

Comparison of Responses by Respondent Characteristics

The comparison tables contain the cross tabulations of selected survey questions by respondent characteristics. Responses have been summarized to show only the proportion of respondents giving a positive answer; for example, the percent of respondents who rated the quality of life as excellent or good. For each pair of subgroups that has a statistically significant difference, an upper-case letter denoting significance is shown in the category with the larger column proportion. The letter denotes the category with the smaller column proportion from which it is statistically different. The values for these differences between subgroups are organized by characteristic in the dropdown menu of the "Statistical Significance" tab. Ratings that have no upper-case letter denotation in their column and that are also not referred to in any other column were not statistically different from each other.

			Council District 1	Council District 2	Council District 3	Council District 4	Council District 5	Council District 6	Council District 7
Quality of Life	Please rate each of the following aspects of quality of life in Montgomery County.	Montgomery County as a place to live	91% G	95% C G	76%	88% G	83%	88%	70%
		The overall quality of life	77%	74%	73%	75%	68%	76%	65%
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Montgomery County to someone who asks	87%	84%	87%	82%	83%	90%	74%
		Remain in Montgomery County for the next five years	85%	94% G	83%	77%	90%	90%	73%
	Please rate each of the following in the Montgomery County community.	Overall image or reputation	82% E	78%	76%	87% E G	60%	78%	67%
Utilities	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall quality of the utility infrastructure	75%	86%	75%	70%	75%	77%	69%
	Please rate the quality of each of the following services in Montgomery County.	Affordable high-speed internet access	70%	55%	57%	65%	63%	82% B C G	57%
		Garbage collection	93% C D G	80%	75%	74%	81%	94% D	74%
		Drinking water	72%	74%	75%	79%	78%	86%	75%
		Sewer services	83%	79%	83%	92%	82%	93%	88%
		Storm water management	79%	84%	87%	87%	87%	77%	80%
		Power (electric and/or gas) utility	83%	71%	73%	82%	81%	84%	71%
		Utility billing	64% G	57%	57%	71% G	77% G	60%	47%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming ..	Overall quality of the utility infrastructure	89%	93%	87%	84%	82%	82%	83%
Economy	Please rate each of the following aspects of quality of life in Montgomery County.	Montgomery County as a place to work	70%	85% E G	83% E G	86% A E G	59%	79%	59%
		Montgomery County as a place to visit	69% D G	59%	79% B D G	53%	61%	78% D G	50%
	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall economic health	74%	65%	71%	71%	65%	69%	68%
	Please rate each of the following in the Montgomery County community.	Overall quality of business and service establishments	81% G	82% G	78%	66%	84% G	77%	62%
		Variety of business and service establishments	79%	69%	83%	76%	64%	85%	72%
		Vibrancy of downtown/commercial area	67% G	66%	69% G	76% G	70% G	82% G	47%
	Employment opportunities	49%	62%	51%	60%	49%	51%	48%	

Economy	Please rate each of the following in the Montgomery County community.	Shopping opportunities	81% E G	72%	66%	79% E	54%	86% C E G	62%
		Cost of living	14%	13%	24% D	4%	27% D	18%	7%
	Please rate the quality of each of the following services in Montgomery County.	Economic development	59% G	47%	73% B D G	54% G	72% B G	67% G	34%
		Overall economic health	96%	85%	83%	81%	91%	89%	91%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming ..	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	26%	19%	39% B F	39% B F	29%	11%	26%
Community Design	Please rate each of the following aspects of quality of life in Montgomery County.	Your neighborhood as a place to live	99% E F	96% E F	88% F	84%	74%	67%	87% F
		Overall design or layout of residential and commercial areas	67% G	79% D G	72% G	59%	65%	76% G	45%
	Please also rate each of the following in the Montgomery County community.	Well-planned residential growth	51% D G	65% D G	52% D G	33%	57% D G	52% D G	21%
		Well-planned commercial growth	52% G	59% D E G	60% D E G	42%	35%	56% G	31%
		Well-designed neighborhoods	66% D G	64% G	64% G	49%	48%	63% G	38%
		Preservation of the historical or cultural character of the community	70% D G	66% G	67% G	54%	82% D G	80% D G	45%
		Public places where people want to spend time	60% G	66% G	63% G	59% G	57% G	66% G	30%
		Variety of housing options	40%	51% E G	53% E G	41%	21%	61% A D E G	27%
		Availability of affordable quality housing	15%	28% D	28% D	9%	12%	15%	12%
		Overall quality of new development	66% D E G	57% E G	55% E G	42%	28%	61% E G	31%
		Overall appearance	79% E G	83% E G	86% E G	84% E G	43%	74% E	54%
Please rate the quality of each of the following services in Montgomery County.	Land use, planning and zoning	58% D G	56% G	54% G	42%	63% D G	69% D G	35%	
	Code enforcement	45%	73% A C D E G	38%	38%	44%	54%	40%	
	Overall design or layout of residential and commercial areas	75%	59%	74%	78% B	76%	73%	77%	
Parks and Recreation	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall quality of parks and recreation opportunities	84%	84%	90% E	76%	64%	96% D E	76%
		Availability of paths and walking trails	68%	96% A D G	80%	64%	81%	85% D G	63%
		Fitness opportunities	68%	88% A D G	81% D G	64%	81% G	86% A D G	57%
	Please also rate each of the following in the Montgomery County community.	Recreational opportunities	78%	82%	85% G	70%	65%	96% D E G	63%
		Montgomery County parks	84%	86%	78%	76%	66%	99% C D E G	76%
Please rate the quality of each of the following services in Montgomery County.	Recreation programs or classes	72% G	63%	74% G	81% B E G	56%	99% A B C E G	51%	

Parks and Recreation	Please rate the quality of each of the following services in Montgomery County.	Recreation centers or facilities	74%	74%	87% E G	77% E	57%	98% A B D E G	65%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming ..	Overall quality of parks and recreation opportunities	78% B	55%	75% B	64%	77% B	79% B	72%
Governance	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted Montgomery County for help or information	48%	39%	38%	49%	41%	54%	58% B C
		Contacted Montgomery County elected officials to express your opinion	22% C	31% C	3%	18%	11%	14%	15%
		Attended a local public meeting in person	26%	31% E	21%	29%	9%	15%	16%
		Watched or virtually attended a local public meeting	25%	30%	19%	33% E	13%	29%	31%
	Please rate the quality of each of the following services in Montgomery County.	Public information services	78% G	74% G	75% G	73% G	66% G	88% E G	43%
		Overall customer service by Montgomery County employees	79%	69%	76%	78%	65%	87% G	63%
	Please rate the following categories of Montgomery County government performance.	The value of services for the taxes paid to Montgomery County	44%	39%	53%	41%	37%	52%	39%
		The overall direction that Montgomery County is taking	48%	52%	60% G	57% G	55%	78% A B D E G	38%
		The job County government does at welcoming resident involvement	50%	53%	41%	42%	60%	82% A B C D G	44%
		Overall confidence in Montgomery County government	59% B	41%	62% B	65% B G	59%	82% A B C E G	45%
Generally acting in the best interest of the community		60% G	55%	56%	64% G	62%	83% A B C D G	41%	
Being honest		64% B	44%	57%	50%	56%	75% B D G	51%	
Being open and transparent to the public		54%	41%	66% B D G	45%	56%	72% B D G	47%	
Informing residents about issues facing the community		59% B G	36%	53% G	45%	61% B G	54% G	27%	
Treating all residents fairly		66%	50%	67%	65%	53%	68%	59%	
Treating residents with respect		66%	57%	84% A B G	77% B	73%	83% B	65%	
Overall, how would you rate the quality of the services provided by each of the following?	The County of Montgomery County	73%	57%	77% B G	74%	75%	86% B G	59%	
	The Federal Government	57% G	41%	47% G	64% B C G	49% G	64% B G	23%	
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Montgomery County.	Montgomery County as a place to raise children	85%	78%	81%	77%	81%	79%	69%
		Montgomery County as a place to retire	38%	34%	44% D G	27%	41%	41%	23%
		Sense of community	65%	68%	63%	55%	53%	54%	55%
	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Residents' connection and engagement with their community	69% F G	63% F G	54%	55% F	72% F G	36%	43%
		Please rate the job you feel the Montgomery County community does at each of the	80% G	74%	79% G	71%	75%	90% D G	60%

Inclusivity and Engagement	Please rate the job you feel the Montgomery County community does at each of the following.	Attracting people from diverse backgrounds	76%	89%	89%	84%	92%	97% A G	74%
		Valuing/respecting residents from diverse backgrounds	83%	93%	87%	78%	74%	92%	75%
		Taking care of vulnerable residents	57%	64% E G	64% E G	50%	40%	62%	42%
	Please also rate each of the following in the Montgomery County community.	Sense of civic/community pride	51%	58%	68% A G	60%	62%	65%	49%
		Neighborliness of residents	65% D	54%	70% D G	50%	63%	53%	50%
		Opportunities to participate in social events and activities	58%	57%	64% D	45%	66% D	53%	49%
		Opportunities to volunteer	65%	77% G	63%	66%	70%	82% C G	54%
		Opportunities to participate in community matters	62%	67%	61%	58%	59%	80% D G	56%
		Openness and acceptance of the community toward people of diverse backgrounds	73%	89% G	90% A D G	73%	78%	91% G	64%
	Please indicate whether or not you have done each of the following in the last 12 months.	Volunteered your time to some group/activity	36%	48%	39%	38%	35%	40%	41%
Campaigned or advocated for a local issue, cause, or candidate		20%	24%	9%	19%	9%	16%	12%	
Mobility	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming ..	Residents' connection and engagement with their community	66%	61%	59%	58%	63%	73%	68%
		Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall quality of the transportation system	58%	58%	61%	70% G	74% G	86% A B C G
	Traffic flow on major streets		35%	51% D E G	62% A D E F G	30%	21%	39%	27%
	Ease of public parking		47%	63% E G	63% A E G	50%	39%	50%	34%
	Ease of travel by car		65%	77% D E G	79% D E G	59%	53%	75%	56%
	Ease of travel by public transportation		48% G	42%	52% G	59% B G	52% G	60% G	26%
	Ease of travel by bicycle		37%	35%	62% A B D G	41%	48%	56% A B	36%
	Ease of walking	43%	65% A G	53% G	61% A G	51% G	54% G	28%	
	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	78% B E G	38%	75% B E	82% B E G	45%	85% B E G	58% B
		Carpooled with other adults or children instead of driving alone	49% F	64% E F G	55% F G	47%	37%	31%	35%
Walked or biked instead of driving		74% E	63% E	75% E	69% E	32%	71% E	62% E	
Please rate the quality of each of the following services in Montgomery County.	Traffic enforcement	61% D G	57% G	51%	46%	58%	53%	37%	
	Traffic signal timing	52% G	48% G	72% A B D G	52% G	57% G	57% G	29%	
	Street repair	51%	40%	71% A B D F G	40%	55%	40%	47%	

Mobility	Please rate the quality of each of the following services in Montgomery County.	Street cleaning	80% B D E	60%	79% B D E	62%	55%	66%	64%	
		Street lighting	62%	50%	83% A B D E G	64%	53%	68%	59%	
		Snow removal	77%	74%	77%	71%	63%	74%	83%	
		Sidewalk maintenance	68% F	55%	77% B E F G	68% F	54%	49%	52%	
		Bus or transit services	52%	61%	62%	72% A G	66%	86% A B C G	50%	
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming ..	Overall quality of the transportation system	79% B	55%	85% B	88% B	75%	85% B	96% B E	
Safety	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall feeling of safety	81% F G	71%	67%	69%	64%	62%	63%	
		Please rate how safe or unsafe you feel:	In your neighborhood during the day	93% E	97% E	85%	92% E	70%	92%	92% E
			In Montgomery County's downtown/commercial area during the day	91% E	91% E	81%	80%	67%	83%	79%
			From property crime	80% E F	80% E F	79% E F	69% F	57%	42%	69% F
			From violent crime	84% F	83% F	81% F	72%	73%	62%	67%
			From fire, flood, or other natural disaster	91%	96%	96%	85%	94%	78%	86%
		Please rate the quality of each of the following services in Montgomery County.	Police services	86% B C D E F	52%	66%	65%	64%	67%	78% B
			Crime prevention	83% B C D E F G	53% F	64% F	54% F	55%	33%	65% F
			Animal control	74% B	55%	66%	72% B	70%	86% B C	87% B C
			Ambulance or emergency medical services	94%	80%	90%	85%	94%	91%	95%
Fire services	98% B		78%	97% B	86%	98%	98%	97%		
Fire prevention and education	84% B		51%	73% B	88% B	75% B	90% B	74% B		
Emergency preparedness	80% B C G		58%	63%	67%	62%	86% B C E G	52%		
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming ..	Overall feeling of safety	91% B	74%	97% B	82%	99% B	82%	97% B	
Custom	Please rate the quality of each of the following services in Montgomery County.	MC311 non-emergency services and information line	65%	67%	69%	73%	82%	74%	64%	
		Services for seniors	55%	68% G	67% G	72% A G	58%	85% A E G	48%	
		Services for youth	66%	67%	59%	77% C	69%	89% A B C G	62%	
		Election/voter services	84%	90% G	83%	84%	77%	89% G	68%	
		Permitting services	55% G	80% A C E G	55% G	76% A C E G	43%	69% E G	33%	

Custom	Please rate the quality of each of the following services in Montgomery County.	Consumer protection	63% G	69% C G	50%	68% C G	50%	80% C E G	43%
		Alcohol sales	49%	73% A C D G	52%	41%	52%	60%	49%
	Overall, how would you rate the quality of the services provided by each of the following?	The State of Maryland	65%	72%	55%	73% C	64%	85% A C G	63%
	Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.	Affordable housing	13%	11%	24% F G	11%	9%	2%	0%
		Crime	13%	19%	14%	28% A G	11%	15%	9%
		The environment	23%	18%	31% G	23%	13%	15%	7%
		The pace of growth	35% E G	37% E G	33%	36% E G	14%	19%	16%
		Public schools (K-12)	20%	25%	27%	41% A F	26%	17%	29%
		Social services for those in need	14%	24%	37% A E G	26%	17%	20%	18%
		Traffic	7%	15%	27% A G	13%	22%	17%	2%
		Job growth	19%	19%	44% A B E F G	32% G	15%	25%	5%
		Business growth	28%	31%	50% A B F G	40% G	36% G	22%	13%
		Quality of life opportunities (recreation, libraries, arts and culture)	22%	27%	40% A G	38% A G	36%	58% A B D G	20%
		Equity	36%	35%	29%	36%	22%	25%	25%
		Considering the issue(s) from the previous question, please indicate how easy or hard it was to do each of the following.	Communicate the issue/problem	61%		74%	59%		63%
	Resolve the issue/problem		16%		53% A F	45% A F		24%	
	To what extent do you agree or disagree that the MCPD employee(s) you interacted with treated you fairly?	91% E	95% E	98% E G	93% E	69%	87%	76%	
	Please rate each of the following aspects of the MCPD employee(s) with whom you personally had contact:	Professionalism	91% G	93% G	91% G	80%	84%	87%	71%
		Approachability	68%	86% A G	90% A D G	70%	81% G	90% A D G	55%
		Responsiveness	72% G	77% D G	76% D G	58%	77% G	78% D G	50%
	Please rate each of the following aspects of Montgomery County K-12 public schools.	Class size	59%	46%	76% A B D G	54%	58%	64%	53%
		Teacher/student ratio	53%	50%	66% G	51%	52%	60% G	38%
		Student safety	66% D	52%	54%	49%	61%	53%	57%
		School facilities	78% B C E G	60%	57%	69% G	57%	80% C E G	46%
		Food/cafeteria	51% B F G	23%	43% B G	53% B F G	48% B G	33%	23%

Custom	Please rate each of the following aspects of Montgomery County K-12 public schools.	Accessibility of teachers and administrators	79% G	67%	71% G	72% G	80% G	95% B C D G	51%	
		Diversity of race/ethnicity of the student body	80%	83%	84%	85%	75%	89%	73%	
		Virtual/remote instruction (when needed)	60% G	62% G	46% G	56% G	61% G	77% C D G	27%	
		Overall quality of education	73% C G	62%	56%	63%	56%	83% B C D E G	52%	
		To what extent do you agree or disagree that Montgomery County Public Schools (MCPS) should consider adjusting school boundaries in order to incre..	34%	57% A	54% A	75% A B C	59% A	87% A B C E	70% A	
Demograph..	Please indicate whether or not you have done each of the following in the last 12 months.	Voted in your most recent local election	57%	68%	56%	69%	55%	63%	68%	
		In general, how many times do you:	Access the internet from your home	100%	94%	99%	99%	100%	99%	100%
			Access the internet from your cell phone	99%	96%	99%	99%	97%	98%	97%
			Visit social media sites	72%	69%	69%	80%	68%	91% A B C E	85%
			Use or check email	94%	97%	93%	100%	100%	100%	100%
			Share your opinions online	21%	28%	27%	31%	23%	15%	40% A F
			Shop online	72% C D G	60%	45%	57%	64%	66% C	55%
Education, Arts, and Culture	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall opportunities for education, culture, and the arts	75%	87% E G	72%	76%	56%	90% E G	62%	
		Please also rate each of the following in the Montgomery County community.	Opportunities to attend cultural/arts/music activities	66% E	81% E	64%	70% E	45%	91% A C D E G	63%
		Community support for the arts	72%	63%	73%	61%	69%	84% B D	70%	
		Availability of affordable quality childcare/preschool	47% D F G	57% C D F G	37%	31%	40%	28%	24%	
		K-12 education	87% C E G	72% E	56%	85% C E G	48%	72% E	59%	
		Adult educational opportunities	66% E	57%	74% B E	58%	41%	83% B D E G	61%	
		Opportunities to attend special events and festivals	64%	59%	66%	63%	70%	91% A B C D G	58%	
		Please rate the quality of each of the following services in Montgomery County.	Public library services	92%	100% D	87%	83%	88%	97%	89%
		Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming ..	Overall opportunities for education, culture, and the arts	65% D	79% D	70% D	49%	84% A D	64%	70% D
	Health and Wellness	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall health and wellness opportunities	70%	79%	76%	77%	74%	96% A C D G	64%
Please also rate each of the following in the Montgomery County community.			Availability of affordable quality food	51%	58%	49%	57%	73% A C G	62%	44%
		Availability of affordable quality health care	57%	57%	56%	63%	52%	64%	57%	
		Availability of preventive health services	71% G	60%	66%	63%	66%	71% G	49%	

Health and Wellness	Please also rate each of the following in the Montgomery County community.	Availability of affordable quality mental health care	47% E	54% E	48% E	40%	25%	61% D E	50% E
	Please rate the quality of each of the following services in Montgomery County.	Health services	82% C G	70%	64%	74%	66%	90% B C E G	59%
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming ..	Overall health and wellness opportunities	66%	81% D	67%	52%	88% A C D	87% A C D	71% D
		Please rate your overall health.	86% B D G	63%	78% G	71%	72%	71%	59%
Natural Environment	Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall quality of natural environment	87% G	88% G	76%	80% G	81% G	95% G	58%
	Please also rate each of the following in the Montgomery County community.	Cleanliness	85% B E G	68%	78%	71%	59%	73%	65%
		Water resources	60%	72% D	57%	47%	65%	77% C D G	54%
		Air quality	77% D	86% D	75% D	56%	86% D	83% D	77% D
	Please rate the quality of each of the following services in Montgomery County.	Preservation of natural areas	72%	59%	75%	74%	92% A B G	90% B G	59%
		Quality of Montgomery County open space	70%	80%	68%	63%	66%	93% A C D E	72%
		Recycling	85% B D	59%	74%	67%	74%	80% B	87% B D
		Yard waste pick-up	79%	74%	67%	79%	72%	87% C	90% C
	Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming ..	Overall quality of natural environment	84%	74%	81%	75%	79%	83%	89%