	Fire services	Poor	**2%** N=32
		Fire prevention and education	Excellent	**27%** N=454
			Good	**46%** N=758
			Fair	**20%** N=326
			Poor	**7%** N=118
		Emergency preparedness	Excellent	**19%** N=321
			Good	**41%** N=687
			Fair	**27%** N=448
			Poor	**13%** N=211
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.	Overall feeling of safety	Essential	**59%** N=1540
			Very important	**30%** N=798
			Somewhat important	**9%** N=247
			Not at all important	**2%** N=46

Natural environment	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall quality of natural environment	Excellent	**24%** N=643
			Good	**47%** N=1247
			Fair	**23%** N=617
			Poor	**6%** N=173
	Please also rate each of the following in the Montgomery County community.	Cleanliness	Excellent	**19%** N=517
			Good	**42%** N=1141
			Fair	**29%** N=794
			Poor	**9%** N=246
		Water resources	Excellent	**12%** N=289
			Good	**41%** N=959
			Fair	**31%** N=717
			Poor	**16%** N=381
		Air quality	Excellent	**16%** N=408

Natural environment	**Please also rate each of the following in the Montgomery County community.**	Air quality	Good	**50%** N=1275
			Fair	**29%** N=736
			Poor	**6%** N=143
	Please rate the quality of each of the following services in Montgomery County.	Preservation of natural areas	Excellent	**22%** N=482
			Good	**39%** N=831
			Fair	**23%** N=491
			Poor	**16%** N=343
		Quality of Montgomery County open space	Excellent	**22%** N=533
			Good	**41%** N=999
			Fair	**27%** N=645
			Poor	**10%** N=252
		Recycling	Excellent	**26%** N=644
			Good	**42%** N=1041

Natural environment	**Please rate the quality of each of the following services in Montgomery County.**	Recycling	Fair	**22%** N=549
			Poor	**9%** N=231
		Yard waste pick-up	Excellent	**31%** N=601
			Good	**45%** N=874
			Fair	**19%** N=367
			Poor	**6%** N=112
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.	Overall quality of natural environment	Essential	**33%** N=857
			Very important	**39%** N=1034
			Somewhat important	**25%** N=643
			Not at all important	**3%** N=85
Parks and Recreation	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall quality of parks and recreation opportunities	Excellent	**35%** N=946
			Good	**43%** N=1149
			Fair	**17%** N=464

Parks and Recreation	**following characteristics as they relate to Montgomery County as a whole.**	Overall quality of parks and recreation opportunities	Poor	**4%** N=116
	Please also rate each of the following in the Montgomery County community.	Availability of paths and walking trails	Excellent	**27%** N=707
			Good	**45%** N=1193
			Fair	**22%** N=568
			Poor	**6%** N=155
		Fitness opportunities	Excellent	**25%** N=636
			Good	**47%** N=1191
			Fair	**23%** N=587
			Poor	**5%** N=124
		Recreational opportunities	Excellent	**28%** N=716
			Good	**46%** N=1181
			Fair	**22%** N=558
			Poor	**5%** N=126

Parks and Recreation	**Please rate the quality of each of the following services in Montgomery County.**	Montgomery County parks	Excellent	**36%** N=909
			Good	**46%** N=1159
			Fair	**15%** N=369
			Poor	**4%** N=100
		Recreation programs or classes	Excellent	**30%** N=632
			Good	**48%** N=999
			Fair	**16%** N=338
			Poor	**6%** N=119
		Recreation centers or facilities	Excellent	**30%** N=671
			Good	**50%** N=1130
			Fair	**15%** N=334
			Poor	**6%** N=135
	Please rate how important, if at all, you think it is for the	Overall quality of parks and recreation opportunities	Essential	**24%** N=633

Parks and Recreation	**Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.**	Overall quality of parks and recreation opportunities	Very important	**44%** N=1147
			Somewhat important	**28%** N=737
			Not at all important	**3%** N=76
Health and wellness	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall health and wellness opportunities	Excellent	**25%** N=627
			Good	**46%** N=1170
			Fair	**22%** N=566
			Poor	**7%** N=188
	Please also rate each of the following in the Montgomery County community.	Availability of affordable quality food	Excellent	**12%** N=312
			Good	**37%** N=976
			Fair	**33%** N=862
			Poor	**18%** N=485
		Availability of affordable quality health care	Excellent	**15%** N=385
			Good	**37%** N=942

Health and wellness	**Please also rate each of the following in the Montgomery County community.**	Availability of affordable quality health care	Fair	**29%** N=740
			Poor	**18%** N=454
		Availability of preventive health services	Excellent	**17%** N=402
			Good	**41%** N=970
			Fair	**26%** N=619
			Poor	**15%** N=358
		Availability of affordable quality mental health care	Excellent	**9%** N=170
			Good	**25%** N=443
			Fair	**34%** N=617
			Poor	**32%** N=577
	Please rate the quality of each of the following services in Montgomery County.	Health services	Excellent	**20%** N=389
			Good	**43%** N=835
			Fair	**27%** N=526

Health and wellness	**Please rate the quality of each of the following services in Montgomery County.**	Health services	Poor	**9%** N=183
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	Essential	**31%** N=809
			Very important	**36%** N=926
			Somewhat important	**27%** N=703
			Not at all important	**6%** N=160
		Please rate your overall health.	Excellent	**27%** N=727
			Very good	**37%** N=984
			Good	**26%** N=678
			Fair	**8%** N=200
			Poor	**2%** N=54
Education, Arts and Culture	**Please rate each of the following characteristics as they relate to Montgomery County as a whole.**	Overall opportunities for education, culture, and the arts	Excellent	**27%** N=718
			Good	**42%** N=1127
			Fair	**23%** N=613

Education, Arts and Culture	**following characteristics as they relate to Montgomery County as a whole.**	Overall opportunities for education, culture, and the arts	Poor	**8%** N=211
	Please also rate each of the following in the Montgomery County community.	Opportunities to attend cultural/arts/music activities	Excellent	**27%** N=705
			Good	**43%** N=1115
			Fair	**23%** N=589
			Poor	**7%** N=185
		Community support for the arts	Excellent	**24%** N=585
			Good	**46%** N=1110
			Fair	**22%** N=528
			Poor	**7%** N=173
		Availability of affordable quality childcare/preschool	Excellent	**7%** N=105
			Good	**18%** N=275
			Fair	**28%** N=444
			Poor	**47%** N=745

Education, Arts and Culture	**Please also rate each of the following in the Montgomery County community.**	K-12 education	Excellent	**18%** N=364
			Good	**36%** N=757
			Fair	**28%** N=573
			Poor	**19%** N=386
		Adult educational opportunities	Excellent	**17%** N=350
			Good	**46%** N=922
			Fair	**26%** N=516
			Poor	**11%** N=212
		Opportunities to attend special events and festivals	Excellent	**24%** N=622
			Good	**43%** N=1103
			Fair	**26%** N=661
			Poor	**7%** N=184
	Please rate the quality of each of the following services in	Public library services	Excellent	**49%** N=1188

Education, Arts and Culture	**Please rate the quality of each of the following services in Montgomery County.**	Public library services	Good	**39%** N=940
			Fair	**9%** N=216
			Poor	**4%** N=89
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	Essential	**27%** N=708
			Very important	**39%** N=1030
			Somewhat important	**28%** N=723
			Not at all important	**6%** N=149
Inclusivity and Engagement	**Please rate each of the following aspects of quality of life in Montgomery County.**	Montgomery County as a place to raise children	Excellent	**24%** N=572
			Good	**40%** N=938
			Fair	**24%** N=559
			Poor	**12%** N=273
		Montgomery County as a place to retire	Excellent	**10%** N=226
			Good	**18%** N=402

Inclusivity and Engagement	**Please rate each of the following aspects of quality of life in Montgomery County.**	Montgomery County as a place to retire	Fair	**26%** N=575
			Poor	**46%** N=1012
		Sense of community	Excellent	**11%** N=305
			Good	**33%** N=904
			Fair	**35%** N=945
			Poor	**21%** N=559
	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Residents' connection and engagement with their community	Excellent	**8%** N=213
			Good	**36%** N=928
			Fair	**36%** N=932
			Poor	**19%** N=491
	Please rate the job you feel the Montgomery County community does at each of the following.	Making all residents feel welcome	Excellent	**20%** N=512
			Good	**39%** N=1003
			Fair	**26%** N=661

Inclusivity and Engagement	**Please rate the job you feel the Montgomery County community does at each of the following.**	Making all residents feel welcome	Poor	**15%** N=372
		Attracting people from diverse backgrounds	Excellent	**40%** N=1042
			Good	**40%** N=1031
			Fair	**14%** N=353
			Poor	**6%** N=153
		Valuing/respecting residents from diverse backgrounds	Excellent	**31%** N=795
			Good	**39%** N=1019
			Fair	**18%** N=474
			Poor	**12%** N=300
		Taking care of vulnerable residents	Excellent	**13%** N=311
			Good	**32%** N=751
			Fair	**34%** N=791
			Poor	**20%** N=459

Inclusivity and Engagement	**Please also rate each of the following in the Montgomery County community.**	Sense of civic/community pride	Excellent	**10%** N=234
			Good	**38%** N=924
			Fair	**33%** N=808
			Poor	**19%** N=468
		Neighborliness of residents	Excellent	**9%** N=226
			Good	**34%** N=880
			Fair	**38%** N=989
			Poor	**20%** N=509
		Opportunities to participate in social events and activities	Excellent	**16%** N=396
			Good	**46%** N=1158
			Fair	**29%** N=729
			Poor	**10%** N=242
		Opportunities to volunteer	Excellent	**28%** N=635

Inclusivity and Engagement	**Please also rate each of the following in the Montgomery County community.**	Opportunities to volunteer	Good	**46%** N=1026
			Fair	**20%** N=438
			Poor	**6%** N=134
		Opportunities to participate in community matters	Excellent	**17%** N=392
			Good	**43%** N=1019
			Fair	**25%** N=601
			Poor	**15%** N=359
		Openness and acceptance of the community toward people of diverse backgrounds	Excellent	**24%** N=602
			Good	**43%** N=1090
			Fair	**23%** N=586
			Poor	**10%** N=253
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the	Residents' connection and engagement with their community	Essential	**19%** N=504
			Very important	**41%** N=1074

Inclusivity and Engagement	**Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.**	Residents' connection and engagement with their community	Somewhat important	**33%** N=865
			Not at all important	**6%** N=166
Participation	**Please indicate whether or not you have done each of the following in the last 12 months.**	Contacted Montgomery County for help or information	No	**34%** N=926
			Yes	**66%** N=1780
		Contacted Montgomery County elected officials to express your opinion	No	**62%** N=1668
			Yes	**38%** N=1042
		Attended a local public meeting in person	No	**65%** N=1766
			Yes	**35%** N=936
		Watched or virtually attended a local public meeting	No	**54%** N=1453
			Yes	**46%** N=1257
		Volunteered your time to some group/activity	No	**51%** N=1364
			Yes	**49%** N=1335
		Campaigned or advocated for a local issue, cause, or candidate	No	**68%** N=1826

Participation	**Please indicate whether or not you have done each of the following in the last 12 months.**	Campaigned or advocated for a local issue, cause, or candidate	Yes	**32%** N=872
		Voted in your most recent local election	No	**12%** N=313
			Yes	**88%** N=2393
	In general, how many times do you:	Access the internet from your home	Several times a day	**84%** N=2194
			Once a day	**9%** N=241
			A few times a week	**4%** N=113
			Every few weeks	**2%** N=44
			Less often or never	**1%** N=30
		Access the internet from your cell phone	Several times a day	**84%** N=2223
			Once a day	**9%** N=242
			A few times a week	**2%** N=63
			Every few weeks	**1%** N=24
			Less often or never	**3%** N=90

Participation	**In general, how many times do you:**	Visit social media sites	Several times a day	**51%** N=1335
			Once a day	**15%** N=396
			A few times a week	**12%** N=306
			Every few weeks	**3%** N=86
			Less often or never	**19%** N=504
		Use or check email	Several times a day	**83%** N=2200
			Once a day	**13%** N=340
			A few times a week	**3%** N=67
			Every few weeks	**1%** N=28
			Less often or never	**0%** N=3
		Share your opinions online	Several times a day	**12%** N=315
			Once a day	**5%** N=127
			A few times a week	**14%** N=352

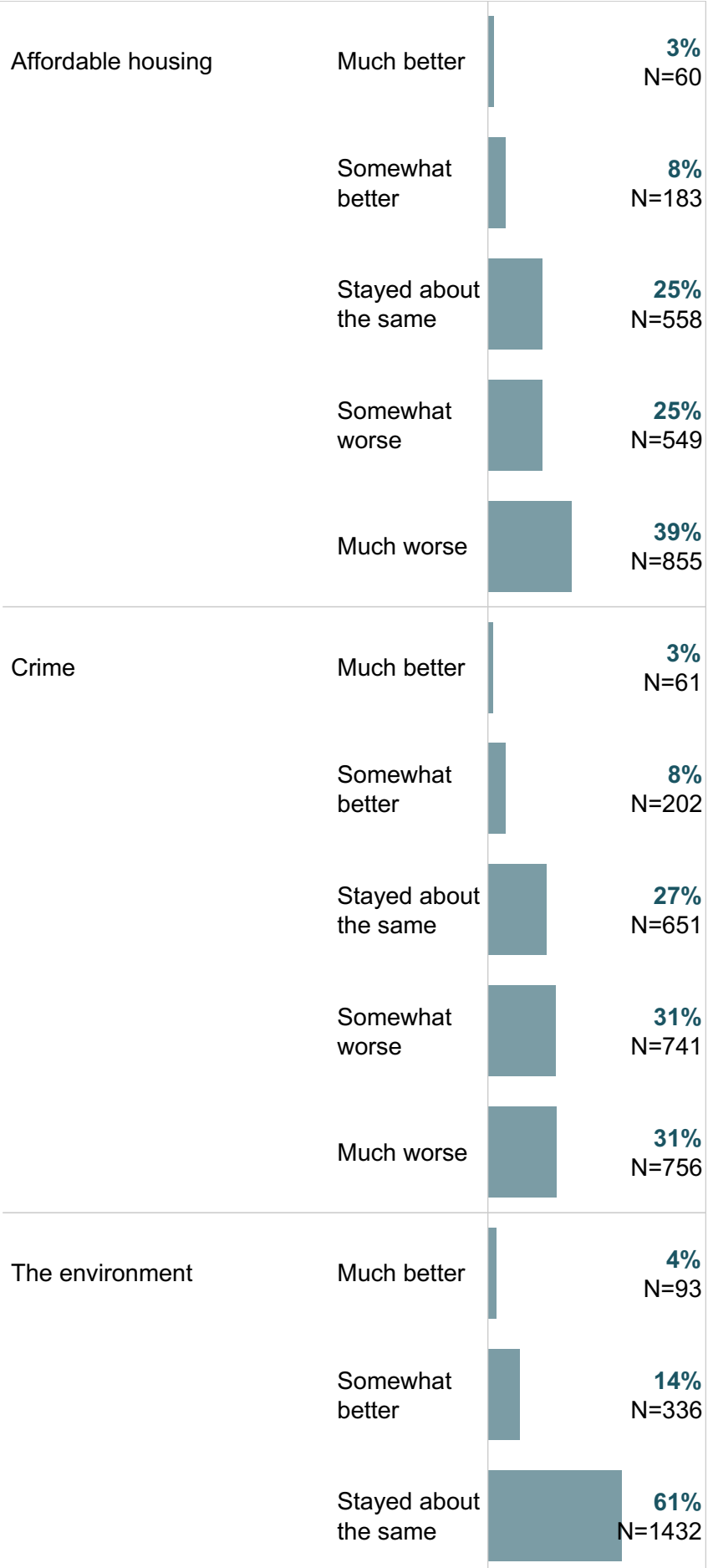
Participation	**In general, how many times do you:**	Share your opinions online	Every few weeks	**17%** N=447
			Less often or never	**52%** N=1324
		Shop online	Several times a day	**10%** N=244
			Once a day	**9%** N=221
			A few times a week	**37%** N=934
			Every few weeks	**35%** N=902
			Less often or never	**10%** N=242
Custom	**Please rate the quality of each of the following services in Montgomery County.**	MC311 non-emergency services and information line	Excellent	**23%** N=395
			Good	**44%** N=755
			Fair	**24%** N=419
			Poor	**10%** N=165
		Services for seniors	Excellent	**20%** N=256
			Good	**38%** N=488

Custom	**Please rate the quality of each of the following services in Montgomery County.**	Services for seniors	Fair	**25%** N=325
			Poor	**17%** N=220
		Services for youth	Excellent	**16%** N=217
			Good	**41%** N=570
			Fair	**30%** N=422
			Poor	**13%** N=178
		Election/voter services	Excellent	**33%** N=724
			Good	**47%** N=1047
			Fair	**15%** N=335
			Poor	**5%** N=116
		Permitting services	Excellent	**10%** N=117
			Good	**34%** N=389
			Fair	**32%** N=367

Custom	**Please rate the quality of each of the following services in Montgomery County.**	Permitting services	Poor	**24%** N=283
		Consumer protection	Excellent	**13%** N=164
			Good	**36%** N=457
			Fair	**33%** N=421
			Poor	**18%** N=231
		Alcohol sales	Excellent	**13%** N=238
			Good	**34%** N=633
			Fair	**26%** N=476
			Poor	**27%** N=510
	Overall, how would you rate the quality of the services provided by each of the following?	The State of Maryland	Excellent	**8%** N=205
			Good	**42%** N=1058
			Fair	**35%** N=876
			Poor	**14%** N=359

Custom

Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.



Custom	**Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.**	The environment	Somewhat worse	**14%** N=316
			Much worse	**7%** N=157
		The pace of growth	Much better	**3%** N=68
			Somewhat better	**17%** N=389
			Stayed about the same	**41%** N=913
			Somewhat worse	**22%** N=488
			Much worse	**17%** N=384
		Public schools (K-12)	Much better	**2%** N=39
			Somewhat better	**11%** N=191
			Stayed about the same	**29%** N=494
			Somewhat worse	**30%** N=518
			Much worse	**28%** N=485
		Social services for those in need	Much better	**4%** N=58

Custom	**Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.**	Social services for those in need	Somewhat better	**17%** N=242
			Stayed about the same	**45%** N=655
			Somewhat worse	**21%** N=306
			Much worse	**12%** N=180
		Traffic	Much better	**1%** N=23
			Somewhat better	**6%** N=156
			Stayed about the same	**29%** N=702
			Somewhat worse	**33%** N=795
			Much worse	**32%** N=771
		Job growth	Much better	**2%** N=37
			Somewhat better	**15%** N=245
			Stayed about the same	**39%** N=626
			Somewhat worse	**24%** N=376

Custom	**Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.**	Job growth	Much worse	**20%** N=317
		Business growth	Much better	**3%** N=49
			Somewhat better	**18%** N=303
			Stayed about the same	**35%** N=591
			Somewhat worse	**27%** N=456
			Much worse	**17%** N=285
		Quality of life opportunities (recreation, libraries, arts and culture)	Much better	**7%** N=163
			Somewhat better	**26%** N=609
			Stayed about the same	**57%** N=1354
			Somewhat worse	**7%** N=166
			Much worse	**4%** N=86
		Equity	Much better	**7%** N=137
			Somewhat better	**17%** N=315

Custom	**Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.**	Equity	Stayed about the same	**50%** N=941
			Somewhat worse	**15%** N=282
			Much worse	**11%** N=207
		Please select the statement that best describes your opinion.	I am satisfied with the current level of taxes and..	**22%** N=599
			I am willing to pay more taxes to get more servic..	**12%** N=324
			I feel that I pay too much for the services I re..	**41%** N=1084
			I am willing to accept service reductions if ..	**9%** N=240
			My opinion is different from the ones listed here.	**10%** N=256
			I don't have an opinion/no preference.	**6%** N=170
		Have you needed the County government to resolve an issue or problem in the past two years?	Yes	**40%** N=1054
			No	**60%** N=1583
	Considering the issue(s) from the previous question, please indicate how easy or hard it was to do each of the following	Communicate the issue/problem	Very easy	**23%** N=241
			Somewhat easy	**34%** N=346

Custom	**Considering the issue(s) from the previous question, please indicate how easy or hard it was to do each of the following.**	Communicate the issue/problem	Somewhat hard	**25%** N=258
			Very hard	**18%** N=183
		Resolve the issue/problem	Very easy	**11%** N=114
			Somewhat easy	**22%** N=223
			Somewhat hard	**29%** N=300
			Very hard	**38%** N=399
	How many times, if any, have you interacted with a Montgomery County Police Department (MCPD) employee WITHIN THE LAST TWO YEARS.	In person	0 times	**55%** N=1432
			1-2 times	**33%** N=865
			3-5 times	**6%** N=159
			6-8 times	**2%** N=53
			9 or more times	**4%** N=100
		On the phone	0 times	**63%** N=1640
			1-2 times	**27%** N=693

Custom	**How many times, if any, have you interacted with a Montgomery County Police Department (MCPD) employee WITHIN THE LAST TWO YEARS.**	On the phone	3-5 times	**6%** N=152
			6-8 times	**2%** N=55
			9 or more times	**2%** N=56
		Online	0 times	**88%** N=2223
			1-2 times	**9%** N=222
			3-5 times	**2%** N=53
			6-8 times	**0%** N=11
			9 or more times	**1%** N=31
		To what extent do you agree or disagree that the MCPD employee(s) you interacted with treated you fairly?	Strongly agree	**54%** N=906
			Somewhat agree	**31%** N=523
			Somewhat disagree	**8%** N=134
			Strongly disagree	**6%** N=105
	Please rate each of the following aspects of the MCPD employee(s)	Professionalism	Excellent	**46%** N=792

Custom	**Please rate each of the following aspects of the MCPD employee(s) with whom you personally had contact:**	Professionalism	Good	**34%** N=592
			Fair	**14%** N=242
			Poor	**6%** N=105
		Approachability	Excellent	**40%** N=697
			Good	**32%** N=557
			Fair	**16%** N=272
			Poor	**11%** N=198
		Responsiveness	Excellent	**39%** N=654
			Good	**29%** N=491
			Fair	**19%** N=325
			Poor	**13%** N=215
	Please rate each of the following aspects of Montgomery County K-12 public schools.	Class size	Excellent	**7%** N=96
			Good	**21%** N=296

Custom	**Please rate each of the following aspects of Montgomery County K-12 public schools.**	Class size	Fair	**35%** N=493
			Poor	**38%** N=540
		Teacher/student ratio	Excellent	**5%** N=78
			Good	**21%** N=294
			Fair	**35%** N=499
			Poor	**39%** N=561
		Student safety	Excellent	**6%** N=104
			Good	**24%** N=393
			Fair	**30%** N=492
			Poor	**39%** N=625
		School facilities	Excellent	**14%** N=219
			Good	**39%** N=608
			Fair	**31%** N=486

Custom	**Please rate each of the following aspects of Montgomery County K-12 public schools.**	School facilities	Poor	**16%** N=259
		Food/cafeteria	Excellent	**6%** N=64
			Good	**26%** N=297
			Fair	**34%** N=394
			Poor	**34%** N=390
		Accessibility of teachers and administrators	Excellent	**20%** N=252
			Good	**40%** N=511
			Fair	**26%** N=337
			Poor	**14%** N=185
		Diversity of race/ethnicity of the student body	Excellent	**36%** N=534
			Good	**40%** N=593
			Fair	**15%** N=224
			Poor	**9%** N=133

Custom	**Please rate each of the following aspects of Montgomery County K-12 public schools.**	Virtual/remote instruction (when needed)	Excellent	**11%** N=110
			Good	**32%** N=313
			Fair	**27%** N=267
			Poor	**29%** N=282
		Overall quality of education	Excellent	**13%** N=220
			Good	**34%** N=567
			Fair	**34%** N=570
			Poor	**19%** N=316
		Which, if any, apply to your current connection to Montgomery County Public Schools (MCPS)? (Mark all that apply.)	One or more of my children is currently enrolled in a..	**24%** N=639
			One or more of my children was enrolled in MCPS in t..	**26%** N=679
			My grandchild(ren) or other relatives are..	**9%** N=250
			I am a current MCPS employee	**4%** N=109
			I am a past MCPS employee	**4%** N=97

Custom

Which, if any, apply to your current connection to Montgomery County Public Schools (MCPS)? (Mark all that apply.)	I am a current or former school or MCPS volun..	**9%** N=229
	None of the above	**46%** N=1218
To what extent do you agree or disagree that Montgomery County Public Schools (MCPS) should consider adjusting school boundaries in order to increase student diversity and better utilize capacity in its schools?	Strongly agree	**17%** N=456
	Somewhat agree	**20%** N=539
	Somewhat disagree	**11%** N=287
	Strongly disagree	**27%** N=711
	Don't know/No opinion	**25%** N=678
Which of the following best describe your current child care arrangement for your child(ren) under age 5? (Mark all that apply.)	Not applicable to me/our household	**85%** N=2195
	Licensed child care center	**5%** N=136
	Licensed child care affiliated with a faith-base..	**2%** N=59
	Licensed family child care program (in a home s..	**2%** N=60
	Part-day Public Pre-K/Early Head Start/..	**2%** N=40
	Nanny/nanny share	**2%** N=54

Custom	Which of the following best describe your current child care arrangement for your child(ren) under age 5? (Mark all that apply.)	Relative (e.g. grandparent, aunt/uncle)	**4%** N=110
		Non-relative friend or neighbor	**1%** N=23
		I/My spouse/ partner provides care for our child(..	**3%** N=73
		I/My spouse/ partner stopped working to c..	**4%** N=98
	Please indicate which of the following potential sources for information, if any, that you use to get information about County services, activities, and events. (Please mark all that apply.)	County website (www. montgomery..	**78%** N=2058
		MC311	**32%** N=839
		Local newspapers and/or their websites	**51%** N=1348
		Radio (e.g., WTOP, WAMU, etc.)	**36%** N=942
		"Montgomery al Día" radio program	**2%** N=41
		Local television stations	**27%** N=727
		County cable television (Verizon ch. 30, Comcast..	**6%** N=156
		Civic association, homeowners' association ..	**31%** N=815
		Nextdoor app or website	**28%** N=754

Custom	Please indicate which of the following potential sources for information, if any, that you use to get information about County services, activities, and events. (Please mark all that apply.)	The County's social network sites (e.g., Faceb..	**24%** N=635
		Alert Montgomery	**44%** N=1161
		Blog websites	**13%** N=349
		Publications from County government or elected of..	**46%** N=1226
		Town hall meetings or other public meetings	**19%** N=490
		Word of mouth	**47%** N=1251
	What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaska Native	**3%** N=76
		Asian	**11%** N=282
		Black or African American	**21%** N=529
		Native Hawaiian or Other Pacific Islander	**1%** N=31
		White	**58%** N=1483
		A race not listed	**20%** N=519
Demographic	How many years have you lived in Montgomery County?	Less than 2 years	**4%** N=105

Demographic	How many years have you lived in Montgomery County?	2-5 years	**10%** N=273
		6-10 years	**11%** N=293
		11-20 years	**20%** N=537
		More than 20 years	**55%** N=1474
	Which best describes the building you live in?	Single-family detached home	**47%** N=1260
		Townhouse or duplex (may share walls but no ..	**18%** N=477
		Condominium or apartment (have units above or bel..	**33%** N=897
		Mobile home	**0%** N=2
		Other	**2%** N=42
	Do you rent or own your home?	Rent	**34%** N=915
		Own	**66%** N=1740
	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than $300	**2%** N=47
		$300 to $599	**2%** N=49

Demographic	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	$600 to $999	**5%** N=137
		$1,000 to $1,499	**9%** N=232
		$1,500 to $2,499	**37%** N=946
		$2,500 to $3,999	**30%** N=779
		$4,000 to $6,999	**12%** N=306
		$7,000 to $9,999	**2%** N=55
		$10,000 or more	**1%** N=25
	Do any children 17 or under live in your household?	No	**64%** N=1698
		Yes	**36%** N=951
	Are you or any other members of your household aged 65 or older?	No	**66%** N=1760
		Yes	**34%** N=907
	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your	Less than $25,000	**5%** N=128
		$25,000 to $49,999	**8%** N=197

Demographic	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	$50,000 to $74,999	**11%** N=261
		$75,000 to $99,999	**11%** N=272
		$100,000 to $149,999	**20%** N=495
		$150,000 to $199,999	**16%** N=390
		$200,000 to $299,999	**18%** N=451
		$300,000 or more	**11%** N=266
	Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish orig..	**82%** N=2120
		Yes, I consider myself to be of Hispanic, ..	**18%** N=469
	In which category is your age?	18-24 years	**3%** N=80
		25-34 years	**17%** N=445
		35-44 years	**18%** N=482
		45-54 years	**22%** N=578
		55-64 years	**15%** N=397

Demographic	In which category is your age?	65-74 years	**15%** N=395
		75 years or older	**10%** N=262
	What is your gender?	Woman	**52%** N=1365
		Man	**45%** N=1173
		Identify in another way	**4%** N=93